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#### SECTION I - INTRODUCTION

#### A. INTRODUCTION

This new edition of the Kentucky Medicaid Program Adult Day Health Care Services Manual has been formulated with the intention of providing you, the provider, with a useful tool for interpreting the procedures and policies of the Kentucky Medicaid Program. It has been designed to facilitate the processing of your claims for services provided to qualified recipients of Medicaid.

This manual is intended to provide basic information concerning coverage, billing, and policy. It will assist you in understanding what procedures are reimbursable, and will also enable you to have your claims processed with a minimum of time involved in processing rejections and making inquiries. It has been arranged in a loose-leaf format, with a decimal page numbering system which will allow policy and procedural changes to be transmitted to you in a form which may be immediately incorporated into the manual (i.e., page 7.6 might be replaced by new pages 7.6 and 7.7).

Precise adherence to policy is imperative. In order that your claims may be processed quickly and efficiently, it is extremely important that you follow the policies as described in this manual. Any questions concerning general agency policy should be directed to the Office of the Commissioner, Department for Medicaid Services, Cabinet for Human Resources, 275 East Main Street, Frankfort, Kentucky 40621, or Phone (502) 564-4321. Questions concerning the application or interpretation of agency policy with regard to individual services should be directed to the Division of Program Services, Department for Medicaid Services, Cabinet for Human Resources, 275 East Main Street, Frankfort, Kentucky 40621, or Phone (502) 564-6890. Questions concerning billing procedures or the specific status of claims should be directed to EDS, P.O. Box 2009, Frankfort, KY 40602, or Phone (800) 756-7557 or (502) 227-2525.

## SECTION I - INTRODUCTION

## B. Fiscal Agent

Effective December 1, 1983, Electronic Data Systems (EDS) began providing fiscal agent services for the operation of the Kentucky Medicaid Management Information System (MMIS). EDS receives and processes all claims for medical services provided to Kentucky Medicaid recipients.

## II. KENTUCKY MEDICAID PROGRAM

#### A. General Information

The Kentucky Medicaid Program is administered by the Cabinet for Human Resources, Department for Medicaid Services. The Medicaid Program, identified as Title XIX of the Social Security Act, was enacted in 1965, and operates according to a State Plan approved by the U.S. Department of Health and Human Services.

Title XIX is a joint Federal and State assistance program which provides payment for certain medical services rendered to Kentucky recipients who lack sufficient income or other resources to meet the cost of such care. The basic objective of the Kentucky Medicaid Program is to aid the medically indigent of Kentucky in obtaining quality medical care.

As a provider of medical services, you must be aware that the Department for Medicaid Services is bound by both Federal and State statutes and regulations governing the administration of the State Plan. The Department shall not reimburse you for any services not covered by the plan. The state cannot be reimbursed by the federal government for monies improperly paid to providers of non-covered unallowable medical services.

The Kentucky Medicaid Program, Title XIX, Medicaid, is not to be confused with Medicare. Medicare is a Federal provision, identified as Title XVIII, basically serving persons 65 years of age and older, and some disabled persons under that age. The Kentucky Medicaid Program serves eligible recipients of all ages.

#### B. Administrative Structure

The Department for Medicaid Services, within the Cabinet for Human Resources, bears the responsibility for developing, maintaining, and administering the policies and procedures, scopes of benefits, and basis for reimbursement for the medical care aspects of the Program. The Department for Medicaid Services makes the actual payments to the providers of medical services, who have submitted claims for services within the scope of covered benefits which have been rendered to eligible recipients.

Determination of the eligibility status of individuals and families for Medicaid benefits is a responsibility of the local Department for Social Insurance Offices, located in each county of the state.

## C. Advisory Council

The Kentucky Medicaid Program is guided in policy-making decisions by the Advisory Council for Medical Assistance. In accordance with the conditions set forth in KRS 205.540, the Council is composed of seventeen members, including the Secretary of the Cabinet for Human Resources, who serves as an ex officio member. The remaining sixteen members are appointed by the Governor to four-year terms. Nine members represent the various professional groups providing services to Program recipients, and are appointed from a list of three nominees submitted by the applicable professional associations. The other seven member are lay citizens.

In accordance with the statutes, the Advisory Council meets at least every three months and as often as deemed necessary to accomplish their objectives.

In addition to the Advisory Council, the statutes make provision for a five-member technical advisory committee for certain provider groups and recipients. Membership on the technical advisory committees is decided by the professional organization that the technical advisory committee represents. The technical advisory committees provide for a broad professional representation to the Advisory Council.

As necessary, the Advisory Council appoints subcommittees or ad hoc committees responsible for studying specific issues and reporting their findings and recommendations to the Council.

#### D. Policy

The basic objective of the Kentucky Medicaid Program is to assure the availability and accessibility of quality medical care to eligible Program recipients.

The 1967 amendments to the Social Security Law stipulates that Title XIX Program have secondary liability for medical costs of Program recipients. That is, if the patient has an insurance policy, veteran's coverage, or other third party coverage of medical expenses, that party is primarily liable for the patient's medical expenses. The Medicaid Program has secondary liability. Accordingly, the provider of service shall seek reimbursement from such third party groups for medical services rendered. If you, as the provider, should receive payment from Medicaid before knowing of the third party's liability, a refund of that payment amount should be made to Medicaid, as the amount payable by the Department shall be reduced by the amount of the third party obligation.

In addition to statutory and regulatory provisions, several specific policies have been established through the assistance of professional advisory committees. Principally, some of these policies are as follows:

All participating providers must agree to provide services in compliance with federal and state statutes regardless of sex, race, creed, religion, national origin, handicap or age.

Each medical professional is given the choice of whether or not to participate in the Kentucky Medicaid Program. From those professionals who have chosen to participate, the recipient may choose the one from whom he wishes to receive his medical care.

When the Department make payment for a covered services and the provider accepts the payment made by the Department in accordance with the Department's fee structure, the amounts paid shall be considered payment in full; and no bill for the same service shall be tendered to the recipient, or payment for the same service accepted from the recipient.

Providers of medical service attest by their signatures (not facsimiles) that the presented claims are valid and in good faith. Fraudulent claims are punishable by fine and imprisonment.

All claims and substantiating records are auditable by both the Government of the United States and the Commonwealth of Kentucky.

All claims and payments are subject to rules and regulations issued from time to time by appropriate levels of federal and state legislative, judiciary and administrative branches.

All services to recipients of this Program shall be on a level of care at least equal to that extended private patients, and normally expected of a person serving the public in a professional capacity.

All recipients of this Program are entitled to the same level of confidentiality accorded patients NOT eligible for Medicaid benefits.

Professional services shall be periodically reviewed by peer groups within a given medical speciality.

All services are reviewed for recipients and provider abuse. Willful abuse by the provider may result in his suspension from Program participation. Abuse by the recipient may result in surveillance of the payable services he receives.

No claim may be paid for services outside the scope of allowable benefits within a particular specialty. Likewise, no claims will be paid for services that required, but did not have, prior authorization by the Kentucky Medicaid Program.

No claims may be paid for medically unnecessary items, services, or supplies.

When a recipient makes payment for a covered service, and that payment is accepted by the provider as either partial payment of payment in full for that service, no responsibility for reimbursement shall attach to the Cabinet and no bill for the same service shall be paid by the Cabinet.

#### Ε. Public Law 92-603 (As Amended)

Section 1909. (a) Whoever--

(A)

(1) knowingly and willfully makes or causes to be made any false statement or representation of a material fact in any application for any benefit or payment under a State plan approved under this title,

at any time knowingly and willfully makes or causes to (2) be made any false statement or representation of a material fact for use in determining rights to such benefit or payment,

having knowledge of the occurrence of any event affect-

his initial or continued right to any such benefit

or payment, or

the initial or continued right to any such benefit or payment of any other individual in whose behalf he has applied for or is receiving such benefit or payment, conceals or fails to disclose such event with an intent fraudulently to secure such benefit or payment either in a greater amount or quantity than is due or when no such benefit or payment is authorized, or

- (4) having made application to receive any such benefit or payment for the use and benefit of another and having received it, knowingly and willfully converts such benefit or payment or any part thereof to a use other than for the use and benefit of such other person.
- shall (i) in the case of such a statement, representation, concealment, failure, or conversion by any person in connection with the furnishing (by that person) of items or services for which payment is or may be made under this title, be guilty of a felony and upon conviction thereof fined not more than \$25,000 or imprisoned for not more than five years or both, or (ii) in the case of such a statement, representation, concealment, failure, or conversion by any other person, be guilty of a misdemeanor and upon conviction thereof fined not more than \$10,000 or imprisoned for not more than one year, or both. In addition, in any case where an individual who is otherwise eligible for assistance under a State plan approved under this title is convicted of an offense under the preceding provisions of this subsection, the State may at its option (notwithstanding any other provision of this title or of such plan) limit, restrict, or suspend the eligibility of that individual for such period (not exceeding one year) as it deems appropriate; but the imposition of a limitation, restriction, or suspension with respect to the eligibility of any individual under this sentence shall not affect the eligibility of any other person for assistance under the plan, regardless of the relationship between that individual and such other person.

(b)(1) Whoever knowingly and willfully solicits or receives any remuneration (including any kickback, bribe, or rebate) directly or indirectly, overtly or covertly, in cash or in kind--,

- (A) in return for referring an individual to a person for the furnishing or arranging for the furnishing of any item or service for which payment may be made in whole or in part under this title, or
  - (B) in return for purchasing, leasing, ordering, or arranging for or recommending purchasing, leasing, or ordering any good, facility, service, or item for which payment may be made in whole or in part under this title,

shall be guilty of a felony and upon conviction thereof, shall be fined not more than \$25,000 or imprisoned for not more than five years, or both.

(2) Whoever knowingly and willfully offers or pays any remuneration (including any kickback, bribe, or rebate) directly or indirectly, overtly or covertly, in cash or in kind to any person to induce such person—

(A) to refer an individual to a person for the furnishing or arranging for the furnishing of any item or service for which payment may be made in whole or in part under this title, or

(B) to purchase, lease, order, or arrange for or recommend purchasing, leasing, or ordering any good, facility, service, or item for which payment may be made in whole or in part under this title, shall be guilty of a felony and upon conviction thereof shall be fined not more than \$25,000 or imprisoned for not more than five years, or both.

(3) Paragraphs (1) and (2) shall not apply to--

(A) a discount or other reduction in price obtained by a provider of services or other entity under this title if the reduction in price is properly disclosed and appropriately reflected in the costs claimed or charges made by the provider or entity under this title; and

(B) any amount paid by an employer to an employee (who has a bona fide employment relationship with such employer) for employment in the provision of cov-

ered items or services.

(c) Whoever knowingly and willfully makes or causes to be made, or induces or seeks to induce the making of, any false statement or representation of a material fact with respect to the conditions or operations of any institution or facility in order that such institution or facility may qualify (either upon initial certification or upon recertification) as a hospital, skilled nursing facility, intermediate care facility, or home health agency (as those terms are employed in this title) shall be guilty of a felony and upon conviction thereof shall be fined not more than \$25,000 or imprisoned for not more than five years, or both.

(d) Whoever knowingly and willfully--

(1) charges, for any service provided to a patient under a State plan approved under this title, money or other consideration at a rate in excess of the rates established by the State, or

(2) charges, solicits, accepts, or receives, in addition to any amount otherwise required to be paid under a State plan approved under this title, any gift, money, donation, or other consideration (other than a charitable, religious, or philanthropic contribution from an organization or from a person unrelated to the patient)--

(A) as a precondition of admitting a patient to a hospital, skilled nursing facility, or intermediate care facili-

(B) as a requirement for the patient's continued stay

in such a facility,

when the cost of the services provided therein to the patient is paid for (in whole or in part) under the State plan, shall be guilty of a felony and upon conviction thereof shall be fined not more than \$25,000 or imprisoned for not more than five years, or both.

#### III. CONDITIONS OF PARTICIPATION

## A. Definition of Adult Day Health Care

Adult Day Health Care is a program of services provided under health leadership in an ambulatory care setting for adults who due to physical or mental impairment, are not capable of full time independent living. Participants in the Adult Day Health Care Program must meet all eligibility requirements under the Home and Community Based Services Waiver and be referred to the Adult Day Health Care Program by the Home and Community Based Services Provider and their attending physician. The essential elements of a day health care program are directed toward meeting the health maintenance and restoration needs of the recipient. However, there are socialization elements in the program which relate to the isolation so often associated with illness in the aged and disabled, and which are considered vital for the purpose of fostering and maintaining the maximum possible state of health and well being.

Licensed Adult Day Health Care Centers, including long term care facilities which are appropriately licensed in Kentucky for the provision of adult day health care services, may be certified for participation in the Medicaid. The Center must have obtained a certificate of need, from the Commission for Health Economics Control and have met the requirements for licensure as Adult Day Health Care services. Participating centers shall required to meet all applicable federal, state, and local requirements.

## B. Application for Participation

In order to participate in the Home and Community Based Services Program as a provider of adult day health care, the center must complete an application to participate which includes:

- 1. Application for Participation (MAP-343); and
- 2. Provider Information Sheet (MAP-344)

Additionally, the Adult Day Health Care Center must submit a verification of current license. Both copies of the MAP-343, the MAP-344, a Statement related to services and charges, and the license verification, are to be submitted to:

Division of Program Services ATTN: Provider Enrollment Department for Medicaid Services Cabinet for Human Resources 275 East Main Street Frankfort, KY 40621

The yellow copy of the Application for Participation (MAP-343), will be returned to the center along with a cover letter indicating the provider number and effective date of participation. Questions regarding enrollment may be addressed to Provider Enrollment, Department for Medicaid Services, 275 East Main Street, Frankfort, Kentucky 40621 or Phone (502) 564-3476.

Services must be furnished by the participating Adult Day Health Care Center or by others under approved contractual arrangements with the Center. Only those arrangements or contracts made by the Adult Day Health Care Center with another health organization or individual approved by the Division of Licensing and Regulations will be acceptable by Medicaid. Arrangements made by an Adult Day Health Care Center with others to provide services must be stipulated in such a way that receipt of payment by the Adult Day Health Care Center for the service (whether in its own right or as an agent) discharges the liability of the recipient or Medicaid to make any additional payment for such services.

C. The Home-and Community-Based Program and Provision of Adult Day Health Care Services as a Part of that Program

Adult Day Health Care Services are only covered as a part of the Home-and Community-Based (HCB) Program. HCB Program services provided by Medicaid certified HCB Program providers shall be payable by the Medicaid Program, when provided to Medicaid recipients who have

been determined by the Professional Review Organization (PRO) to meet the level of care for Nursing Facility services, and have been prior authorized by the Department for Medicaid Services to receive HCB Program Services. The physician shall order the services and certify that if waiver services were not available, he would order Nursing Facility services, and the individual would be admitted in the immediate future.

It shall be the responsibility of the Home-and Community-Based (HCB) provider to initiate the assessment and certification process to determine whether the recipient is eligible to receive HCB services including Adult Day Health Care. The HCB provider shall:

- 1. Obtain the physician's orders for services and certification regarding need for nursing facility level of care,
- 2. Obtain the level of care determination by the professional review organization, and
- 3. Obtain prior authorization to provide the HCB services from the Department for Medicaid Services.

The HCB provider shall be responsible for providing all HCB recipients at least one case management contact per month (every 30-31 days) to assess the service delivery. This contact may be by telephone or face-to-face. However, a face-to-face contact with the recipient shall be made at least every other month. The face-to-face contact with the adult day health care recipient may be made while the recipient is at the adult day health care center.

The HCB provider shall provide reassessment and recertification regarding the continuing need for HCB services at least every six (6) months. The same general procedures used for the initial assessment apply to the reassessment. Medicaid reimbursement shall not be available for any waiver service (including Adult Day Health Care) provided during any period of time that the recipient is not covered by a valid Level of Care Certification or has not been reassessed and prior authorized. Additionally, if more than sixty (60) days have elapsed since the end of the previous certification period, the recipient will be considered terminated from the HCB Program.

It shall also be the responsibility of the Adult Day Health Care provider to assure that all HCB recipients receiving Adult Day

Health Care Services have been appropriately reassessed and recertified.

Although the HCB provider shall arrange for the provision of the Adult Day Health Care Services the HCB provider shall develop its own plan of treatment for the services provided to the recipient in accordance with the care need findings of the comprehensive assessment and the physician's orders. (Information obtained through the initial assessment shall be used in conjunction with any additional information.)

Reimbursement shall be made directly to the adult day health care provider for Adult Day Health Care Services provided by the Center.

Adult Day Health Care Services are to be furnished to Medicaid recipients eligible under the Waiver by members of the health team in the adult day health care center. The health team should include but not be limited to the following: Physician, Registered Nurse, Activities Director, Physical Therapist, Speech Pathologist, Social Worker, Nutritionist, Health Aide, and Occupational Therapist (if available).

#### 1. Plan of Treatment

Adult Day Health Care Services are provided to Medicaid recipients eligible under the waiver in accordance with a physician's plan of treatment for Adult Day Health Care Services.

The plan of treatment developed by the physician in consultation with appropriate agency staff shall cover all pertinent diagnoses, mental status, types of services required, frequency of visits to the center, prognosis, rehabilitation potential, functional limitations, activities permitted, nutritional requirements, medications, and treatments, any safety measures to protect against injury, instructions for timely discharge or referral, and any other appropriate items. Any additions or modifications to the original plan of treatment are to be indicated on a change of order form, signed by the physician and included in the recertification. Orders for therapy services are to include the specific procedures and modalities to be used and the amount, frequency and duration of such therapy service. Individual plans would need to be developed for therapy services.

- a. CONFORMANCE WITH PHYSICIAN'S ORDERS: Drugs and treatments are administered by Center staff only as ordered by the physician. The nurse or therapist shall immediately record and sign oral orders and obtain the physician's countersignature as soon as possible. Center staff shall evaluate and monitor all patient medications for possible adverse reactions, significant side effects, drug allergies, and contraindicated medication, and promptly report any problems to the physician.
- b. REVIEW OF PLAN OF TREATMENT: The total plan of treatment shall be reviewed by the recipient's physician and Center personnel as often as every 90 days. Included in the review of the plan of care shall be the physician's certification or recertification of the need for continued care.

Responsibility for assuring that the Adult Day Health Care Services continue to maintain the recipient at the maximum level possible will be assumed by the physician and the Health Team. Evaluations should be made at the time of recertification, or earlier, if the severity of the recipient's illness indicates the need for institutionalization or another type of care.

Should a recipient's condition become such that a different type of care would be more beneficial, the Center staff shall make the necessary transfer or referral and advise the Home and Community Based Services Provider of such referral or transfer. The Home and Community Based Services Provider shall notify the Department for Medicaid Services.

## D. Termination of Provider Participation

907 KAR 1:220 regulates the terms and conditions of provider participation and procedures for provider appeals. The Cabinet for Human Resources determines the terms and conditions for participation of vendors in the Kentucky Medicaid Program and may suspend, terminate, deny or not renew a vendor's provider agreement for "good cause." "Good cause" is defined as:

- 1. Misrepresenting or concealing facts in order to receive or to enable others to receive benefits;
- 2. Furnishing or ordering services under Medicaid that are substantially in excess of the recipient's needs or that fail to meet professionally recognized health care standards;
- 3. Misrepresenting factors concerning a facility's qualifications as a provider;
- 4. Failure to comply with the terms and conditions for vendor participation in the program and to effectively render service to recipients; or
- 5. Submitting false or questionable charges to the agency.

The Kentucky Medicaid Program shall notify a provider in writing at least thirty (30) days prior to the effective date of any decision to terminate, suspend, deny or not renew a provider agreement. The notice will state:

- 1. The reasons for the decision;
- 2. The effective date:
- The extent of its applicability to participation in the Medicaid Program;
- 4. The earliest date on which the Cabinet will accept a request for reinstatement;
- 5. The requirements and procedures for reinstatement; and
- The appeal rights available to the excluded party.

The provider receiving such notice may request an evidentiary hearing. The request must be in writing and made within five (5) days of receipt of the notice.

The hearing shall be held within thirty (30) days of receipt of the written request, and a decision shall be rendered within thirty (30) days from the date all evidence and testimony is submitted. Technical rules of evidence shall not apply. The hearing shall be held before an impartial decision-maker appointed by the Secretary for Human Resources. When an evidentiary hearing is held, the provider is entitled to the following:

- Timely written notice as to the basis of the adverse decision and disclosure of the evidence upon which the decision was based;
- 2. An opportunity to appear in person and introduce evidence to refute the basis of the adverse decision:
- 3. Counsel representing the provider;

- 4. An opportunity to be heard in person, to call witnesses, and to introduce documentary and other demonstrative evidence; and
- 5. An opportunity to cross-examine witnesses.

The written decision of the impartial hearing officer shall state the reasons for the decision and the evidence upon which the determination is based. The decision of the hearing officer is the final decision of the Cabinet for Human Resources.

These procedures apply to any individual provider who has received notice from the Cabinet of termination, suspension, denial or nonrenewal of the provider agreement or of suspension from the Kentucky Medicaid Program, except in the case of an adverse action taken under Title XVIII (Medicare), binding upon the Medicaid Program. Adverse action taken against an individual provider under Medicare must be appealed through Medicare procedures.

## E. Change of Ownership

The Adult Day Health Care Provider shall complete new participation agreement forms whenever the agency has a change of ownership. The information and forms necessary to complete the application to participate in the Medicaid are:

- 1. Application for Participation (MAP-343); and
- 2. Provider Information Sheet (MAP-344); and
- 3. Verification of current Adult Day Health Care license.

These forms shall be submitted along with a cover letter stating that this represents a change of ownership, giving the old agency, the name of the new agency and the effective date of the change.

F. Disclosure of Information (42 CFR 405, 420, 413 and 455)

There are some requirements for disclosure of information by institutions and organizations providing services under Medicare and Medicaid (Titles XVIII and XIX of the Social Security Act.) The Federal regulations implement sections 3, 8, 9, and 15 of the Medicare-Medicaid Anti-Fraud and Abuse Amendments of 1977 (Public Law 95-142). The portions applicable to Medicaid are outlined for you. The regulations are significant and we suggest your attention to them.

Of particular impact on Medicaid providers are the following:

- 1. The Secretary of the Department of Health and Human Services or the State agency may refuse to enter into or renew an agreement with a provider if any of its owners, officers, directors, agents, or managing employees has been convicted of criminal offenses involving any of the programs under Titles XVIII, XIX, or XX.
- 2. The Secretary or State agency may terminate an agreement with a provider that failed to disclose fully and accurately the identity of any of its owners, officers, directors, agents, or managing employees who have been convicted of a program-related criminal offense at the time the agreement was entered into.
- 3. The Secretary may have access to Medicaid provider records.
- 4. Providers are required to disclose certain information about owners, employees, subcontractors, and suppliers.

In addition to these new requirements, the Federal regulations detail revisions to existing sections on bankruptcy or insolvency and provider agreements, and note information which may be requested concerning business transactions.

G. Withdrawal of Participation

If a provider withdraws participation in Medicaid, written notice shall be given to the Cabinet for Human Resources, Department for Medicaid Services at least thirty (30) days prior to the effective date of withdrawal. Payment may not be made for services or items provided to recipients on or after the effective date of withdrawal.

#### H. Patient Consent Forms

Please be advised that neither the Office of Inspector General (Licensing and Regulation or Audits) nor Medicaid personnel are required to have completed patient consent forms prior to or upon reviewing or investigating patient records or provider records which relate to the Kentucky Medicaid Program.

These procedures apply to any individual provider who has received notice from the Cabinet of termination, suspension, denial or non-renewal of the provider agreement or of suspension from the Kentucky Medicaid Program, except in the case of an adverse action taken under Title XVIII (Medicare), binding upon the Medicaid Program. Adverse action taken against an individual provider under Medicare shall be appealed through Medicare procedures.

#### I. Medical Records

Medical records shall substantiate the services billed to Medicaid by the Home Health Agency. The medical records shall be accurate and appropriate. All records shall be signed and dated.

Medical records shall be maintained for a minimum of five (5) years and for any additional time as may be necessary in the event of an audit or other dispute. The records and any other information regarding payments claimed shall be maintained in an organized central file and furnished to the Cabinet upon request and made available for inspection and copying by Cabinet personnel.

#### IV. COVERED SERVICES

#### A. Basic Services

Adult Day Health Care Service coverage shall include reimbursement for basic and certain ancillary services.

Basic services shall include:

- One meal per day including special diets;
- 2. Snacks, as appropriate;
- 3. R.N. and other supervision;
- 4. Regularly scheduled daily activities
- 5. Routine services required to meet daily personal and health care needs;
- 6. Equipment essential to the provision of adult day health care services; and
- 7. Incidental supplies necessary to provide adult day health care services.

## B. Ancillary Services

The following ancillary services are included as covered services through the Adult Day Health Care element of Medicaid, when provided to a recipient eligible under the Waiver in an Adult Day Health Care Center and ordered by a physician in a plan of treatment:

As appropriate, physical, occupational, or speech therapy may be provided as ancillary services by the adult day health care center under contractural arrangement with a qualified therapist in accordance with the plan of treatment. It is expected that generally these services shall consist of evaluations (reevaluations), for the purpose of developing a plan which could be carried out by the recipient or Adult Day Health Care Center staff. However, individualized therapy services provided by the therapist to a recipient in accordance with the plan of treatment may be covered as ancillary services. The qualified therapist assists the physician in evaluating the level of function, helps develop the plan of treatment (revising as necessary), prepares clinical and progress notes, advises and consults with other center personnel and participates in inservice programs.

Physical therapy shall include such services as:

- a. Assisting the physician to evaluate the recipient for physical therapy through the application of muscle, nerve, joint and functional ability tests.
- b. Therapeutic exercise program by therapist including muscle strengthening, neuromuscular facilitation, sitting and standing balance and endurance, and increased range of motion.
- c. Gait evaluation and training.
- d. Transfer training and instructions in care and use of wheelchairs, braces, and prosthesis, etc.
- e. Instruction in breathing exercises, percussion, postural drainage, vibration for pulmonary functioning.
- f. Teaching compensatory technique to improve the level of independence in activities of daily living.
- g. Training and instructions for recipient or center staff in setting up and following a physical therapy program.

#### Standard:

The physical therapist shall be qualified and appropriately licensed by the State of Kentucky as a physical therapist.

Specific Guidelines:

The services shall be reasonable and necessary for the recipient's condition and of such complexity that they must be performed by the qualified therapist. A maintenance program should be developed for the performance of procedures which could be safely and effectively provided by the recipient or Center staff.

- 2. Occupational therapy shall include such services as:
  - a. Assisting the physician to evaluate the recipient for occupational therapy services through the appropriate testing technique.
  - b. Therapeutic exercise program by therapist including muscle strengthening, neuromuscular facilitation, sitting and standing balance and endurance, and increased range of motion.
  - c. Assisting the recipient to obtain better coordination, use of senses and perception.
  - d. Instructing the recipient or adult day health care center staff in setting up and following an occupational therapy program.
  - e. Teaching compensatory technique to improve the level of independence in activities of daily living.
  - f. Designing and fitting orthotic and self-help devices (i.e., hand splints for the patient with rheumatoid arthritis).

#### Standard:

The occupational therapist shall be qualified as an occupational therapist and registered by the American Occupational Therapy Association.

## Specific Guidelines:

The services shall be reasonable and necessary for the recipient's condition and must be of such complexity that they must be performed by the qualified therapist. A maintenance program should be developed for the performance of procedures which could be safely and effectively provided by the recipient or center staff.

- 3. Speech pathology shall include such services as:
  - a. Assisting the physician to evaluate the recipient for speech pathology service through the appropriate testing techniques.
  - Determining and recommending appropriate speech and hearing services.
  - c. Providing necessary rehabilitative services for recipient with speech, hearing, or language disabilities.
  - d. Instructions for the recipient or adult day health care center staff in setting up and following a speech pathology program.

#### Standard:

The speech pathologist shall be qualified and appropriately licensed by the State of Kentucky as a speech pathologist.

#### Specific Guidelines:

The services shall be reasonable and necessary for the recipient's condition and of such complexity that they must be performed by the qualified therapist. A maintenance program should be developed for the performance of simple procedures which could be safely and effectively provided by the recipient or center staff.

#### C. Non-Covered Services

Examples of services not covered under the Adult Day Health Care element are as follows:

- 1. The Medicaid recipient did not meet level of care for the waiver.
- Transportation is not covered under this service element, but is a separately reimbursable service pursuant to 907 KAR 1:060, Medical Transportation.

#### SECTION V - REIMBURSEMENT

#### V. REIMBURSEMENT

Reimbursement for Adult Day Health Care Services shall be paid directly to the licensed participating Adult Day Health Care Center on the basis of an interim rate with a year-end cost settlement to the lower of actual reasonable allowable costs or charges. The basic rate shall not exceed eighty (80) percent of the maximum Medicaid intermediate care reimbursement rate for routine services. Reimbursement for ancillary services shall not exceed eighty (80) percent of the approved maximum reimbursement rate for therapy services under the Medicaid home health program element.

A separate reimbursement manual has been developed to outline the Principles of Reimbursement for Adult Day Health Care Services. Please refer to the Adult Day Health Care Reimbursement Manual.

## VI. REIMBURSEMENT IN RELATION TO OTHER THIRD PARTY COVERAGE (EXCLUDING MEDI-CARE)

#### A. General

To expedite the Medicaid claims processing payment function, the provider of Medicaid services shall actively participate in the identification of third party resources for payment on behalf of the recipient. At the time the provider obtains Medicaid billing information from the recipient, it shall be determined if additional resources exist. Providers have an obligation to investigate and to report the existence of other insurance or liability. The provider's cooperation will enable the Kentucky Medicaid program to function efficiently.

## B. Identification of Third Party Resources

Pursuant to KRS 205.662, prior to billing the Kentucky Medicaid Program all participating vendors shall submit billings for medical services to a third party when such vendor has prior knowledge that such third party may be liable for payment of the services.

In order to identify those recipients who may be covered through a variety of health insurance resources, the provider should inquire if the recipient meets any of the following conditions:

-If the recipient is married or working, inquire about possible health insurance through the recipient's or spouse's employer; -If the recipient is a minor, ask about insurance the MOTHER, FATHER or GUARDIAN may carry on the recipient;

-In cases of active or retired military personnel, request information about CHAMPUS coverage and social security number of the policy holder:

-For people over 65 or disabled, seek a MEDICARE HIC number;
-Ask if the recipient has health insurance such as a MEDICARE SUPPLE-MENT policy, CANCER, ACCIDENT or INDEMNITY policy, GROUP health or INDIVIDUAL insurance, etc.

Examine the recipient's MAID card for an insurance code. If a code indicates insurance coverage, question the recipient further regarding insurance.

Following is a list of the insurance codes on the MAID card:

- A Part A, Medicare only
- B Part B, Medicare only
- C Both parts A and B Medicare
- D Blue Cross, Blue Shield
- E Blue Cross, Blue Shield, Major Medical
- F Private medical insurance
- G Champus
- H Health Maintenance Organization
- J Other or unknown
- L Absent Parent's insurance
- M None
- N United Mine Workers
- P Black Lung
- C. Billing Instructions for Claims Involving Third Party Resources

If the patient has third party resources that will pay for Adult Day Health Care Services, then the provider must obtain payment or rejection from the third party before Medicaid can be filed. When payment is received, the provider should indicate on the claim form in the appropriate field the amount of third party payment and the name and policy numbers of health insurance covering the recipient. If the third party rejected the claim, a copy of the rejection notice must be attached to the Medicaid claim.

### Exceptions:

\*If the other insurance company has not responded within 120 days of the date of filing a claim to the insurance company, the provider shall submit a claim to EDS in the usual manner with a completed Third Party Liability (TPL) Lead Form attached which states, no response over 120 days. The EDS Third Party Liability Unit will verify coverage with the insurance company, update the recipient's file, if necessary, and bill the third party, if appropriate.
\*If proof of denial for the same recipient for the same or related services from the insurance company is attached to the Medicaid billing, claims processing can proceed. The denial shall not be more than six months old.

\*A letter from the provider indicating that he contacted XYZ insurance company and spoke with an agent to verify that the recipients was not covered, may also be attached to the Medicaid claim.

D. Medicaid Payment for Claims Involving a Third Party

Claims meeting the requirements for the Kentucky Medicaid Program payment shall be paid in the following manner if a third party payment is identified on the claim.

The amount paid by the third party shall be deducted from the Medicaid allowed amount and the difference paid to the provider. If the third party payment amount exceeds the Medicaid allowed amount, the resulting Medicaid payment will be zero. Recipients cannot be billed for any difference between the billed amount and Medicaid payment amount. Providers shall accept Medicaid payment as payment in full.

If the claims for a recipient are payable by a third party resource which was not pursued by the provider, the claim will be denied. Along with a third party insurance denial explanation, the name and address of the insurance company, the name of the policy holder, and the policy number will be indicated. The provider shall pursue payment with this third party resource before billing Medicaid again.

If you have any questions, please write to EDS, P.O. Box 2009, Frankfort, Kentucky 40602, Attention: Third Party Unit, or call (800) 756-7557.

### E. Accident and Work Related Claims

For claims billed to Medicaid that are related to an accident or work related incident, the provider shall pursue information relating to the accident. If an attorney, employer, individual or an insurance company is liable for payment, payment must be pursued from the liable party. If the liable party has not been determined, attach copies of any information obtained; the name of attorneys, other involved parties and the recipient's employer to the claim when submitting to EDS for Medicaid payment.

#### SECTION VII - COMPLETION OF THE INVOICE FORM

#### VII. COMPLETION OF THE INVOICE FORM

#### A. General Information

The Health Insurance Claim Form, HCFA-1500 (12-90), shall be used to bill for services rendered by Adult Day Health Care Centers to eligible Medicaid recipients. Typing of the invoice form is strongly urged, since an invoice cannot be processed and paid unless the information supplied is complete and legible.

The original of the two part invoice set should be submitted to EDS as soon as possible after service is provided. The yellow copy of the invoice should be retained by the provider's office as a record of claim submittal.

Invoices should be mailed to:

E.D.S. P.O. Box 2018 Frankfort, Kentucky 40602

## 1. General Billing Instructions

- a. The Health Insurance Claim Form, HCFA-1500 (12-90), shall be used in billing for all covered Adult Day Health Care Services rendered to Medicaid recipients eligible under the Waiver.
- b. The Health Insurance Claim Form, HCFA-1500 (12-90), shall be submitted at least monthly. It is emphasized that prompt and regular billing will be beneficial to the center as there would be less chance of the center receiving retroactive denials covering several months.

#### SECTION VII - COMPLETION OF THE INVOICE FORM

- C. Claims for covered services must be received by EDS within twelve (12) months from the date of service. Claims for covered services shall be received by EDS within 12 months from the date of service. Claims with service dates greater than twelve (12) months can only be processed with appropriate documentation such as one or more of the following: Remittance Statements no more than 12 months of age which verify timely filing; backdated MAID cards with "Backdated Card" written on the attached claim; Social Security documents; correspondence describing extenuating circumstances; Action Sheets, Return to Provider Letters; Medicare Explanation of Medical Benefits, etc.
- d. A separate billing statement shall be used for each recipient.
- e. A separate line must be completed for each day of service.
- f. A separate line must be completed when billing for covered ancillary services. The services should be entered singularly according to type of service. Please refer to the HCPCS procedure code list for ancillary services (Appendix V).

## SECTION VII - COMPLETION OF THE INVOICE FORM

## B. Procedural Coding

On May 1, 1985, Kentucky Medicaid adopted, for procedural coding purposes, the HCFA Common Procedure Coding System (HCPCS). Refer to Appendix V for procedure codes.

C. Completion of the Health Insurance Claim Form, HCFA-1500 (12-90),

An example of the Health Insurance Claim Form, HCFA-1500 (12-90), may be found in Appendix VI. Instructions for the proper completion of this form are presented below.

IMPORTANT: The recipient's Kentucky Medical Assistance Identification Card should be carefully checked to see that the recipient's name appears on the card and that the card is valid for the period of time in which the medical services are to be rendered. The Medicaid Program cannot make payment for services rendered to an ineligible person.

## BLOCK NO.

## ITEM NAME AND DESCRIPTION

2 Patient's name (Last Name, First Name, Middle Initial)

Enter the recipient's last name, first name, middle initial, if any, exactly as it appears on the Medical Assistance Identification (MAID) card.

9A Other Insured's Policy or Group Number

Enter the recipient's ten (10) digit Medical Assistance Identification Number (MAID) exactly as it appears on the recipient's MAID card.

IMPORTANT: The recipient's Kentucky Medical Assistance Identification Card shall be carefully checked to see that the recipient's name appears on the card as an eligible recipient and that the card is valid for the period of time in which the services are to be provided. You SHALL NOT be paid services provided to an ineligible person.

10 Patient's Condition

If the recipient's condition is related to employment, auto accident, or other accident, check the appropriate block.

11 Insured's Policy Group or FECA Number

If the recipient has insurance other than Medicaid or Medicare and the other insurance has made a payment on the claim enter the policy number of the other insurance.

11C Insurance Plan Name or Program Name

If the recipient has insurance other than Medicaid or Medicare and the other insurance has made a payment on the claim enter the name of the other insurance company.

21	Diagnosis or Nature of Illness or Injury
	Enter the required appropriate ICD-9-CM diagnosis code.
24	Date(s) of Service
	Enter the date the service(s) was provided in month, day, year numeric format, for example, 03-02-92.
24B	Enter the appropriate two (2) digit place of service which identifies the location where the service was provided to the recipient. The place of service code for adult day health care service is 99.
240	Procedures, Services, or Supplies
	CPT/HCPCS
	Enter the appropriate procedure code identifying the service or supply provided to the recipient.
24E	Diagnosis Code
	Enter "1", "2", "3", "4" referencing the diagnosis for which the recipient is being treated as indicated in block 21.
24F	Charges
	Enter the usual and customary charge for each service being provided to the recipient.
24G	Days or Units
	Enter the number of units provided for the recipient on this date if service. If the recipient was present in the center for one-half day enter a 1. If the recipient was present in the center for a whole day, enter a 2. Enter the unit for the ancillary service.

24H	EPSDT Family Plan
	Enter a "Y" if the treatment provided was a direct result of an Early Periodic Screening Diagnostic and Treatment examination.
26	Patient's Account No.
	Enter the patient account number, if desired. EDS will key the first seven (7) or fewer digits. This number appears on the remittance statement as the invoice number.
28	Total Charge
	Enter the total of all individual charges entered in column 24F.
29	Amount Paid
	Enter the amount paid, if any, by a private insurance. DO NOT ENTER MEDICARE PAID AMOUNT.
30	Balance Due
	REQUIRED ONLY IF A PRIVATE INSURANCE MADE PAYMENT ON THE CLAIM. Subtract the private insurance payment entered in field 29 from the total charge entered in field 28, and enter the net balance due in field 30.
31	SIGNATURE OF PHYSICIAN OF SUPPLIER INCLUDING DEGREES OR CREDENTIALS
	The actual signature of the provider (not a facsimile) or the provider's duly appointed representative is required. Stamped signatures are not acceptable.
	Date
	Enter the date the claim is submitted in a month, day, year numeric format, such as 03-21-92. This date must be on or after the date(s) of service billed on the claim.

PHYSICIAN'S SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE, AND PHONE NUMBER

Enter the provider's name, address, zip code, and phone number.

PIN #

Enter the eight (8) digit individual Kentucky Medicaid provider number.

D. Billing Instructions for Claims with Service Dates Over one (1) Year

Medicaid claims shall be filed within one year of the date of service. Medicaid and Medicare crossovers shall be filed within one year of the date of service OR within six months of the Medicare Paid Date, whichever is longer. To process claims beyond this limit you shall attach, to EACH claim form involved, a copy of an in-process or denied claim remittance, no more than 12 months of age, which verifies that the original claim was submitted within 12 months of the service date.

Copies of previously submitted claim forms, providers' in-house records of claim submittal, letters which merely detail filing dates are NOT acceptable documentation of timely billing. Attachments must prove that the claim was RECEIVED timely by EDS.

If a claim is being submitted after twelve months from the date of service, due to the recipient's retroactive eligibility, a copy of the backdated or retroactive MAID card shall be attached to the invoice.

Please note on the claim the words "Backdated Eligibility" or "Retro-active Eligibility."

## E. Electronic Media Claims

Electronic Media Claims (EMC) is a means by which Adult Day Health Care providers may submit claims electronically. EMC enables providers to experience an improved cash flow, fewer errors in claims processing, and a reduction in effort with claim preparation. Claims may be submitted electronically in a variety of different ways such as via magnetic tape, diskette, or modem.

Claims that require attachments shall not be submitted electronically.

For more information regarding EMC, contact an EMC Representative at (502) 227-9073 or 1-800-756-7557. You may also write to EDS, P.O. Box 2009, Frankfort, Kentucky 40602.

## VIII. REMITTANCE STATEMENT

## A. General Information

The EDS Remittance Statement (Remittance Advice) furnishes the provider with an explanation of the status of those claims EDS Federal Corporation processed. The Remittance Statement accompanies the payment check and is divided into six sections.

The first section provides an accounting of those claims which are being paid by Medicaid with the accompanying payment check.

The second section provides a list of claims which have been rejected (denied) in total by Medicaid with the corresponding Explanation of Benefit (EOB) code.

The third section provides a list of claims EDS received which did not complete processing as of the date indicated on the Remittance Statement.

The fourth section provides a list of claims received by EDS that could not be processed as the result of incomplete claim information. These claims have been returned to the provider along with a cover letter that explains the reasons for the return.

The fifth section includes the summation of claims payment activity as of the date indicated on the Remittance Statement and the year-to-date claims payment activities.

The sixth section provides a list of the EOB codes which appeared on the dated Remittance Statement with the corresponding written explanation of each EOB code.

Claims appearing in any section of the Remittance Statement will be in alphabetical order according to the patient's last name.

## B. Section I - Claims Paid

An example of the first section of the Remittance Statement is shown in Appendix VII P.1. This section lists all those claims for which payment is being made. On the pages immediately following are itemby-item explanations of each individual entry appearing on this section of the Remittance Statement.

# EXPLANATION OF REMITTANCE STATEMENT FOR ADULT DAY HEALTH CARE SERVICES

ITEM	DEFINITION
INVOICE NUMBER	The preprinted invoice number (or patient account number) appearing on each claim form is printed in this column for the provider's reference.
RECIPIENT NAME	The name of the recipient as it appears on the Depart ment's file of eligible Medicaid recipients.
RECIPIENT NUMBER	The Medical Assistance I.D. Number of the recipient as shown on the claim form submitted by the provider.
INTERNAL CONTROL NO.	The internal control number (ICN) assigned to the claim for identification purposes by EDS Federal Corporation.
CLAIM SVC DATE	The earliest and latest date of services as shown on the claim form.
TOTAL CHARGES	The total charges billed by the provider for the services on this claim form.
CHARGES NOT COVERED	Any portion of the provider's billed charges that are not being paid (examples: rejected line item, reduction in billed amount to allowed charge).

AMT. FROM OTHER SRCS

The amount indicated by the provider as received from a source other than the Medicaid Program for services on the

claim.

CLAIM PMT AMOUNT

The amount being paid by the Medicaid program to the

provider for this claim.

**EOB** 

For explanation of benefit code, see back page of Remit-

tance Statement.

LINE NO.

The number of the line on the claim being printed.

PS

Place of service code depicting the location of the ren-

dered service.

**PROC** 

The HCPCS procedure code in the line item.

OTY

The number of procedures/supply for that line item charge.

LINE ITEM CHARGE

The charge submitted by the provider for the procedure in

the line item.

LINE ITEM PMT

The amount being paid by the Medicaid program to the

provider for a particular line item.

**EOB** 

Explanation of benefit code which identifies the payment

process used to pay the line item.

## C. Section II - Denied Claims

The second section of the Remittance Statement appears whenever one or more claims are rejected in total. This section lists all such claims and indicates the EOB code explaining the reason for each claim rejection. Appendix VII P.2.

All items printed have been previously defined in the description of the paid claims section of the Remittance Statement.

## D. Section III - Claim in Process

The third section of the Remittance Statement (Appendix VII P.3) lists those claims which have been received by EDS but which were not adjudicated as of the date of this report. A claim in this category usually has been suspended from the normal processing cycle because of date errors or the need for further review. A claim appears in the Claims In Process section of the Remittance Statement as long as it remains in process. At the time a final determination can be made as to claim disposition (payment or rejection) the claim will appear in Section I or II of the Remittance Statement.

## E. Section IV - Returned Claims

The fourth section of the Remittance Statements (Appendix VII P.4) lists those claims which have been received by EDS and returned to the provider because required information is missing from the claim. The claim has been returned to the provider with a cover sheet which indicates the reason(s) that the claim has been returned.

## F. Section V - Claims Payment Summary

This section is a summary of the claims payment activities as of the date indicated on the Remittance Statement and the year-to-date (YTD) claims payment activities.

## CLAIMS PAID/ DENIED

The total number of finalized claims which have been determined to be denied or paid by the Medicaid program, as of the date indicated on the Remittance Statement and YTD summation of claim activity.

#### AMOUNT PAID

The total amount of claims that paid as of the date on the Remittance Statement and the YTD summation of payment activity.

WITHHELD AMOUNT The dollar amount that has been recouped by Medicaid as of the date on the Remittance Statement (and YTD summation of recouped monies).

**NET PAY AMOUNT** 

The dollar amount that appears on the check.

CREDIT AMOUNT

The dollar amount of a refund that a provider has sent in to EDS to adjust the 1099 amount (this does not affect claims payment, it only adjusts the 1099 amount).

**NET 1099 AMOUNT** 

The total amount of money that the provider has received from the Medicaid program as of the date on the Remittance Statement and the YTD total monies received taking into consideration recoupments and refunds.

G. Section VI - Description of Explanation Codes Listed Above

Each EOB code that appeared on the dated Remittance Statement will have a corresponding written explanation pertaining to payment, denial, suspension and return for a particular claim (Appendix VII P.5).

## A. Correspondence Forms Instructions

TYPE OF INFORMATION REQUESTED

TIME FRAME FOR INQUIRY

MAILING ADDRESS

Inquiry

6 weeks after billing

**EDS** 

P.O. Box 2009

Frankfort, KY 40602 ATTN: Provider Relations

Adjustment

Immediately

EDS

P.O. Box 2009

Frankfort, KY 40602 ATTN: Adjustments Unit

Refund

Immediately

EDS

P.O. Box 2009

Frankfort, KY 40602 ATTN: Financial Services

TYPE OF INFORMATION REQUESTED

## **NECESSARY INFORMATION**

Inquiry

1. Completed Inquiry Form

2. Remittance Advice or Medicare EOMB, when

applicable

3. Other supportive documentation, when needed, such as a photocopy of the Medicaid claim when a claim has not appeared on a Remittance Advice within a reasonable amount of time

TYPE OF INFORMATION REQUESTED

## **NECESSARY INFORMATION**

Adjustment

1. Completed Adjustment Form

2. Corrected claim

3. Photocopy of the applicable portion of the Remittance Advice in question

Refund

1. Refund Check

2. Cash Refund Documentation Form

3. Photocopy of the applicable portion of the Remittance Advice in question

4. Reason for refund

## B. Telephoned Inquiry Information

#### WHAT IS NEEDED?

- Provider number
- Patient's Medicaid ID number
- Date of service
- Billed amount
- Your name and telephone number

## WHEN TO CALL?

- When claim is not showing on paid, pending or denied sections of the Remittance Advice within 6 weeks
- When the status of claims is needed and they do not exceed five in number

## WHERE TO CALL?

- Toll-free number 1-800-756-7557 (within Kentucky)
- Local (502) 227-2525

## C. Filing Limitations

New Claims

- 12 months from date of service
- Medicare/Medicaid
- 12 months from date of service

NOTE: If the claim is a Medicare crossover claim and is received by EDS more than 12 months from date of service, but less than 6 months from the Medicare adjudication date, EDS considers the claim to be within the filing limitations and will proceed with claims processing.

## Third-Party Liability Claims

12 months from date of service

NOTE: If the other insurance company has not responded within 120 days of the date a claim is submitted to the insurance company, submit the claim to EDS indicating "NO RESPONSE" from the other insurance company.

## Adjustments

- 12 months from date the paid claim appeared on the Remittance Advice.

## D. Provider Inquiry Form

The Provider Inquiry Form should be used for inquiries to EDS regarding paid or denied claims, billing concerns, and claim status. (If requesting more than one claim status, a Provider Inquiry Form should be completed for each status request.) The Provider Inquiry form should be completed in its entirety and mailed to the following address:

EDS P.O. Box 2009 Frankfort, KY 40602

Supplies of the Provider Inquiry Form may be obtained by writing to the above address or contacting EDS Provider Relations Unit at 1-800-756-7557 or 1-(502)-227-2525.

Please remit BOTH copies of the Provider Inquiry Form to EDS. Any additional documentation that would help clarify your inquiry should be attached. EDS will enter their response on the form and the yellow copy will be returned to the provider.

It is NOT necessary to complete a Provider Inquiry Form when resubmitting a denied claim.

Provider Inquiry Forms may NOT be used in lieu of the Medicaid Claim Forms, Adjustment Forms, or any other document required by the Medicaid program.

In certain cases it may be necessary to return the Inquiry form to the provider for additional information if the inquiry is illegible or unclear.

Instructions for completing the Provider Inquiry Form are found on the next page.

Following are field by field instructions for completing the Provider Inquiry Form:

FIELD NUMBER	INSTRUCTIONS
1	Enter your 8-digit Kentucky Medicaid Provider Number.
2	Enter your Provider Name and Address.
3	Enter the Medicaid recipient's name as it appears on the Medical Assistance I.D. Card.
4	Enter the recipient's 10 digit Medicaid ID number.
5	Enter the billed amount of the claim on which you are inquiring.
6	Enter the claim service date(s).
7	If you are inquiring in regard to an in-process, paid, or denied claim, enter the date of the Remittance Advice listing the claim.
8	If you are inquiring in regard to an in-process, paid, or denied claim, enter the 13-digit internal control number listed on the Remittance Advice for that particular claim.
9	Enter your specific inquiry.
10	Enter your signature and the date of the inquiry.

the "Paid Claims" page of your Remittance Statement. (If several ICN's are to be applied to one check, they can be listed on the same form only if they have the same reason for refund explanation (see below).

## **REASON FOR REFUND**

Check the appropriate reason for which the claim is being refunded. Be sure to complete all blanks. The example listed below shows how each refund is to be completed accurately. Only one reason can be completed per Cash Refund Documentation Form. If multiple claims with multiple refund reasons are included in one check, complete a separate form for each refund reason.

 Payment from other source - Check the category and list name (attach a copy of EOB)

Health Insurance Auto Insurance Medicare paid Other

Worker's Comp-ABC Construction

- b. Billed in error
- c. Duplicate payment (attach a copy of both Remittance Statement) If Remittance Statement are paid to 2 different providers specify to which provider number the check is to be applied

1 2 3 4 5 6 7 8

d. Processing error or Overpayment

Explain why Processing error-wrong date of service was keyed

- e. Paid to wrong provider
- f. Money has been requested date of letter 1-1089 (Attach a copy of letter requesting money)

## g. Other

Medicare made an adjustment. Deductible no longer due Contact Name:

## AMBULATORY SURGICAL CENTER SERVICES

Medicaid covers medically necessary services performed in ambulatory surgical centers.

## **BIRTHING CENTER SERVICES**

Covered birthing center services include an initial prenatal visit, follow-up prenatal visits, delivery and up to two (2) follow-up postnatal visits within four (4) to six (6) weeks of the delivery date.

#### **DENTAL SERVICES**

Coverage shall be limited but includes cleanings, oral examinations, X-rays, filling, extractions, palliative treatment of oral pain, hospital and emergency calls for recipients of all ages. Other preventive dental services (i.e. root canal therapy) and Comprehensive Orthodontics are also available to recipients under age twenty-one (21).

## DURABLE MEDICAL EQUIPMENT

Certain medically-necessary items of durable medical equipment, orthotic and prosthetic devices shall be covered when ordered by a physician and provided by suppliers of durable medical equipment, orthotic and prosthetics. Most items require prior authorization.

## EARLY PERIODIC, DIAGNOSIS, AND TREATMENT (EPSDT)

Under the EPSDT program, Medicaid-eligible children, from birth through the birth month of their twenty-second birthday may receive the following tests and procedures as appropriate for age and health history when provided by participating providers:

Medical History
Physical Examination
Growth and Development Assessment
Hearing, Dental, and Vision Screenings
Lab tests as indicated
Assessment or Updating of Immunizations

## FAMILY PLANNING SERVICES

Comprehensive family planning services shall be available to all eligible Medicaid recipients of childbearing age and those minors who can be considered sexually active. These services shall be offered through participating agencies such as local county health departments and independent agencies, i.e., Planned Parenthood Centers. Services also shall be available through private physicians.

A complete physical examination, counseling, contraceptive education and educational materials, as well as the prescribing of the appropriate contraceptive method, shall be available through the Family Planning Services element of the Kentucky Medicaid Program. Follow-up visits and emergency treatments also shall be provided.

#### HEARING SERVICES

Hearing evaluations and single hearing aids, when indicated, shall be paid for by the program for eligible recipients, to the age of twenty-one (21). Follow-up visits, as well as check-up visits, shall be covered through the hearing services element. Certain hearing aid repairs shall also be paid through the program.

## HOME HEALTH SERVICES

Skilled nursing services, physical therapy, speech therapy, occupational therapy, and aide services shall be covered when necessary to help the patient remain at home. Medical social worker services shall be covered when provided as part of these services. Home Health coverage also includes disposable medical supplies. Coverage for home health services shall not be limited by age.

#### HOSPITAL SERVICES

#### INPATIENT SERVICES

Kentucky Medicaid benefits include reimbursement for admissions to acute care hospitals for the management of an acute illness, an acute phase or complications of a chronic illness, injury, impairment, necessary diagnostic procedures, maternity care, and acute psychiatric care. All non-emergency hospital admissions shall be preauthorized by a Peer Review Organization. Certain surgical procedures shall not be covered on an inpatient basis, except when a life-threatening situation exists, there is another primary purpose for admission, or the physician certifies a medical necessity requiring admission to the hospital. Elective and cosmetic procedures shall be outside the scope of program benefits unless medically necessary or indicated. Reimbursement shall be limited to a maximum of fourteen (14) days per admission except for services provided to recipients under age six (6) in hospitals designated as disproportionate share hospitals by Kentucky Medicaid and services provided to recipients under age one (1) by all acute care hospitals.

## **OUTPATIENT SERVICES**

Benefits of this Program element include diagnostic, therapeutic, surgical and radiological services as ordered by a physician, clinic visits, pharmaceuticals covered, emergency room services in emergency situations as determined by a physician, and services of hospital-based emergency room physicians.

There shall be no limitations on the number of hospital outpatient visits or covered services available to Medicaid recipients.

## KENTUCKY COMMISSION FOR HANDICAPPED CHILDREN

The Commission provides medical, preventive and remedial services to handicapped children under age twenty-one (21). Targeted Case Management Services are also provided. Recipients of all ages who have hemophilia may also qualify.

#### LABORATORY SERVICES

Coverage of laboratory procedures for Kentucky Medicaid participating independent laboratories includes procedures for which the laboratory is certified by Medicare.

## LONG TERM CARE FACILITY SERVICES

## NURSING FACILITY SERVICES

The Department for Medicaid Services shall make payment for services provided to Kentucky Medicaid eligible residents of nursing facilities which have been certified for participation in the Kentucky Medicaid Program. The need for admission and continued stay shall be certified by the Kentucky Medicaid Peer Review Organization (PRO). The Department shall make payment for Medicare deductible and coinsurance amounts for those Medicaid residents who are also Medicare beneficiaries.

INTERMEDIATE CARE FACILITY SERVICES FOR THE MENTALLY RETARDED AND DEVELOPMENTALLY DISABLED (ICF/MR/DD)

The Kentucky Medicaid Program shall make payment to intermediate care facilities for the mentally retarded and developmentally disabled for services provided to Medicaid recipients who are mentally retarded or developmentally disabled prior to age twenty-two (22), who because of their mental and physical condition require care and services which are not provided by community resources.

The need for the ICF/MR/DD level of care shall be certified by the Kentucky Medicaid Peer Review Organization (PRO).

## MENTAL HOSPITAL SERVICES

Reimbursement for inpatient psychiatric services shall be provided to Medicaid recipients under the age of twenty-one (21) and age sixty-five (65) or older in a psychiatric hospital. There shall be no limit on length of stay; however, the need for inpatient psychiatric hospital services shall be verified through the utilization control mechanism.

#### COMMUNITY MENTAL HEALTH CENTER SERVICES

Community mental health-mental retardation centers serve recipients of all ages in the community setting. From the center a patient may receive treatment through:

Outpatient Services
Psychosocial Rehabilitation
Emergency Services
Inpatient Services
Personal Care Home Visits

Eligible Medicaid recipients needing psychiatric treatment may receive services from the community mental health center and possibly avoid hospitalization. There are fourteen (14) major centers, with many satellite centers available. The Kentucky Medicaid Program also reimburses psychiatrists for psychiatric services through the physician program.

## NURSE ANESTHETIST SERVICES

Anesthesia services performed by a participating Advanced Registered Nurse Practitioner - Nurse Anesthetist shall be covered by the Kentucky Medicaid Program.

## NURSE MIDWIFE SERVICES

Medicaid coverage shall be available for services performed by a participating Advanced Registered Nurse Practitioner - Nurse Midwife. Covered services include an initial prenatal visit, follow-up prenatal visits, delivery and up to two (2) follow-up post partum visits within four (4) to six (6) weeks of the delivery date.

#### NURSE PRACTITIONER

Services by an Advanced Registered Nurse Practitioner shall be payable if the service provided is within the scope of licensure.

## PHARMACY SERVICES

Legend and non-legend drugs from the approved Medical Assistance Oupatient Drug List when required in the treatment of chronic and acute illnesses shall be covered. The Department is advised regarding the outpatient drug coverage by a formulary subcommittee composed of persons from the medical and pharmacy professions. A Drug List is available to individual pharmacists and providers upon request and routinely sent to participating pharmacies and nursing facilities. The Drug List is distributed periodically with monthly updates. Certain other drugs which may enable a patient to be treated on an outpatient basis and avoid institutionalization shall be covered for payment through the Drug Preauthorization Program.

In addition, nursing facility residents may receive other drugs which may be prior authorized as a group only for nursing facility residents.

## PHYSICIAN SERVICES

Covered services include:

Office visits, medically indicated surgeries, elective sterilizations\*, deliveries, chemotherapy, radiology services, emergency room care, anesthesiology services, hysterectomy procedures\*, consultations, second opinions prior to surgery, assistant surgeon services, oral surgeon services, psychiatric services.

\*Appropriate consent forms shall be completed prior to coverage of these procedures.

Non-covered services include:

Most injections, supplies, drugs (except anti-neoplastic drugs, selected vaccines and Rhogam), cosmetic procedures, package obstetrical care, IUDs, diaphragms, prosthetics, various administrative services, miscellaneous studies, post mortem examinations, surgery not medically necessary or indicated.

## Limited coverage:

Certain types of office exams, such as comprehensive office visits, shall be limited to one (1) per twelve (12) month period, per patient, per physician.

#### PODIATRY SERVICES

Selected services provided by licensed podiatrists shall be covered by the Kentucky Medicaid Program. Routine foot care shall be covered only for certain medical conditions where the care requires professional supervision.

#### PRIMARY CARE SERVICES

A primary care center is a comprehensive ambulatory health care facility which emphasizes preventive and maintenance health care. Covered outpatient services provided by licensed, participating primary care centers include medical services rendered by advanced registered nurse practitioners as well as physician, dental and optometric services, family planning, EPSDT, laboratory and radiology procedures, pharmacy, nutritional counseling, social services and health education. Any limitations applicable to individual program benefits shall be generally applicable when the services are provided by a primary care center.

#### PSYCHIATRIC RESIDENTIAL TREATMENT FACILITIES

Inpatient psychiatric residential treatment facility services are limited to residents age six (6) to twenty-one (21). Program benefits are limited to eligible recipients who require inpatient psychiatric residential treatment facility services on a continuous basis as a result of a severe mental or psychiatric illness. There is no limit on length of stay; however, the need for inpatient psychiatric residential treatment services must be verified through the utilization control mechanism.

## RENAL DIALYSIS CENTER SERVICES

Free-standing renal dialysis center service benefits include renal dialysis, certain supplies and home equipment.

## RURAL HEALTH CLINIC SERVICES

Rural health clinics are ambulatory health care facilities located in rural, medically underserved areas. The program emphasizes preventive and maintenance health care for people of all ages. The clinics, though physician directed, shall also be staffed by Advanced Registered Nurse Practitioners. The concept of rural health clinics is the utilization of mid-level practitioners to provide quality health care in areas where there are few physicians. Covered services include basic diagnostic and therapeutic services, basic laboratory services, emergency services, services provided through agreement or arrangements, visiting nurse services and other ambulatory services.

## TRANSPORTATION SERVICES

Medicaid shall cover transportation to and from Medicaid Program covered medical services by ambulance or other approved vehicle if the patient's condition requires special transportation. Also covered shall be preauthorized non-emergency medical transportation to physicians and other non-emergency, Medicaid-covered medical services when provided by a participating medical transportation provider. Travel to pharmacies shall not be covered.

#### **VISION SERVICES**

Examinations and certain diagnostic procedures performed by ophthalmologists and optometrists shall be covered for recipients of all ages. Professional dispensing services, lenses, frames and repairs shall be covered for eligible recipients under age twenty-one (21).

## PREVENTIVE HEALTH SERVICES

Preventive Health Services shall be provided by health department or districts which have written agreements with the Department for Health Services to provide preventive and remedial health care to Medicaid recipients.

## \*\*SPECIAL PROGRAMS\*\*

KENPAC: The Kentucky Patient Access and Care System, or KenPAC, is a special program which links the recipient with a primary physician or clinic for many Medicaid-covered services. Only recipients who receive assistance based on Aid to Families with Dependent Children (AFDC) or AFDC-related Medical Assistance Only shall be covered under KenPAC. The recipient shall choose the physician or clinic. It is especially important for the KenPAC recipient to present his or her Medical Assistance Identification Card each time a service is received.

#### ALTERNATIVE INTERMEDIATE SERVICES FOR THE MENTALLY RETARDED

The Alternative Intermediate Services for the Mentally Retarded (AIS/MR) home-and community-based services project provides coverage for an array of community based services that shall be an alternative to receiving the services in an intermediate care facility for the mentally retarded and developmentally disabled (ICF/MR/DD).

## HOME AND COMMUNITY BASED WAIVER SERVICES

A home-and community-based services program provides Medicaid coverage for a broad array of home-and community-based services for elderly and disabled recipients. These services shall be available to recipients who would otherwise require the services in a nursing facility. The services became available statewide effective July 1, 1987. These services shall be arranged for and provided by home health agencies.

## SPECIAL HOME-AND COMMUNITY-BASED SERVICES MODEL WAIVER PROGRAM

The Model Waiver Services Program provides up to sixteen (16) hours of private duty nursing services and respiratory therapy services to disabled ventilator dependent Medicaid recipients who would otherwise require the level of care provided in a hospital-based skilled nursing facility. This program shall be limited to no more than fifty (50) recipients.

#### HOSPICE

Medicaid benefits include reimbursement for hospice care for Medicaid recipients who meet the eligibility criteria for hospice care. Hospice care provides to the terminally ill relief of pain and symptoms. Supportive services and assistance shall also be provided to the patient and family in adjustment to the patient's illness and death. A Medicaid recipient who elects to receive hospice care waives all rights to certain separately available Medicaid services which shall also be included in the hospice care scope of benefits.

ADULT DAY HEALTH CARE SERVICES MANUAL

## **ELIGIBILITY INFORMATION**

## **Programs**

The Department for Social Insurance, Division of Field Services local office staff have primary responsibility for accepting and processing applications for benefit programs administered by the Cabinet for Human Resources, Department for Social Insurance. These programs, which include eligibility for Medicaid, include:

AFDC (Aid to Families with Dependent Children)

AFDC Related Medical Assistance

State Supplementation of the Aged, Blind, or Disabled

Aged, Blind, or Disabled Medical Assistance

Any individual has the right to apply for Medicaid and have eligibility determined. Persons wanting to apply for Medicaid benefits should be referred to the local Department for Social Insurance, Division of Field Services office in the county in which they live. Persons unable to visit the local office may write or telephone the local office for information about making application. For most programs, a relative or other interested party may make application for a person unable to visit the office.

In addition to the program administered by the Department for Social Insurance, persons eligible for the federally administered Supplemental Security Income (SSI) program also receive Medicaid through the Kentucky Medical Assistance Program. Eligibility for SSI is determined by the Social Security Administration. Person wanting to apply for SSI should be referred to the Social Security Administration office nearest to the county in which they live. The SSI program provides benefits to individuals who meet the federal definitions of age, blindness, or disability, in addition to other eligibility requirements.

## ADULT DAY HEALTH CARE SERVICES MANUAL

## **ELIGIBILITY INFORMATION**

#### MAID Cards

Medical Assistance Identification (MAID) cards are issued monthly to recipients with ongoing eligibility. These cards show a month-to-month eligibility period.

Eligible individuals with excess income for ongoing eligibility may be eligible as a "spend-down" case if incurred medical expenses exceed the excess income amount. Individuals eligible as a "spend-down" case receive one MAID card indicating the specific period of eligibility. After this eligibility period ends, the person may reapply for another "spend-down" eligibility period.

MAID cards may show a retroactive period of eligibility. Depending on the individual circumstances of eligibility, the retroactive period may include several months.

Duplicate MAID cards may be issued for individuals whose original card is lost or stolen. The recipient should report the lost or stolen card to the local Department for Social Insurance, Division of Field Services worker responsible for the case.

## Verifying Eligibility

The local Department for Social Insurance, Division of Field Services staff may provide eligibility information to providers requesting MAID numbers and eligibility dates for active, inactive or pending cases.

The Department for Medicaid Services, Eligibility Services Section at (502) 564-6885 may also verify eligibility for providers.

KENTUCKY MEDICAL ASSISTANCE IDENTIFICATION (M.A.L.D.) CARD Department for Social Medical Insurance Code (FRONT OF CARD) insurance case number. This indicates type of insurance is NOT the Medical Assistance coverage. Identification Number Eligibility period is the month, day and year of KMAP eligibility represented by this card.
\* From\* date is first day of eligibility of this card. Medical Assistance Identification "To" date is the day eligibility of this card ends and is not included as an eligible day. Number (MAID) is the 10-digit number required for billing medical services on the claim form. SHEAR AND THE PROPERTY OF THE DATE OF EALTH OF KENTYCKY CARMET FOR HE Date Berette ELIGIBLITY PERIOD card FROM: TO: F.E. Was Smith, Jane 1234567890 0353 07.01.00 007 C 0001234 Smith, Kim issued 2345678912 2 1284 CASE NAME AND ADDRESS ISSUE DATE: 05-27-48 Jane Smith 400 Block Ave. Frankfort, KY 40601 ATTENTION: SHOW THIS CARD TO VENDORS WHEN APPLYING FOR MEDICAL BENEFITS SEE OTHER SIDE FOR S FOR KMAP. Statistical Case name and address show to **Purposes** whom the card is mailed. The name in this block may be that of a relative or other interested party and may not be an eligible member. Date of Birth shows month and year of birth of each member . Refer to this block when providing services limited Name of members eligible for Medical to age. Assistance benefits. Only those persons whose names are in this block are eligible for K.M.A.P. benefits.

## **CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES**

APPENDIX II-A (cont.)

## KENTUCKY MEDICAL ASSISTANCE IDENTIFICATION (M.A.I.D.) CARD

(BACK OF CARD)

Information to Providers. Insurance Identification codes indicate type of insurance coverage as shown on the front of the card in "Ins." block.

This card centries that the personner found hereon is /are edgine during the persot indicated on the reverse eath for current beneats of the Kontacky Medical Assistance Program. The Medical Assistance Identification No. must be entered on each telling statement psycholy as contained on this card in order for payment to be me

ufticipation, type, acope and duration of unto past, or third party dability, should be Chestons represented agricults pain, or directed to: Cabins for Human Resented Department of Social Insulance Division of Medical Assistance are 40821

Franklan, KY 40821

- A Part A Médicare Only
- B Part B Medicare Only C Book Parts A& B Medi
- D Blue Cross Sive Shield E Blue Cross Sive Shield Major Medical
- F Private Medical Insurance
- G Champus H Health Mainertance Org
- Other and or Union

- M None N United Mine Workers
- P Black Lune

#### **RECIPIENT OF SERVICES**

- 1. This card may be used to obtain certain services from partic
- Show this eard whenever you receive medical care or in filled, to the person who provides these convices to you.
   You will receive a new eard at the first of each month as
- in as long as you are you was receive a new ears at the first of each stansh as long as you edgible for benefits. For your protection, please sign on the first and destroy your eld eard. Remember that it is against the lear ter as to use this card except the paraents felded on the front of this card. If you have questions, earnest your eligibility worker at the county of
  - to use this card except the persons lated on the frost of this card. If you have questions, consist your eligibility worker at the county officerion temporarily out of state may receive amergency Medicald services by having the provider contact the Kerniucky Cabinet for He Resources, Civision of Medical Assistance.

Signature

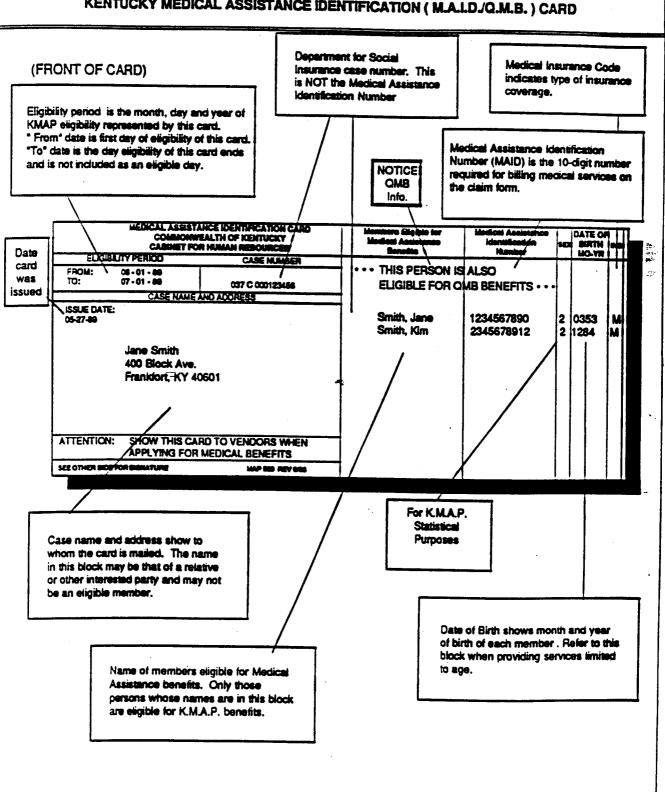
RECIPENT OF MEMORIES, THE

common and an var extent.
Federal low provides for a \$10,500 fine or imprisonment for a year or both for anyone who willfully gives taken in
escietance take to report changes relating to alightfly or portate use of the eard by an incidence.

Notification to recipient of assignment to the Cabinet for Human Resources of third party payments.

Recipient's signature is not required.

# KENTUCKY MEDICAL ASSISTANCE IDENTIFICATION ( M.A.I.D./Q.M.B. ) CARD



## CABINET FOR HUMAN RESOURCES **DEPARTMENT FOR MEDICAID SERVICES**

APPENDIX II-B (cont.)

## KENTUCKY MEDICAL ASSISTANCE IDENTIFICATION (M.A.I.D./Q.M.B.) CARD

(BACK OF CARD)

Information to Providers. Insurance Identification codes indicate type of insurance coverage as shown on the front of the card in "Ins." block.

This card constant that the personal total harper is /are elebte during the period indicated on the reverse side for current benefits of the Kentucky Medical Assistance Program. The Medical Assistance dentification No. must be ensured on each billing statement prycholy as consumed on this card in order for payment to be made.

on, type, scope and dus benetia, billing processing, aptounts past, or third party liability, should be directed to: Cabinet for Hydran Resources

Opposition of Medical Assistance

Franklin, KY 40821

- A Part A Mil
- B Part & Medicare Only
- C Soor Parts A& & Medicare

  D Blue Cross Size Shield
- E Blue Cross Stue Shield Major
- F Private Medical Insurance
- G Champi
- H Heath Mahansance Organization
  J Other and or Unknown
- L. Absent Parent's Insurance

- N United Mine Workers
- P Black Lung

#### RECIPIENT OF SERVICES

- 1. This card may be used to obtain certain services from part hospitals, dury stores, physicians, dentists, nursing homes, issen-care facilities. Independent information, home health agencies, continuate merest health centers, and participating providers of he ning services.
- Show this gard whenever you receive medical care or have p
- filled, to the person who provides these services to you.
  You will receive a new card at the first of each month as long as you are eligible for benefits. For your protection, piecese eign on the line bale and destroy your eld eard. Remember that it is against the law for a to use this card except the persons listed on the front of this card.
- B you have questing, ornact your eligibity women at the county effort.
   Reclaims temporarily out of state may receive emergency Medicals services by having the provider contact the Kentucky Cabinet for Humin Resources, Civision of Medical Assistance.

Signapire

RECEPTENT OF SERVICES: You are hereby readed that under State Law 1976 205 624 your right to their party payment has be

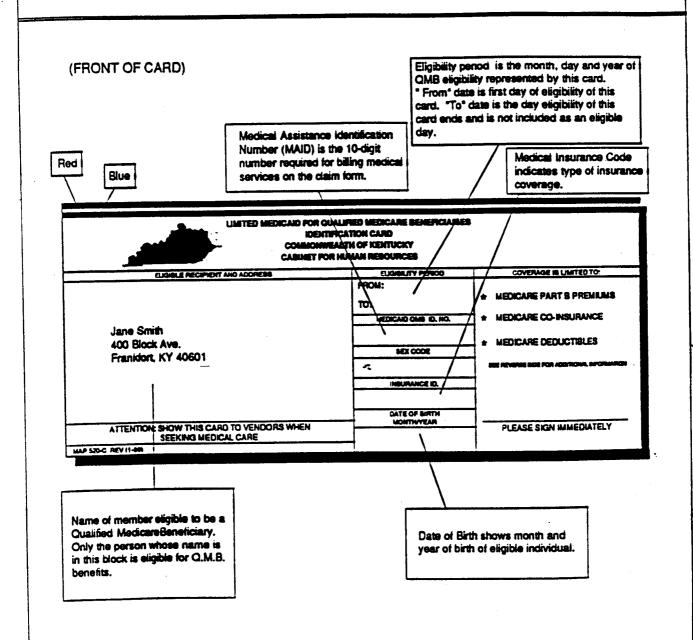
Assessment and on your terroit.
Fockerst law provides for a \$10,000 time or law at for a w

Notification to recipient of assignment to the Cabinet for Human Resources of third party payments.

Recipient's signature is not required.

ALCOHUTTAL M

## QUALIFIED MEDICARE BENEFICIARY IDENTIFICATION (Q.M.B) CARD



## **CABINET FOR HUMAN RESOURCES** DEPARTMENT FOR MEDICAID SERVICES

APPENDIX II-C (cont.)

# QUALIFIED MEDICARE BENEFICIARY IDENTIFICATION (Q.M.B) CARD

(BACK OF CARD)

Information to Providers, including Insurance identification codes which indicate type of insurance coverage as shown on the front of the card in "Ins." block.

Information to Recipients, including limitations, coverage and emergency care through QMB.

#### PROVIDERS OF SERVICE

- The inchvidual named on this card is a qualified Medicare beneficiary and is eighbe for Medicard payment for Medicare part A and Part 8 Co-insurance and Deductables enty.
- Questions regarding provider participation, type, scope and duration of bene-billing procedures, amounts paid, or third party liability, should be directed to:

Cabinet for Human Resources Department for Medicale Services 275 East Main Street Frankfort, KY 40821-0001

#### Insurance Identification

-Part A. Medicare Only

B—Part B, Medicare Only C—Both Parts A & B Medicare

O-Blue Cross /Blue Sheld

Sive Cross /Sive Shield Major

Medical Private Medical Insurance

G-Champus H-Heath Mainen inas Organización

J-Other and / or Union

L --- Absent Parents Insurance M-None

N-United Mine Workers

P-Black Lung

- 1. Show the eart whenever you re
- on a new card at the first of coats manels as long as you are obje for benefits. For your promotest, please sign on the bent of the card
- 3. Remember that it is operat the top for anyone to use this eard except the  $\ensuremath{\mathbf{x}}$ person fested on the barr of this word.
- PIL CONTRACT YOUR COMES THEREOF ALL THE COMMESSAGES for Section Arenes County edica.

RECOPENT OF SERVICES: You are hereby needed that under Slam Law 4745 205.636 year right to third party payment has been emigred to the Col

Federal low provides for a \$10,000 line or imprisonment for a year, or both, for anyone who within gives take interestance, talls to report changes releasing to adoptability, or parasses use of the card by an ineligible person.

## KENTUCKY PATIENT ACCESS AND CARE (KENPAC) SYSTEM CARD

#### Department for Social Insurance Date of Birth shows month and case number. This is NOT the year of birth of each member. (FRONT OF CARD) Medical Assistance Identification Refer to this block when -Number providing services timited to age. Eligibility period shows dates of eligibility represented by this card. "From" date is first day of eligibility of this card. "To" date is the day eligibility of this card ends and is not included as Names of members eligible for KMAP. an eligible day. KenPAC services provided Persons whose names are in this block during this eligibility period must be authorized have the Primary Care provider tisted by the Primary Care physician listed on this on this card. card. MEDICAL ASSISTANCE IDENTIFICATION CAR DATE OF COMMONWEALTH OF KENTUCKY CARINET FOR HUMAN RESOURCES Date card EDGILLITY PERIOD CASE NUMBER WRE 1234567890 FROM: 08-01-89 Smith, Jane 2 0353 issued TO: 07-01-80 007 C 000123486 Smith, Kim 2345678912 1284 CASE NAME AND ADDRESS ISSUE DATE: 05-27-89 Jane Smith 400 Block Ave. Frankfort, KY 40601 KENPAR PROVIDER AND ADDRESS Warren Feace, M.D. 502-346-9832 1010 Tolstoy Lane ATTENTION: SHOW THIS CARD TO VENDORS WHEN PHONE Frankfort, KY 40601 APPLYING FOR MEDICAL BENEFITS SEE OTHER SIDE FOR S Name, address and phone number of the Primary Care Physician. Case name and address show to whom the card is mailed. This person may be that of a relative or other interested party and may not be an eligible member. Medical Assistance Identification Number (MAID) is the 10-digit number recuired for billing medical services on the claim form.

#### **CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES**

APPENDIX II-D (cont.)

#### KENTUCKY PATIENT ACCESS AND CARE (KENPAC) SYSTEM CARD

(BACK OF CARD)

Information to Providers, including Insurance Identification codes which indicate type of insurance coverage as shown on the front of the card in "Ins." block.

Information to Recipients, including limitations, coverage and emergency care through the KenPAC system.

PROVIDENTS OF SERVICE

This card certifies that the person based hereon is eligible during the period indicated on the revene side, for current benefits of the Kenticity Medical Assistance Program. The Medical Assistance Identification No. must be entered on each felling sustainant processy as contained on this card in order for payment to be made.

NOTE: This second.

Questions regarding provider participation, type, according duration of benefits, billing precedures, articulate card, or third party liability, should be directed to: Cabinet for Human Resources Department for Medica

- -Part A, Medicare Only -Part B, Medicare Only
- Both Parts A & & Medicare Shin Cross Shin Sheld
- Blue Cross (Stue Shield Major
- Private Medical Insurance
- **G—Схитен**
- H-Heath Mair
- -Other and / or Unimos Absent Parents Insurance

- -United Mine Work P-Black Lung

You will mean to a new card at the first of each starch as its bandle. For your procession, please age on the fire tenter florestater facilities operant the law far onymes to use this on the trent of this seek.

Signature

SECUPENT OF SERVICES: You are narray resulted that secure State Law rate 205 634 year right to three party payer

AMERICAN PART OR PROF THE

peridas for a \$19,000 line or imprisonment for a year, or both, for any in to report changes resuling to edgifallit, or permits use of the cord Federal law gree ute use of the card by an ineligible p

Notification to recipient of assignment to the Cabinet for Human Resources of third party payments.

Recipient's signature is not required.

#### **CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES**

APPENDIX II-E (cont.)

#### KENTUCKY MEDICAL ASSISTANCE IDENTIFICATION (M.A.L.D.) CARD FOR LOCK-IN PROGRAM

(BACK OF CARD)

Information to Providers, including procedures for emergency treatment, and identification of insurance as shown on the front of the card in "Ins." block,

#### ATTENTION

This card certiles that the person fated on the front of this card is alignin duting the person indicated for current benefits of the Konte.

Programs. Payment for physician and pharmacy services in firsted to the physician and pharmacy appearing on the front of this card.

In the event of an amorpoidy, payment can be made to any participating physician or participating pharmacy rendering service to this person if it is a cover service. The passet is not restricted with regard to either conscist houses, payment can only be made within the ecope of Program banetits. Recipient temporarily cut of state may receive enterproxy medicald convexe by having the provider correct the Kennetry Cabinet for Human Resources, Obtains of Medical Assistance. Questions regarding scope of services should be directed to the Luci-in coordinator by eating 809-664-6680.

nd was wheler State Law KRS 205 634 your right to wird party pays ence pout on your technic.

- A Part A Medicare Cuty 8 Part 8 Medicare Cuty C Both Parts A & 8 Medic D Blue Cross Shar Chief
- E Blue Cross Stue Siligid Major
- F Private Me
- G Champus H Health Main H Heelth Maintenance Organization <

- L Absent Perent's Insuran
- N United Mine Westure P Black Lung
  - Signature of Recipient or Represe

#### RECIPIENT OF SERVICES

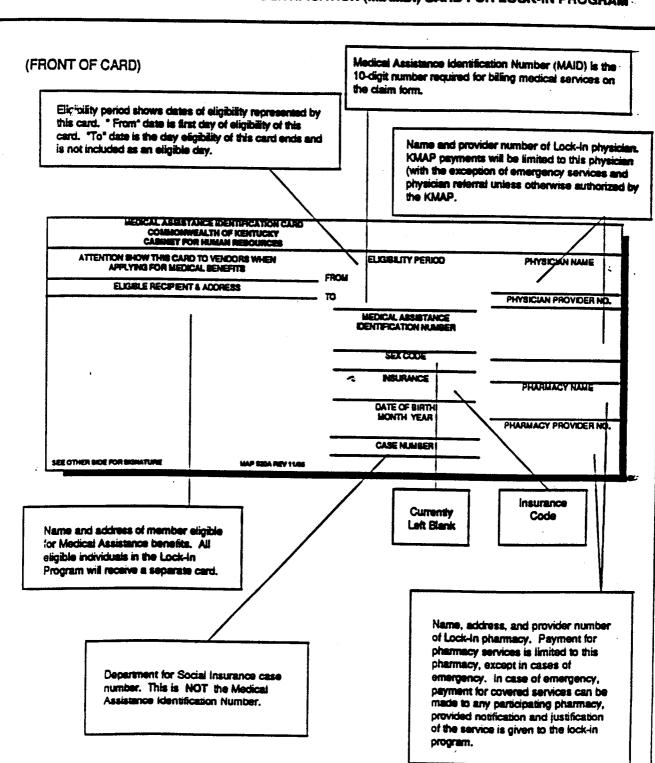
Federal law provides for a \$10,000 fine or in for a year or both for any No report when to the of the card by an ire 

Notification to recipient of assignment to the Cabinet for Human Resources of third party payments.

Recipient's signature is not required.

I have read the above information and agree with the procedures as excited and explained to one

#### KENTUCKY MEDICAL ASSISTANCE IDENTIFICATION (M.A.LD.) CARD FOR LOCK-IN PROGRAM



MAP-343	(Rev.	5/86)
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	APPENDIX	III
Provider Number: (If Known)		•

#### COMMONWEALTH OF KENTUCKY CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES PROVIDER AGREEMENT

THIS PROVIDER AGREEMENT, made and entered into as of the day of
, 19, by and between the Commonwealth of Kentucky, Cabinet
for Human Resources, Department for Medicaid Services, hereinafter referred to
as the Cabinet, and
(Name of Provider)
(Address of Provider)
hereinafter referred to as the Provider.
WITNESSETH, THAT:
Whereas, the Cabinet for Human Resources, Department for Medicaid Services, in the exercise of its lawful duties in relation to the administration of the Kentucky Medical Assistance Program (Title XIX) is required by applicable federa and state regulations and policies to enter into Provider Agreements; and
Whereas, the above named Provider desires to participate in the Kentucky Medical Assistance Program as a
(Type of Provider and/or level of care)
Now, therefore, it is hereby and herewith mutually agreed by and between the parties hereto as follows:
1. The Provider:
(1) Agrees to comply with and abide by all applicable federal and state laws and regulations, and with the Kentucky Medical Assistance Program policies and procedures governing Title XIX Providers and recipients.
(2) Certifies that he (it) is licensed as a, if applicable, under the laws of Kentucky for the level or type of care to which this agreement applies.

(3) Agrees to comply with the civil rights requirements set forth in 45 CFR Parts 80, 84, and 90. (The Cabinet for Human Resources shall make no payment to Providers of service who discriminate on the basis of race, color,

national origin, sex, handicap, religion, or age in the provision of services.)

- (4) Agrees to maintain such records as are necessary to disclose the extent of services furnished to Title XIX recipients for a minimum of 5 years and for such additional time as may be necessary in the event of an audit exception or other dispute and to furnish the Cabinet with any information requested regarding payments claimed for furnishing services.
- (5) Agrees to permit representatives of the state and/or federal government to have the right to examine, inspect, copy and/or audit all records pertaining to the provision of services furnished to Title XIX recipients. (Such examinations, inspections, copying and/or audits may be made without prior notice to the Provider
- (6) Assures that he (it) is aware of Section 1909 of the Social Security Act; Public Law 92-603 (As Amended), reproduced on the reverse side of this Agreement and of KRS 194.500 to 194.990 and KRS 205.845 to 205.855 and 205.990 relating to medical assistance fraud.
- (7) Agrees to inform the Cabinet for Human Resources, Department for Medicaid Services, within 30 days of any change in the following:
  - (a) name;
  - (t) ownership;
  - (c) licensure/dentification/regulation status; or
- (8) Agrees not to discriminate in services rendered to eligible Title XIX recipients on the basis of marital status.
- (9) (a) In the event that the Provider is a specialty hospital providing services to persons aged 65 and over, home health agency, or a skilled nursing facility, the Provider shall be certified for participation under Title XVIII
- (b) In the event that the Provider is a specialty hospital providing psychiatric services to persons age 21 and under, the Provider shall be approved by the Joint Commission on Accreditation of Hospitals. In the event that the Provider is a general hospital, the Provider shall be certified for participation under Title XVIII of the Social Security Act or the Joint Commission on Accredita-
- (10) In the event that the provider desires to participate in the physician or dental clinic/corporation reimbursement system, Kentucky Medical Assistance Program payment for physicians' or dentists' services provided to recipients of the Kentucky Medical Assistance Program will be made directly to the clinic/ corporation upon proper issuance by the employed physician or dentist of a Statement of Authorization (MAP-347).

This clinic/corporation does meet the definition established for participation and does hereby agree to abide by all rules, regulations, policies and procedures pertaining to the clinic/corporation reimbursement system.

In consideration of approved services rendered to Title XIX recipients certified by the Kentucky Medical Assistance Program, the Cabinet for Human Resources, Department for Medicaid Services agrees, subject to the availability of federal and state funds, to reimburse the Provider in accordance with current applicable federal and state laws, rules and regulations and policies of the Cabinet for Human Resources. Payment shall be made only upon receipt of appropriate billings and reports as prescribed by the Cabinet for Human Resources, Department for Medicaid Services.

- 3. Either party shall have the right to terminate this agreement at any time upon 30 days' written notice served upon the other party by certified or registered mail; provided, however, that the Cabinet for Human Resources, Department for Medicaid Services, may terminate this agreement immediately for cause, or in accordance with federal regulations, upon written notice served upon the Provider by registered or certified mail with return receipt requested.
- 4. In the event of a change of ownership of an SNF, ICF, or ICF/MR/DD facility, the Cabinet for Human Resources agrees to automatically assign this agreement to the new owner in accordance with 42 CFR 442.14.

5. In the event the named Provider	in this agreement is an SNF,
ICF, or ICF/MR/DD this agreement shall be	gin on, 19, with
conditional termination on	_, 19, and shall automatically
terminate on , 19 , in accordance with applicable regulations	unless the facility is recertified and policies.
PROVIDER	CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES
BY: Signature of Authorized Official	BY: Signature of Authorized Official
NAME:	NAME:
TITLE:	TITLE:
DATE:	DATE:

#### PENALTIES

Section 1909. (a) Whoever--

(1) knowingly and willfully makes or causes to be made any false statement or representation of a material fact in any application for any benefit or payment under a State plan approved under this title,

(2) at any time knowingly and willfully makes or causes to be made any false statement or representation

of a material fact for use in determining rights to such benefit or payment,

(3) having knowledge of the occurrence of any event affecting (A) his initial or continued right to any such benefit or payment, or (8) the initial or continued right to any such benefit or payment of any other individual in whose behalf he has applied for or is receiving such benefit or payment, conceals or fails to disclose such event with an intent fraudulently to secure such benefit or payment either in a greater amount or quantity than is due or when no such benefit or payment is authorized, or

(4) having made application to receive any such benefit or payment for the use and benefit of another and having received it, knowingly and willfully converts such benefit or payment or any part thereof to a use other

than for the use and benefit of such other person,

shall (i) in the case of such a statement, representation, concealment, failure, or conversion by any person in connection with the furnishing (by that person) of items or services for which payment is or may be made under this title, be guilty of a felony and upon conviction thereof fined not more than \$25,000 or imprisoned for not more than five years or both, or (ii) in the case of such a statement, representation, concealment, failure, or conversion by any other person, be guilty of a misdemeanor and upon conviction thereof fined not more than \$10,000 or imprisoned for not more than one year, or both. In addition, in any case where an individual who is otherwise eligible for assistance under a State plan approved under this title is convicted of an offense under the preceding provisions of this subsection, the State may at its option (notwithstanding any other provision of this title or of such plan) limit, restrict, or suspend the eligibility of that individual for such period (not exceeding one year) as it deems appropriate; but the imposition of a limitation, restriction, or suspension with respect to the eligibility of any individual under this sentence shall not affect the eligibility of any other person for assistance under the plan, regardless of the relationship between that individual and such other person.

(b)(1) Whoever knowingly and willfully solicits or receives any remuneration (including any kickback, bribe,

or rebate) directly or indirectly, overtly or covertly, in cash or in kind--

(A) in return for referring an individual to a person for the furnishing or arranging for the furnishing

of any item or service for which payment may be made in whole or in part under this title, or

(B) in return for purchasing, leasing, ordering, or arranging for or recommending purchasing, leasing, or ordering any good, facility, service, or item for which payment may be made in whole or in part under this title,

shall be guilty of a felony and upon conviction thereof, shall be fined not more than \$25,000 or imprisoned for not more than five years, or both.

(2) Whoever knowingly and willfully offers or pays any remuneration (including any kickback, bribe, or rebate) directly or indirectly, overtly or covertly, in cash or in kind to any person to induce such person—

(A) to refer an individual to a person for the furnishing or arranging for the furnishing of any item or

service for which payment may be made in whole or in part under this title, or.
(8) to purchase, lease, order, or arrange for or recommend purchasing, leasing, or ordering any good. facility, service, or item for which payment may be made in whole or in part under this title,

shall be guilty of a felony and upon conviction thereof shall be fined not more than \$25,000 or imprisoned for not more than five years, or both.
(3) Paragraphs (1) and (2) shall not apply to--

(A) a discount or other reduction in price obtained by a provider of services or other entity under this title if the reduction in price is properly disclosed and appropriately reflected in the costs claimed or charges made by the provider or entity under this title; and

(B) any amount paid by an employer to an employee (who has a bona fide employment relationship with such

employer) for employment in the provision of covered items or services.

(c) Whoever knowingly and willfully makes or causes to be made, or induces or seeks to induce the making of any false statement or representation of a material fact with respect to the conditions or operation of any institution or facility in order that such institution or facility may qualify (either upon initial certification or upon recertification) as a hospital, skilled nursing facility, intermediate care facility, or home health agency (as those terms are employed in this title) shall be guilty of a felony and upon conviction thereof shall be fined not more than \$25,000 or imprisoned for not more than five years, or both.

(d) Whoever knowingly and willfully--

(1) charges, for any service provided to a patient under a State plan approved under this title, money or other consideration at a rate in excess of the rates established by the State, or

(2) charges, solicits, accepts, or receives, in addition to any amount otherwise required to be paid under a State plan approved under this title, any gift, money, donation, or other consideration (other than a charitable,

religious, or philanthropic contribution from an organization or from a person unrelated to the patient)-(A) as a precondition of admitting a patient to a hospital, skilled nursing facility, or intermediate

care facility, or

(B) as a requirement for the patient's continued stay in such a facility, when the cost of the services provided therein to the patient is paid for (in whole or in part) under the State plan,

shall be guilty of a felony and upon conviction thereof shall be fined not more than \$25,000 or imprisoned for not more than five years, or both.

## Kentucky Medicaid Program Provider Information

1.	
	(Name) (County)
2.	(Location Address, Street, Route No, P.O. Box)
	(Location Address, Street, Route No, P.O. Box)
3.	(City) (State) (Zip)
4.	
•	(Office Phone# of Provider)
5.	(Pay to, In care of, Attention, etc. If different from above address.)
_	(Pay to, in care of, Attention, etc. if different from above address.)
6.	Pay to address (If different from above)
7.	Federal Employee ID No.
8.	Social Security No.
9.	License No.
	Licensing Board (If applicable):
11.	Original license date:
12.	Kentucky Medicaid Provider No. (If known)
	Medicare Provider No. (If applicable)
14.	Practice Organization/Structure: (1) Corporation
	(2) Partnership (3) Individual (4) Sole Proprietorship (5) Public Service Corporation (6) Estate/Trust (7) Government/Non-Profit
15.	Are you a hospital based physician (salaried or under contract by a hospital)? yes no
	Name of hospital(s)

16.	If group practice, number of providers in group (specify provider type):			
17.	If corporation, name, address, and telephone number of corporate office:			
	Telephone No:			
	Name and address of officers:			
18.	If partnership, name and address of partners:			
19.	National Pharmacy No. (If applicable): (Seven-digit number assigned by the National Council for Prescription Dru Programs.)			
20.	Physician/Professional Specialty Certification Board (submit copy of			
	Board Certificate): 1st Date			
	2nd Date			
21.	Name of Clinic(s) in which Provider is a member: 1st			
	2nd			
	3rd			
	4th			
22.	Control of Medical Facility:  Federal State County City Charitable or religious Proprietary (Privately-owned) Other			

	Fiscal Year End:		
4.	Administrator :	<u> </u>	Telephone No.
5.	Assistant Admin:		Telephone No.
6.	Controller:		Telephone No.
7.	Independent Accountant or CPA: Telephone No		
3.	If sole proprietorship, name, addre	ess, and telephone	e number of owner:
29.	If facility is government owned, liboard members:		resses of
	President or Chairman of Board:		
	Member:		
	Member:	· · · · · · · · · · · · · · · · · · ·	
•	Management Firm (If applicable):		
•	Lessor (If applicable):		
•	Distribution of beds in facility:		
		Total Licensed Beds	Total Kentucky Medicaid Certified Beds
	Acute Care Hospital Psychiatric Hospital Nursing Facility MR/DD		
	NF or MR/DD owners with 5% or more	ownership:	

34.	Institutional Review Committee Members (If applicable):
35.	Providers of Transportation Services:  Number of Ambulances in Operation:  Number of Wheelchair Vans in Operation:  Basic Rate \$ (Includes up to miles)  Per Mile \$ Oxygen \$  Extra Patient \$ Other \$
36.	Has this application been completed as the result of a change of ownership of a previously enrolled Medicaid provider? yes no
37.	Provider Authorized Signature: I certify, under penalty of law, that the information given in this Information Sheet is correct and complete to the best of my knowledge. I am aware that, should investigation at any time show any falsi fication, I will be considered for suspension from the Program and/or prosecution for Medicaid Fraud. I hereby authorize the Cabinet for Human Resources to make all necessary verifications concerning me and my medical practice, and further authorize and request each educational institute, medical/license board or organization to provide all information that may be sought in connection with my application for participation in the Kentucky Medicaid Program.
	Signature:
	Name:
	Title:
	Return all enrollment forms, changes and inquiries to:
	Medicaid-Provider Enrollment Third Floor East 275 East Main Street Frankfort, KY 40621
	INTER-OFFICE USE ONLY License Number Verified through (Enter Code)  Comments:
	Date: Staff:

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#### CERTIFICATION ON LOBBYING CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES

The undersigned Second Party certifies, to the best of his or her knowledge and belief, that for the preceding contract period, if any, and for this current contract period:

- 1. No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- 2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL "Disclosure Form to Report Lobbying," in accordance with its instructions.
- 3. The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed under Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for such failure.

SIGNATURE:		•		
NAME:			·	_
TITLE:	 			
DATE:				

## CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES KENIUCKY MEDICAL ASSISTANCE PROGRAM

#### Provider Agreement Electronic Media Addendum

his addendum to the Provider Agreement is made and entered into as of the day  f, 19, by and between the Commonwealth of Kentucky, Cabinet for  uman Resources, Department for Medicaid Services, hereinafter referred to as the
abinet, andName and Address of Provider
ereinafter referred to as the Provider.
WITNESSETH, THAT:
Whereas, the Cabinet for Human Resources, Department for Medicaid Services, in the exercise of its lawful duties in relation to the administration of the Kentucky edical Assistance Program (Title XIX) is required by applicable federal and state egulations and policies to enter into Provider Agreements; and
Whereas, the above-named Provider participates in the Kentucky Medical Assistance rogram (KMAP) as a
Type of Provider and/or Level of Care) (Provider Number)
Now, therefore, it is hereby and herewith mutually agreed by and between the arties hereto as follows:

#### 1. The Provider:

- A. Desires to submit claims for services provided to recipients of the Kentucky Medical Assistance Program (Title XIX) via electronic media rather than via paper forms prescribed by the KMAP.
- B. Agrees to assume responsibility for all electronic media claims, whether submitted directly or by an agent.
- C. Acknowledges that the Provider's signature on this Agreement Addendum constitutes compliance with the following certification required of each individual claim transmittal by electronic media:

"This is to certify that the transmitted information is true, accurate, and complete and that any subsequent transactions which alter the information contained therein will be reported to the KMAP. I understand that payment and satisfaction of these claims will be from Federal and State funds and that any false claims, statements, or documents or concealment of a material fact, may be prosecuted under applicable Federal and State Law."

#### APPENDIX IV

- D. Agrees to use EMC submittal procedures and record layouts as defined by the Cabinet.
- E. Agrees to refund any payments which result from claims being paid inappropriately or inaccurately.
- F. Acknowledges that upon acceptance of this Agreement Addendum by the Cabinet, said Addendum becomes part of the previously executed Provider Agreement. All provisions of the Provider Agreement remain in force.
- G. Agrees to refund to the State the processing fee incurred for processing any electronic media billing submitted with an error rate of 25% or greater.

#### 2. The Cabinet:

- A. Agrees to accept electronic media claims for services performed by this provider and to reimburse the provider in accordance with established policies.
- B. Agrees to assign to the provider or its agent a code to enable the media to be processed.
- C. Reserves the right of billing the provider the processing fee incurred by the Cabinet for all claims submitted by any electronic media billing that are found to have a 25% or greater error rate.

Either party shall have the right to terminate this Addendum upon written notice without cause.

PROVIDER	CABINET FOR HUMAN RESOURCES Department for Medicaid Services
BY: Signature of Provider	BY: Signature of Authorized Official or Designee
Contact Name:	Name:
Title:	Title:
Date:	Date:
Telephone No.:	
Software Vendor and/or Billing Agency:	
Media:	

## Agreement Between the Kentucky Medicaid Program and Electronic Media Billing Agency

his agreeme ledicaid Pro	ent regards the submission of	of claims via electronic media to the Kentucky
The		has
	(Name of Billi	ng Agency)
entered into	a contract with	(V. 6 Providen)
	to submit claims vi	(Name of Provider) a electronic media for services provided to
Provider No	umber)	(Name of Provider) a electronic media for services provided to
(MP recipies	nts. The billing agency ag	rees:
1.	To safeguard information a federal laws and regulation	about Program recipients as required by state and ons;
2.	for a period of at least f	s to a record of all claims submitted for payment five (5) years, and to provide this information agents of the KMP upon request;
3.	submission of an electronic that any person who, with be made or assists in the tation or omission of a management and the statement and t	on as directed by the provider, understanding the ic media claim is a claim for Medicaid payment and intent to defraud or deceive, makes, or causes to preparation of any false statement, misrepresenaterial fact in any claim or application for any count, knowing the same to be false, is subject to ctions under applicable state and federal statutes
4.	To maintain on file an autall billings submitted to	thorized signature from the provider, authorizing the KMP or its agents.
The Departm	ment for Medicaid Services	agrees:
1.		illing agency to enable the media to be processed;
2.	To reimburse the provider	in accordance with established policies.
This agreem	ment may be terminated upon	written notice by either party without cause.
		Signature, Authorized Agent of Billing Agency
		Date:
		Contact Name:
Signature, Department	Representative of the for Medicaid Services	Telephone No.:
Date:		Software Vendor and/or Billing Agency:

Media:\_\_\_\_\_

#### ADULT DAY HEALTH CARE SERVICES MANUAL

#### ADULT DAY HEALTH CARE PROCEDURE CODES

The Kentucky Medical Assistance Program locally assigned Health Care Financing Administration Common Procedure Coding System (HCPCS) codes for Adult Day Health Care Services are as follows:

The first digit is an X (left to right) and is a constant for the Home and Community Based Services Waiver Program.

The second digit is an R and refers to Adult Day Health Care Service.

The third digit identifies the specific adult day health care service provided:

- O Basic Daily Service
- 4 Physical Therapy Service
- 5 Occupational Therapy Service
- 6 Speech Therapy Service

The last two digits identify the primary procedure provided. Basic daily services and ancillary services MUST be entered on separate lines.

XROOO Basic Daily Service

Units of Service: ½ day equals 1 unit

1 full day equals 2 units

#### ADULT DAY HEALTH CARE SERVICES MANUAL

#### ADULT DAY HEALTH CARE PROCEDURE CODES

### XR400-XR499 PHYSICAL THERAPY SERVICES

XR400	Initial Evaluation of patient for Physical Therapy Program
XR401	delete Assessment for Physical Therany Program through applying
	mascre, herve, juint and functional ability toote
XR402	indiving and instructions for patient/family in setting up and
VD400	Oliuwing a Physical (herany Program
XR403	Follow-up visit to evaluate progress of therapy program established in #402
XR404	Gait evaluation and training
XR405	Therapeutic exercise program by therapist (including muscle
	strengthening, neuromuscular facilitation, sitting and standing
V0.40.6	balance and endurance. Increased range of motion
XR406	iranster iraining
XR407	Instructions in the care and use of wheelchairs, braces, crutches,
VD 400	calles, proschesis and/or orthotic devices
XR408	breathing Exercises, Percussion/Postural Drainage/Vibration for
VD400	runionary runctioning
XR409	Teaching compensatory technique to improve the level of independence
VD410	in activities of dally living
XR410	Other Physical Therapy visit (Identify in Item #15, Procedure/Supply
XR411-XR49	19

Units of Service - A unit of service would be a patient encounter.

#### ADULT DAY HEALTH CARE SERVICES MANUAL

#### ADULT DAY HEALTH CARE PROCEDURE CODES

#### XR500-XR599 OCCUPATIONAL THERAPY

XR500	Initial Evaluation of patient's level of function for Occupational
XR501	Therapy Program Visit for training for better coordination, use of senses and perception
XR502	Therapeutic exercise program by therapist (including muscle strengthening, neuromuscular facilitation, sitting and standing balance and endurance, increased range of motion
XR503	Instructions for patient and/or family in setting up and following an occupational therapy program
XR504	Follow-up visit to evaluate progress of patient and/or family in following program set up in #503
XR505	Teaching compensatory technique to improve the level of independence activities of daily living
XR506	Designing and fitting of orthotic and self-help devices (i.e. hand splint for patient with rheumatoid arthritis
XR507	Other Occupational Therapy visit (Identify in Item #15, Procedure/ Supply Description column)
XR508-XR5	

Units of Service - A unit of service would be a patient encounter.

#### XR600-XR699 SPEECH THERAPY SERVICES

XR600	Initial Evaluation of patient for Speech Therapy Program (Determines and recommends the appropriate speech and hearing service)
XR601	Instructions for patient and/or family in setting up and following a Speech Therapy Program
XR602	Followup visit to evaluate the progress of Speech Therapy Program set up in #601
XR603	Visit to provide rehabilitative services for speech, hearing, and language disorders
XR604	Miscellaneous Speech Therapy visit (Please identify in Item #15, Procedure/Supply Description column)
VOCOE VD	600

XR605-XR699

Units of Service - A unit of service would be a patient encounter.

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							Single	Married	Other						
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DATE(S) OF	SERVICE		B Place	C Type			D ERVICES, OR		E DIAGNOSIS	F F		EPSDT		J	K RESERVED FOR
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AS OF 01/06/92

	STATEMENT	•
	ITLE XIX REMITTANCE	
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	TITLE	
	KENTUCKY MEDICAL ASSISTANCE TITLE XIX REMITTANCE STATEMEN	
	MEDICAL	
	KENTUCKY	
76/00/16		
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APPENDIX VII Page 1

PROVIDER NAME PROVIDER NUMBER

·	
	ADULT DAY HEALTH CARE SERVICES
	CARE
	HEALTH
7	DAY
	ADULT
RA NUMBER RA SEQ NUMBER	CLAIM TYPE:

\* PAID CLAIMS

E08	365 61 365	
CLAIM PMT AMOUNT	48.00 30.00 18.00	48.00
AMT. FROM OTHER SOURCES	0.00	TOTAL PAID:
COVERED	2.00	·
TOTAL	50.00 30.00 20.00	20.00
CLAIM SVC. DATE	123191-123191 123191-123191 123191+123191	TOTAL BILLED: 50
INTERNAL CONTROL NO.	9883324-552-580	10
NTIFICATION- NUMBER	3834042135 QTY 5 QTY 5	CATEGORY: 1
-RECIPIENT IDENTIFICATION- NAME NUMBER	DONALDSON R PROC·01234 PROC 12345	CLAIMS PAID IN THIS CATEGORY:
NVOICE UMBER	23104 1 PS 3 2 PS 3	CLAIA

APPENDIX VII Page 2				E08	254	
ASSISTANCE TITLE XIX REMITTANCE STATEMENT	PROVIDER NAME PROVIDER NUMBER	···		TOTAL CHARGES	30.00 30.00	
NNCE TITLE XIX:REM			DENIED CLAIMS *	CLAIM SVC. DATE	123191-123191 123191-123191	TOTAL BILLED: 30.00
KENTUCKY MEDICAL ASSISTA		RE SERVICES	*	INTERNAL CONTROL NO.	9838348-552-010	TOTAL
AS OF 01/06/'92 KENTUCK	RA NUMBER RA SEQ NUMBER 2	CLAIM TYPE: ADULT DAY HEALTH CARE SERVICES		-RECIPIENT IDENTIFICATION- NAME NUMBER	JONES R 4321712345 PROCEDURE 11122 QTY 1	CLAIMS DENIED IN THIS CATEGORY: 1
AS OF	RA NU RA SE	CLAIM		INVOICE NUMBER	023104 01 PS 6	CLAIMS

APPENDIX VII Page 3				E08	260
ITTANCE STATEMENT	PROVIDER NAME PROVIDER NUMBER		*	TOTAL CHARGES	32.00 24.00
ASSISTANCE TITLE XIX REMITTANCE STATEMENT			CLAIMS IN PROCESS	CLAIM SVC. DATE	123191-123191 <sup>3</sup> 123191-123191
KENTUCKY MEDICAL ASSIST		ARE SERVICES	*	INTERNAL CONTROL NO.	9883342-564-210 9883347-575-240
KENTUC	2	ADULT DAY HEALTH CARE SERVICE		-RECIPIENT IDENTIFICATION- NAME NUMBER	2471340401 4331740410
AS OF 01/06/92	RA NUMBER RA SEQ NUMBER	CLAIM TYPE: A		-RECIPIENT NAME	JOHNSON P MITCHELL J
AS C	RA R	CLAI		WOICE MBER	1384

56.00

TOTAL BILLED:

CLAIMS PENDING IN THIS CATEGORY:

NET 1099 AMOUNT

CREDIT AMOUNT

NET PAY AMOUNT

WITHHELD AMOUNT

CLAIMS PD AMT.

CLAIMS PAID/DENIED

TOTAL CLAIMS RETURNED IN THIS CATEGORY:

CLAIMS PAYMENT SUMMARY

0.00

48.00

0.00

48.00 1340.00

36

CURRENT PROCESSED YEAR-TO-DATE TOTAL

APPENDIX VII Page 4				E08	666
TTANCE STATEMENT	PROVIDER NAME PROVIDER NUMBER				
ASSISTANCE TITLE XIX REMITTANCE STATEMENT			RETURNED CLAIMS *	CLAIM SVC. DATE	123191-123191
KENTUCKY MEDICAL ASSIS		CARE SERVICES	*	INTERNAL CONTROL NO.	9883324-552-060
KENTU	2	ADULT DAY HEALTH CARE SERVICES		-RECIPIENT IDENTIFICATION- NAME NUMBER	4838021143
AS 0F 01/06/92	RA NUMBER RA SEQ NUMBER	CLAIM TYPE:		-RECIPIENT NAME	SMITH
AS (	RA I	CLA		INVOICE NUMBER	324789

APPENDIX VII Page 5

KENTUCKY MEDICAL ASSISTANCE TITLE XIX REMITTANCE STATEMENT

RA NUMBER RA SEQ NUMBER

AS 0F 01/06/92

PROVIDER NAME PROVIDER NUMBER

ADULT DAY HEALTH CARE SERVICES CLAIM TYPE:

DESCRIPTION OF EXPLANATION CODES LISTED ABOVE

PAID IN FULL BY MEDICAID

THE RECIPIENT IS NOT ELIGIBLE ON DATES OF SERVICE ELIGIBILITY DETERMINATION IS BENG MADE FEE ADJUSTED TO MAXIMUM ALLOWABLE REQUIRED INFORMATION NOT PRESENT

061 254 260 365 999

### THIRD PARTY LIABILITY LEAD FORM

ipient Name :	MAID #
Date of Birth :	Address:
Date of Service :	To:
Date of Admission:	Date of Discharge:
Name of Insurance Company:	
Address:	
Policy #:	Start Date: End Date:
Date Filed with Carrier :	
vider Name :	Provider #:
Comments:	
	Date.

#### PROVIDER INQUIRY FORM

EDS P.O. Box 2009 Frankfort, Ky, 4060

Please remit **both** copies of the Inquiry Form to EDS.

Date

EDS

Frankfort, Ky. 40602	2 Parining No.	Erek (nek)	···			
1. Provider Number	3. Hecipient Name (	Recipient Name (first, last)				
2 Provider Name and Address	4. Medical Assistan					
	5. Billed Amount	6. Claim	6. Claim Service Date			
	7. RA Date	8. Internal Contro	Number			
9. Provider's Message		. <del></del>	<del></del>			
	10.					
		Signature	Date			
Dear Provider:						
This claim has been resubmitted for p	oossible navment					
EDS can find no record of receipt of t	· •					
This claim paid onin						
We do not understand the nature of y		<del></del>				
EDS can find no record of receipt of t		nths				
This claim was paid according to Med						
This claim was denied on	_					
This stain was defined on	WIIII LOB COUC					
A and alaim. Downstan mount be made	a for convince over 12 month	be old without pre	of that the alaim we			
Aged claim. Payment may not be mad received by EDS within one year of the						
receipt by EDS within 12 months of the						
to be considered for payment.						
Other:						
·						
·						
		•				

MAIL TO: EDS FEDERAL CORPORATION

P. O. BOX 2009

FRANKFORT, KY 40602

#### ADJUSTMENT REQUEST FORM

1. Original Internal Control Number (I.C.N.)				EDS FEDERAL USE ONLY						
						1				
2. Recipient Name			3. Recipient Medicaid Number							
4. Provider Name/Number/Address					5. From Date Service		6. To Date Service			
							7. Billed Amt.	8. Pa	id Amt.	9. R.A. Date
10. Please specify	WHAT is	s to be	adjuste	d on th	ne claim	1.		<u> </u>		
11. Please specify	REASON	N for the	e adjus	tment	request	or inco	rrect original claim	n payme	nt.	
IMPORTANT:	TION	FOR P	ROCESS	SING A	ARE NO	TO YOU T PRES	ENT. PLEASE ATT	INFOR	MATION A	AND DOCUMENTA- THE CLAIM AND
12. Signature							Date			
		EDS	F USE	ONLY-	DO NC	OT WRIT	E BELOW THIS LI	NE		
Field/Line:										
New Data:										
Previous Data:										
Field/Line:										
New Data:										
Previous Data:										
er Actions/Re	marks:	<del></del>							· · · · · · · · · · · · · · · · · · ·	

MAIL TO: EDS

P.O. BOX 2009 FRANKFORT, KY 40602

#### CASH REFUND DOCUMENTATION

	·	
1. Chec	ck Number	2. Check Amount
3. Prov	vider Name/Number/Address	4. Recipient Name
		5. Recipient Number
	Date of Service   17. To Date o	1
9. Inte	ernal Control Number (If several	ICNs attach RAs)
_ _ _	_ _ _ _ _ _	
Reason	for Refund: (Check appropriate h	olank)
a.	Payment from other source - Che Health Insurance Auto Insurance Medicare paid Other	eck the category and list name (attach a copy of EOB)
b.	Billed in error	
c.		providers specify to which provider
d.	Processing error OR Overpayment	
	Explain why	
	_	
•	Daid to come manida.	
e.	Paid to wrong provider	
f.	Money has been requested - date (Attach a copy of letter reques	of the letter _/_/_ ting money)
g.	Other	
Contact	Name	Phone:

#### **CABINET FOR HUMAN RESOURCES**



COMMONWEALTH OF KENTUCKY FRANKFORT 40621-0001

DEPARTMENT FOR MEDICAID SERVICES
"An Equal Opportunity Employer M/F/H"

Adult Day Health Care Services Manual Transmittal Letter # 18

#### Dear Provider:

This letter transmits a complete revision to the Kentucky Medicaid Adult Day Health Care Service Provider Manual. Please replace all previous Adult Day Health Care Services Manuals with this latest edition. Manual changes include the following:

- 1) The manual has changed to show that the billing form is the Health Insurance Claim Form, HCFA-1500, (Rev. 12-90). Instructions for completing this form are included in the manual. Refer to pages 7.1-7.8.
- 2) Additional information has been included regarding the Home-and Community-Based Waiver Program's assessments and reassessments for clarification. Refer to pages 3.3-3.4.
- 3) Additional information is included in the Condition for Participation Section regarding ownership, disclosure of information, withdrawal of participation, patient consent forms, and medical records.
- 4) The procedures for cash refunds have been included. Refer to pages 9.6-9.7. The Cash Refund Documentation form has been included as Appendix XI.

If you have questions please contact the Division of Program Services, Alternative Services Branch at (502) 564-6890. Your continued cooperation with the Medicaid Program is appreciated.

Sincerely,

Roy Butler, Commissioner
Department for Medicaid Services

RB/dw

Enclosure

Remove and Destroy

Insert

Entire Manual Transmittal # 7 Entire Manual Transmittal # 8

# ADULT DAY HEALTH CARE SERVICE MANUAL

# Kentucky Medical Assistance Program Adult Day Health Care Benefits Policies and Procedures



Cabinet for Human Resources
Department for Medicaid Services
275 East Main Street
Frankfort, Kentucky 40621

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#### SECTION I - INTRODUCTION

#### A. INTRODUCTION

This new edition of the Kentucky <u>Medicaid</u> [<u>Medical Assistanee</u>] Program Adult Day Health Care Services Manual has been formulated with the intention of providing you, the provider, with a useful tool for interpreting the procedures and policies of the Kentucky <u>Medicaid</u> [<u>Medical Assistance</u>] Program. It has been designed to facilitate the processing of your claims for services provided to qualified recipients of Medicaid.

This manual is intended to provide basic information concerning coverage, billing, and policy. It will [,hopefully,] assist you in understanding what procedures are reimbursable, and will also enable you to have your claims processed with a minimum of time involved in processing rejections and making inquiries. It has been arranged in a loose-leaf format, with a decimal page numbering system which will allow policy and procedural changes to be transmitted to you in a form which may be immediately incorporated into the manual (i.e., page 7.6 might be replaced by new pages 7.6 and 7.7).

Precise adherence to policy is imperative. In order that your claims may be processed quickly and efficiently, it is extremely important that you follow the policies as described in this manual. Any questions concerning general agency policy should be directed to the Office of the Commissioner, Department for Medicaid Services, Cabinet for Human Resources, 275 East Main Street [CHR-Building], Frankfort, Kentucky 40621, or Phone (502) 564-4321. Questions concerning the application or interpretation of agency policy with regard to individual services should be directed to the Division of Program Services, Department for Medicaid Services, Cabinet for Human Resources, 275 East Main Street [CHR-Building], Frankfort, Kentucky 40621, or Phone (502) 564-6890. Questions concerning billing procedures or the specific status of claims should be directed to EDS, P.O. Box 2009, Frankfort, KY 40602, or Phone (800) 756-7557 [333-2188] or (502) 227-2525.

#### SECTION I - INTRODUCTION

#### B. Fiscal Agent

Effective December 1, 1983, Electronic Data Systems (EDS) began providing fiscal agent services for the operation of the Kentucky Medicaid Management Information System (MMIS). EDS receives and processes all claims for medical services provided to Kentucky Medicaid recipients.

#### [C. Electronic Media Claims (EMC)

Electronic Media Claims (EMC) is a means by which Adult Day Care providers can submit claims electronically. EMC enables providers to experience an improved cash flow, fewer errors in claims processing, and a reduction in effort with claim preparation. Claims can be submitted electronically in a variety of different ways such as via magnetic tape, diskette, or modem.

Claims that require attachments cannot be submitted electronically.

For more information regarding EMC, contact an EMC Representative at (502) 227-9073 or 1-(800)-756-7557[333-2188]. You may also write to EDS, -P.O. Box [2008] 2009, Frankfort, Kentucky 40602.]

# II. KENTUCKY MEDICAID [MEDICAE-ASSISTANCE] PROGRAM [-(KMAP)]

#### A. General Information

The Kentucky Medicaid [Medical-Assistance] Program[,-frequently-referred-to-as-the-Medicaid-Program,] is administered by the Cabinet for Human Resources, Department for Medicaid Services. The Medicaid Program, identified as Title XIX of the Social Security Act, was enacted in 1965, and operates according to a State Plan approved by the U.S. Department of Health and Human Services.

Title XIX is a joint Federal and State assistance program which provides payment for certain medical services rendered to Kentucky recipients who lack sufficient income or other resources to meet the cost of such care. The basic objective of the Kentucky Medicaid [Medical-Assistance] Program is to aid the medically indigent of Kentucky in obtaining quality medical care.

As a provider of medical services, you must be aware that the Department for Medicaid Services is bound by both Federal and State statutes and regulations governing the administration of the State Plan. The Department shall [ean] not reimburse you for any services not covered by the plan. The state cannot be reimbursed by the federal government for monies improperly paid to providers of non-covered unallowable medical services.

The Kentucky <u>Medicaid</u> [Medical-Assistance] Program, Title XIX, Medicaid, is not to be confused with Medicare. Medicare is a Federal provision, identified as Title XVIII, basically serving persons 65 years of age and older, and some disabled persons under that age. The Kentucky Medicaid Program serves eligible recipients of all ages.

#### B. Administrative Structure

The Department for Medicaid Services, within the Cabinet for Human Resources, bears the responsibility for developing, maintaining, and administering the policies and procedures, scopes of benefits, and basis for reimbursement for the medical care aspects of the Program. The Department for Medicaid Services makes the actual payments to the providers of medical services, who have submitted claims for services within the scope of covered benefits which have been rendered to eligible recipients.

Determination of the eligibility status of individuals and families for <u>Medical Assistance</u>] benefits is a responsibility of the local Department for Social Insurance Offices, located in each county of the state.

## C. Advisory Council

The Kentucky Medicaid [Medical-Assistance] Program is guided in policy-making decisions by the Advisory Council for Medical Assistance. In accordance with the conditions set forth in KRS 205.540, the Council is composed of seventeen members, including the Secretary of the Cabinet for Human Resources, who serves as an ex officio member. The remaining sixteen members are appointed by the Governor to four-year terms. Nine members represent the various professional groups providing services to Program recipients, and are appointed from a list of three nominees submitted by the applicable professional associations. The other seven member are lay citizens.

In accordance with the statutes, the Advisory Council meets at least every three months and as often as deemed necessary to accomplish their objectives.

In addition to the Advisory Council, the statutes make provision for a five-member technical advisory committee for certain provider groups and recipients. Membership on the technical advisory committees is decided by the professional organization that the technical advisory committee represents. The technical advisory committees provide for a broad professional representation to the Advisory Council.

As necessary, the Advisory Council appoints subcommittees or ad hoc committees responsible for studying specific issues and reporting their findings and recommendations to the Council.

## D. Policy

The basic objective of the Kentucky <u>Medicaid</u> [Medical-Assistance] Program [hereinafter-referred-to-as-KMAP,] is to assure the availability and accessibility of quality medical care to eligible Program recipients.

The 1967 amendments to the Social Security Law stipulates that Title XIX Program have secondary liability for medical costs of Program recipients. That is, if the patient has an insurance policy, veteran's coverage, or other third party coverage of medical expenses, that party is primarily liable for the patient's medical expenses. The Medicaid [Medical-Assistance] Program has secondary liability. Accordingly, the provider of service <a href="should">should</a> seek reimbursement from such third party groups for <a href="medical services">medical services</a> rendered. If you, as the provider, should receive payment from <a href="Medicaid [the-KMAP]">Medicaid [the-KMAP]</a> before knowing of the third party's liability, a refund of that payment amount should be made to <a href="Medicaid [the-KMAP]">Medicaid [the-KMAP]</a>, as the amount payable by the Department shall be reduced by the amount of the third party obligation.

In addition to statutory and regulatory provisions, several specific policies have been established through the assistance of professional advisory committees. Principally, some of these policies are as follows:

All participating providers must agree to provide services in compliance with federal and state statutes regardless of sex, race, creed, religion, national origin, handicap or age.

Each medical professional is given the choice of whether or not to participate in the Kentucky <u>Medicaid</u> [Medicaid -Assistance] Program. From those professionals who have chosen to participate, the recipient may choose the one from whom he wishes to receive his [or-her] medical care.

When the Department make payment for a covered services and the provider accepts the payment made by the Department in accordance with the Department's fee structure, the amounts paid shall be considered payment in full; and no bill for the same service shall be tendered to the recipient, or payment for the same service accepted from the recipient.

Providers of medical service attest by their signatures (not facsimiles) that the presented claims are valid and in good faith. Fraudulent claims are punishable by fine and [for] imprisonment.

All claims and substantiating records are auditable by both the Government of the United States and the Commonwealth of Kentucky.

All claims and payments are subject to rules and regulations issued from time to time by appropriate levels of federal and state legislative, judiciary and administrative branches.

All services to recipients of this Program shall be on a level of care at least equal to that extended private patients, and normally expected of a person serving the public in a professional capacity.

All recipients of this Program are entitled to the same level of confidentiality accorded patients NOT eligible for Medicaid benefits.

Professional services shall be periodically reviewed by peer groups within a given medical speciality.

All services are reviewed for recipients and provider abuse. Willful abuse by the provider may result in his [or-her] suspension from Program participation. Abuse by the recipient may result in surveillance of the payable services he [or-she] receives.

No claim may be paid for services outside the scope of allowable benefits within a particular specialty. Likewise, no claims will be paid for services that required, but did not have, prior authorization by the Kentucky Medicaid [Medical-Assistance] Program.

No claims may be paid for medically unnecessary items, services, or supplies.

When a recipient makes payment for a covered service, and that [such] payment is accepted by the provider as either partial payment of payment in full for that service, no responsibility for reimbursement shall attach to the Cabinet and no bill for the same service shall be paid by the Cabinet.

# E. Public Law 92-603 (As Amended)

Section 1909. (a) Whoever--

(1) knowingly and willfully makes or causes to be made any false statement or representation of a material fact in any application for any benefit or payment under a State plan approved under this title,

(2) at any time knowingly and willfully makes or causes to be made any false statement or representation of a material fact for use in determining rights to such benefit or payment,

having knowledge of the occurrence of any event affecting

(A) his initial or continued right to any such benefit or payment, or

(B) the initial or continued right to any such benefit or payment of any other individual in whose behalf he has applied for or is receiving such benefit or payment, conceals or fails to disclose such event with an intent fraudulently to secure such benefit or payment either in a greater amount or quantity than is due or when no such benefit or payment is authorized, or

- (4) having made application to receive any such benefit or payment for the use and benefit of another and having received it, knowingly and willfully converts such benefit or payment or any part thereof to a use other than for the use and benefit of such other person.
- shall (i) in the case of such a statement, representation, concealment, failure, or conversion by any person in connection with the furnishing (by that person) of items or services for which payment is or may be made under this title, be guilty of a felony and upon conviction thereof fined not more than \$25,000 or imprisoned for not more than five years or both, or (ii) in the case of such a statement, representation, concealment, failure, or conversion by any other person, be guilty of a misdemeanor and upon conviction thereof fined not more than \$10,000 or imprisoned for not more than one year, or both. In addition, in any case where an individual who is otherwise eligible for assistance under a State plan approved under this title is convicted of an offense under the preceding provisions of this subsection, the State may at its option (notwithstanding any other provision of this title or of such plan) limit, restrict, or suspend the eligibility of that individual for such period (not exceeding one year) as it deems appropriate; but the imposition of a limitation, restriction, or suspension with respect to the eligibility of any individual under this sentence shall not affect the eligibility of any other person for assistance under the plan, regardless of the relationship between that individual and such other person.

(b)(1) Whoever knowingly and willfully solicits or receives any remuneration (including any kickback, bribe, or rebate) directly or indirectly, overtly or covertly, in cash or in kind--,

(A) in return for referring an individual to a person for the furnishing or arranging for the furnishing of any item or service for which payment may be made in whole or in part under this title, or

(B) in return for purchasing, leasing, ordering, or arranging for or recommending purchasing, leasing, or ordering any good, facility, service, or item for which payment may be made in whole or in part under this title,

shall be quilty of a felony and upon conviction thereof, shall be fined not more than \$25,000 or imprisoned for not more than five years, or both.

(2) Whoever knowingly and willfully offers or pays any remuneration (including any kickback, bribe, or rebate) directly or indirectly, overtly or covertly, in cash or in kind to any person

to induce such person--

to refer an individual to a person for the furnish-(A) ing or arranging for the furnishing of any item or service for which payment may be made in whole or

in part under this title, or

to purchase, lease, order, or arrange for or recommend purchasing, leasing, or ordering any good, facility, service, or item for which payment may be made in whole or in part under this title, shall be guilty of a felony and upon conviction thereof shall be fined not more than \$25,000 or imprisoned for not more than five years, or both.

Paragraphs (1) and (2) shall not apply to--

a discount or other reduction in price obtained by a provider of services or other entity under this title if the reduction in price is properly disclosed and appropriately reflected in the costs claimed or charges made by the provider or entity under this title; and

any amount paid by an employer to an employee (who has a bona fide employment relationship with such employer) for employment in the provision of cov-

ered items or services.

Whoever knowingly and willfully makes or causes to be made, or induces or seeks to induce the making of, any false statement or representation of a material fact with respect to the conditions or operations of any institution or facility in order that such institution or facility may qualify (either upon initial certification or upon recertification) as a hospital, skilled nursing facility, intermediate care facility, or home health agency (as those terms are employed in this title) shall be guilty of a felony and upon conviction thereof shall be fined not more than \$25,000 or imprisoned for not more than five years, or both.

(d) Whoever knowingly and willfully--

(1) charges, for any service provided to a patient under a State plan approved under this title, money or other consideration at a rate in excess of the rates established by the State, or

(2) charges, solicits, accepts, or receives, in addition to any amount otherwise required to be paid under a State plan approved under this title, any gift, money, donation, or other consideration (other than a charitable, religious, or philanthropic contribution from an organization or from a person unrelated to the patient)—

(A) as a precondition of admitting a patient to a hospital, skilled nursing facility, or intermediate care facili-

ty, or

(B) as a requirement for the patient's continued stay in such a facility,

when the cost of the services provided therein to the patient is paid for (in whole or in part) under the State plan, shall be guilty of a felony and upon conviction thereof shall be fined not more than \$25,000 or imprisoned for not more than five years, or both.

# [F---Timely-Submission-of-Claims

In-order-to-receive-Federal-Financial-Participation,-claims-for-covered-services-rendered-eligible-Title-XIX-recipients-must-be-received by-EDS-within-twelve-(12)-months-from-the-date-of-service.--Claims received-after-the-date-will-not-be-payable.--This-policy-became-effective-August-23,-1979.]

# [G. Medical Records\_

-Medical records must be maintained for a minimum of five (5) years and for any additional time as may be necessary in the event of an auditor-or other dispute. The records and any other information regarding payments claimed must be maintained in an organized central file and furnished to the Cabinet upon request and made available for inspection and/or copying by Cabinet personnel.]

#### III. CONDITIONS OF PARTICIPATION

A. Definition of Adult Day Health Care

Adult Day Health Care is a program of services provided under health leadership in an ambulatory care setting for adults who due to physical [and/] or mental impairment, are not capable of full time independent living. Participants in the Adult Day Health Care Program must meet all eligibility requirements under the Home and Community Based Services Waiver and be referred to the Adult Day Health Care Program by the Home and Community Based Services Provider and their attending physician. The essential elements of a day health care program are directed toward meeting the health maintenance and restoration needs of the recipient. However, there are socialization elements in the program which relate to the isolation so often associated with illness in the aged and disabled, and which are considered vital for the purpose of fostering and maintaining the maximum possible state of health and well being.

Licensed Adult Day Health Care Centers, including long term care facilities which are appropriately licensed in Kentucky for the provision of adult day health care services, may be certified for participation in the Medicaid [KMAP]. The Center must have obtained a certificate of need[, a license from the Certificate of Need and Licenseure Board, and have met the requirements for certification as a provider of] from the Commission for Health Economics Control and have met the requirements for licensure as Adult Day Health Care services. Participating centers shall required to meet all applicable federal, state, and local requirements.

B. Application for Participation

In order to participate in the Home and Community Based Services

Program [Waiver Project] as a provider of adult day health care, the center [agency] must complete an application to participate which includes:

- 1. Application for Participation (MAP-343); and
- 2. Provider Information Sheet (MAP-344)

Additionally, the Adult Day Health Care Center must submit a verification of current license. Both copies of the MAP-343, the MAP-344, a Statement related to services and charges, and the license verification, are to be submitted to:

Division of Program Services ATTN: Provider Enrollment Department for Medicaid Services Cabinet for Human Resources 275 East Main Street Frankfort, KY 40621

The yellow copy of the Application for Participation (MAP-343), [signed-by-the-Director,] will be returned to the center [agency] along with a cover letter indicating the provider number and effective date of participation. Questions regarding enrollment may be addressed to Provider Enrollment, Department for Medicaid Services, 275 East Main Street, Frankfort, Kentucky 40621 or Phone (502) 564-3476.

Services must be furnished by the participating Adult Day Health Care Center or by others under approved contractual arrangements with the Center. Only those arrangements or contracts made by the Adult Day Health Care Center with another health organization or individual approved by the Division of Licensing and Regulations will be acceptable by <a href="Medicaid">Medicaid</a> [KMAP]. Arrangements made by an Adult Day Health Care Center with others to provide services must be stipulated in such a way that receipt of payment by the Adult Day Health Care Center for the service (whether in its own right or as an agent) discharges the liability of the recipient or <a href="Medicaid">Medicaid</a> [the KMAP] to make any additional payment for such services.

C. The Home-and Community-Based Program and Provision of Adult Day Health Care Services as a Part of that Program

Adult Day Health Care Services are only covered as a part of the Home-and Community-Based (HCB) Program. HCB Program services provided by Medicaid certified HCB Program providers shall be payable by the Medicaid Program, when provided to Medicaid recipients who have

been determined by the Professional Review Organization (PRO) to meet the level of care for Nursing Facility services, and have been prior authorized by the Department for Medicaid Services to receive HCB Program Services. The physician shall order the services and certify that if waiver services were not available, he would order Nursing Facility services, and the individual would be admitted in the immediate future.

It shall be the responsibility of the Home-and Community-Based (HCB) provider to initiate the assessment and certification process to determine whether the recipient is eligible to receive HCB services including Adult Day Health Care. The HCB provider shall:

- 1. Obtain the physician's orders for services and certification regarding need for nursing facility level of care,
- 2. Obtain the level of care determination by the professional review organization, and
- 3. Obtain prior authorization to provide the HCB services from the Department for Medicaid Services.

The HCB provider shall be responsible for providing all HCB recipients at least one case management contact per month (every 30-31 days) to assess the service delivery. This contact may be by telephone or face-to-face. However, a face-to-face contact with the recipient shall be made at least every other month. The face-to-face contact with the adult day health care recipient may be made while the recipient is at the adult day health care center.

The HCB provider shall provide reassessment and recertification regarding the continuing need for HCB services at least every six (6) months. The same general procedures used for the initial assessment apply to the reassessment. Medicaid reimbursement shall not be available for any waiver service (including Adult Day Health Care) provided during any period of time that the recipient is not covered by a valid Level of Care Certification or has not been reassessed and prior authorized. Additionally, if more than sixty (60) days have elapsed since the end of the previous certification period, the recipient will be considered terminated from the HCB Program.

It shall also be the responsibility of the Adult Day Health Care provider to assure that all HCB recipients receiving Adult Day

#### SECTION III - CONDITIONS OF PARTICIPATION

Health Care Services have been appropriately reassessed and recertified.

## [Provision of Adult Day Health Care Services]

[The home and community based service provider will perform the initial patient/recipient assessment to determine the individual's overall care needs and eligibility for home and community based services, including adult day health care. Although the home and community based service provider must arrange for the provision of Adult—Day Health Services, reimbursement will be made directly to the adult day health care center providing the services.]

Although the HCB provider shall arrange for the provision of the Adult Day Health Care Services the HCB provider shall [will] develop its own plan of treatment for the services provided to the recipient in accordance with the care need findings of the comprehensive assessment and the physician's orders. (Information obtained through the initial assessment shall be used in conjunction with any additional information.)

Reimbursement shall be made directly to the adult day health care provider for Adult Day Health Care Services provided by the Center.

Adult Day Health Care Services are to be furnished to <u>Medicaid</u> [KMAP] recipients eligible under the Waiver by members of the health team in the adult day health care center. The health team should include but not be limited to the following: Physician, Registered Nurse, Activities Director, Physical Therapist, Speech Pathologist, Social Worker, Nutritionist, Health Aide, and Occupational Therapist (if available).

#### 1. Plan of Treatment

Adult Day Health Care Services are provided to <u>Medicaid</u> [KMAP] recipients eligible under the waiver in accordance with a physician's plan of treatment for Adult Day Health Care Services.

The plan of treatment developed by the physician in consultation with appropriate agency staff shall cover all pertinent diagnoses, mental status, types of services required, frequency of visits to the center, prognosis, rehabilitation potential, functional limitations, activities permitted, nutritional re-

quirements, medications, and treatments, any safety measures to protect against injury, instructions for timely discharge or referral, and any other appropriate items. Any additions or modifications to the original plan of treatment are to be indicated on a change of order form, signed by the physician and[/or] included in the recertification. Orders for therapy services are to include the specific procedures and modalities to be used and the amount, frequency and duration of such therapy service. Individual plans would need to be developed for therapy services.

- a. CONFORMANCE WITH PHYSICIAN'S ORDERS: Drugs and treatments are administered by Center staff only as ordered by the physician. The nurse or therapist shall immediately record and sign oral orders and obtain the physician's countersignature as soon as possible. Center staff shall evaluate and monitor all patient medications for possible adverse reactions, significant side effects, drug allergies, and contraindicated medication, and promptly report any problems to the physician.
- b. REVIEW OF PLAN OF TREATMENT: The total plan of treatment shall be reviewed by the recipient's physician and Center personnel as often as every 90 days. Included in the review of the plan of care shall be the physician's certification[/-] or recertification of the need for continued care.

Responsibility for assuring that the Adult Day Health Care Services continue to maintain the <u>recipient</u> [patient] at the maximum level possible will be assumed by the physician and the Health Team. Evaluations should be made at the time of recertification, or earlier, if the severity of the <u>recipient's</u> [patient's] illness indicates the need for institutionalization or another type of care.

Should a <u>recipient's</u> [patient's] condition become such that a different type of care would be more beneficial, the Center staff shall make the necessary transfer or referral and advise the Home and Community Based Services Provider of such referral or transfer. The Home and Community Based Services Provider shall [would] notify the Department for Medicaid Services.

D. Termination of Provider Participation

907[4] KAR 1:220 regulates the terms and conditions of provider participation and procedures for provider appeals. The Cabinet for Human Resources determines the terms and conditions for participation of vendors in the Kentucky Medicaid [Medical Assistance] Program and may suspend, terminate, deny or not renew a vendor's provider agreement for "good cause." "Good cause" is defined as:

- 1. Misrepresenting or concealing facts in order to receive or to enable others to receive benefits;
- 2. Furnishing or ordering services under Medicaid that are substantially in excess of the recipient's needs or that fail to meet professionally recognized health care standards;
- Misrepresenting factors concerning a facility's qualifications as a provider;
- 4. Failure to comply with the terms and conditions for vendor participation in the program and to effectively render service to recipients; or
- 5. Submitting false or questionable charges to the agency.

The Kentucky <u>Medicaid</u> [Medical Assistance] Program shall notify a provider in writing at least <u>thirty (30)</u> [fifteen (15)] days prior to the effective date of any decision to terminate, suspend, deny or not renew a provider agreement. The notice will state:

- 1. The reasons for the decision;
- 2. The effective date;
- 3. The extent of its applicability to participation in the Medicaid [Medical-Assistance] Program;
- 4. The earliest date on which the Cabinet will accept a request for reinstatement;
- 5. The requirements and procedures for reinstatement; and
- 6. The appeal rights available to the excluded party.

The provider receiving such notice may request an evidentiary hearing. The request must be in writing and made within five (5) days of receipt of the notice.

The hearing shall be held within thirty (30) days of receipt of the written request, and a decision shall be rendered within thirty (30) days from the date all evidence and testimony is submitted. Technical rules of evidence shall not apply. The hearing shall be held before an impartial decision-maker appointed by the Secretary for Human Resources. When an evidentiary hearing is held, the provider is entitled to the following:

- Timely written notice as to the basis of the adverse decision and disclosure of the evidence upon which the decision was based;
- 2. An opportunity to appear in person and introduce evidence to refute the basis of the adverse decision;
- 3. Counsel representing the provider;

- 4. An opportunity to be heard in person, to call witnesses, and to introduce documentary and other demonstrative evidence; and
- 5. An opportunity to cross-examine witnesses.

The written decision of the impartial hearing officer shall state the reasons for the decision and the evidence upon which the determination is based. The decision of the hearing officer is the final decision of the Cabinet for Human Resources.

These procedures apply to any individual provider who has received notice from the Cabinet of termination, suspension, denial or nonrenewal of the provider agreement or of suspension from the Kentucky Medicaid [Medical-Assistance] Program, except in the case of an adverse action taken under Title XVIII (Medicare), binding upon the Medicaid [Medical-Assistance] Program. Adverse action taken against an individual provider under Medicare must be appealed through Medicare procedures.

#### E. Change of Ownership

The Adult Day Health Care Provider <a href="mask">shall</a> [must] complete new participation agreement forms whenever the agency has a change of owner—ship. The information and forms necessary to complete the application to participate in the <a href="Medicaid">Medicaid</a> [KMAP] are:

- Application for Participation (MAP-343); and
- 2. Provider Information Sheet (MAP-344); and
- 3. Verification of current Adult Day Health Care license.

These forms shall be submitted along with a cover letter stating that this represents a change of ownership, giving the old agency, the name of the new agency and the effective date of the change.

# F. Disclosure of Information (42 CFR 405, 420, 413 and 455)

There are some requirements for disclosure of information by institutions and organizations providing services under Medicare and Medicaid (Titles XVIII and XIX of the Social Security Act.) The Federal regulations implement sections 3, 8, 9, and 15 of the Medicare-Medicaid Anti-Fraud and Abuse Amendments of 1977 (Public Law 95-142). The portions applicable to Medicaid are outlined for you. The regulations are significant and we suggest your attention to them.

# Of particular impact on Medicaid providers are the following:

- 1. The Secretary of the Department of Health and Human Services or the State agency may refuse to enter into or renew an agreement with a provider if any of its owners, officers, directors, agents, or managing employees has been convicted of criminal offenses involving any of the programs under Titles XVIII, XIX, or XX.
- 2. The Secretary or State agency may terminate an agreement with a provider that failed to disclose fully and accurately the identity of any of its owners, officers, directors, agents, or managing employees who have been convicted of a program-related criminal offense at the time the agreement was entered into.
- 3. The Secretary may have access to Medicaid provider records.
- 4. Providers are required to disclose certain information about owners, employees, subcontractors, and suppliers.

In addition to these new requirements, the Federal regulations detail revisions to existing sections on bankruptcy or insolvency and provider agreements, and note information which may be requested concerning business transactions.

# G. Withdrawal of Participation

If a provider withdraws participation in Medicaid, written notice shall be given to the Cabinet for Human Resources, Department for Medicaid Services at least thirty (30) days prior to the effective date of withdrawal. Payment may not be made for services or items provided to recipients on or after the effective date of withdrawal.

## H. Patient Consent Forms

Please be advised that neither the Office of Inspector General (Licensing and Regulation or Audits) nor Medicaid personnel are required to have completed patient consent forms prior to or upon reviewing or investigating patient records or provider records which relate to the Kentucky Medicaid Program.

These procedures apply to any individual provider who has received notice from the Cabinet of termination, suspension, denial or non-renewal of the provider agreement or of suspension from the Kentucky Medicaid Program, except in the case of an adverse action taken under Title XVIII (Medicare), binding upon the Medicaid Program. Adverse action taken against an individual provider under Medicare shall be appealed through Medicare procedures.

## I. Medical Records

Medical records shall substantiate the services billed to Medicaid by the Home Health Agency. The medical records shall be accurate and appropriate. All records shall be signed and dated.

Medical records shall be maintained for a minimum of five (5) years and for any additional time as may be necessary in the event of an audit or other dispute. The records and any other information regarding payments claimed shall be maintained in an organized central file and furnished to the Cabinet upon request and made available for inspection and copying by Cabinet personnel.

#### IV. COVERED SERVICES

#### A. Basic Services

Adult Day Health Care Service coverage shall include reimbursement for basic and certain ancillary services.

Basic services shall include:

- 1. One meal per day including special diets;
- 2. Snacks, as appropriate;
- R.N. and other supervision;
- 4. Regularly scheduled daily activities
- 5. Routine services required to meet daily personal and health care needs;
- 6. Equipment essential to the provision of adult day health care services; and
- 7. Incidental supplies necessary to provide adult day health care services.

## B. Ancillary Services

The following ancillary services are included as covered services through the Adult Day Health Care element of Medicaid [the KMAP], when provided to a recipient eligible under the Waiver in an Adult Day Health Care Center and ordered by a physician in a plan of treatment:

As appropriate, physical, occupational, or speech therapy may be provided as ancillary services by the adult day health care center under contractural arrangement with a qualified therapist in accordance with the plan of treatment. It is expected that generally these services shall consist of evaluations (reevaluations), for the purpose of developing a plan which could be carried out by the recipient [patient and/] or Adult Day Health Care Center staff. However, individualized therapy services provided by the therapist to a recipient in accordance with the plan of treatment may be covered as ancillary services. The qualified therapist assists the physician in evaluating the level of function, helps develop the plan of treatment (revising as necessary), prepares clinical and progress notes, advises and consults with other center personnel and participates in inservice programs.

- 1. Physical therapy shall include such services as:
  - a. Assisting the physician to evaluate the recipient for physical therapy through the application of muscle, nerve, joint and functional ability tests.
  - b. Therapeutic exercise program by therapist including muscle strengthening, neuromuscular facilitation, sitting and standing balance and endurance, and increased range of motion.
  - c. Gait evaluation and training.
  - d. Transfer training and instructions in care and use of wheelchairs, braces, and prosthesis, etc.
  - e. Instruction in breathing exercises, percussion, postural drainage, vibration for pulmonary functioning.
  - f. Teaching compensatory technique to improve the level of independence in activities of daily living.
  - g. Training and instructions for <u>recipient or [pa-tient/]</u>center staff in setting up and following a physical therapy program.

#### Standard:

The physical therapist <u>shall</u> [must] be qualified and appropriately licensed by the State of Kentucky as a physical therapist.

Specific Guidelines:

The services shall [must] be reasonable and necessary for the recipient's [patient's] condition and of such complexity that they must be performed by the qualified therapist. A maintenance program should be developed for the performance of procedures which could be safely and effectively provided by the recipient [patient/] or Center staff.

- 2. Occupational therapy shall include such services as:
  - Assisting the physician to evaluate the recipient for occupational therapy services through the appropriate testing technique.
  - b. Therapeutic exercise program by therapist including muscle strengthening, neuromuscular facilitation, sitting and standing balance and endurance, and increased range of motion.
  - c. Assisting the <u>recipient</u> [patient] to obtain better coordination, use of senses and perception.
  - d. Instructing the <u>recipient</u> [<u>patient and/</u>]or adult day health care center staff in setting up and following an occupational therapy program.
  - e. Teaching compensatory technique to improve the level of independence in activities of daily living.
  - f. Designing and fitting orthotic and self-help devices (i.e., hand splints for the patient with rheumatoid arthritis).

#### Standard:

The occupational therapist <u>shall</u> [must] be qualified as an occupational therapist and registered by the American Occupational Therapy Association.

Specific Guidelines:

The services shall [must] be reasonable and necessary for the recipient's [patient's] condition and must be of such complexity that they must be performed by the qualified therapist. A maintenance program should be developed for the performance of procedures which could be safely and effectively provided by the recipient or [patient/]center staff.

- 3. Speech pathology shall include such services as:
  - a. Assisting the physician to evaluate the recipient for speech pathology service through the appropriate testing techniques.
  - b. Determining and recommending appropriate speech and hearing services.
  - c. Providing necessary rehabilitative services for <u>recipient</u> [patient] with speech, hearing, or language disabilities.
  - d. Instructions for the <u>recipient</u> [patient and/]or adult day health care center staff in setting up and following a speech pathology program.

#### Standard:

The speech pathologist <a href="must">shall</a> [must] be qualified and appropriately licensed by the State of Kentucky as a speech pathologist.

Specific Guidelines:

The services <u>shall</u> [<u>must</u>] be reasonable and necessary for the <u>recipient's</u> [<u>patient's</u>] condition and of such complexity that they must be performed by the qualified therapist. A maintenance program should be developed for the performance of simple procedures which could be safely and effectively provided by the <u>recipient</u> [<u>patient/</u>] <u>or</u> center staff.

C. Non-Covered Services

Examples of services not covered under the Adult Day Health Care element are as follows:

- 1. The Medicaid [KMAP] recipient did not meet level of care for the waiver.
- 2. Transportation is not covered under this service element, but is a separately reimbursable service pursuant to 907[4] KAR 1:060, Medical Transportation.

#### SECTION V - REIMBURSEMENT

#### V. REIMBURSEMENT

Reimbursement for Adult Day Health Care Services shall be paid directly to the licensed participating Adult Day Health Care Center on the basis of an interim rate with a year-end cost settlement to the lower of actual reasonable allowable costs or charges. The basic rate shall not exceed eighty (80) percent of the maximum <a href="Medicaid [KMAP]">Medicaid [KMAP]</a> intermediate care reimbursement rate for routine services. Reimbursement for ancillary services shall not exceed eighty (80) percent of the approved maximum reimbursement rate for therapy services under the <a href="Medicaid [KMAP]">Medicaid [KMAP]</a> home health program element.

A separate reimbursement manual has been developed to outline the Principles of Reimbursement for Adult Day Health Care Services. Please refer to the Adult Day Health Care Reimbursement Manual.

# SECTION VI - REIMBURSEMENT IN RELATION TO OTHER THIRD PARTY COVERAGE (EXCLUDING MEDICARE)

VI. REIMBURSEMENT IN RELATION TO OTHER THIRD PARTY COVERAGE (EXCLUDING MEDI-CARE)

#### A. General

To expedite the Medicaid claims processing payment function, the provider of Medicaid services <a href="mailto:shall">shall</a> [must] actively participate in the identification of third party resources for payment on behalf of the recipient. At the time the provider obtains Medicaid billing information from the recipient, <a href="mailto:it shall be">it shall be</a> [he/she should] determined if additional resources exist. Providers have an obligation to investigate and to report the existence of other insurance or liability. The provider's cooperation will enable the Kentucky Medicaid program to function efficiently.

B. Identification of Third Party Resources

Pursuant to KRS 205.662, prior to billing the Kentucky <u>Medicaid</u> [<u>Medical Assistance</u>] Program all participating vendors shall submit billings for medical services to a third party when such vendor has prior knowledge that such third party may be liable for payment of the services.

In order to identify those recipients who may be covered through a variety of health insurance resources, the provider should inquire if the recipient meets any of the following conditions:

-If the recipient is married or working, inquire about possible health insurance through the recipient's or spouse's employer;
-If the recipient is a minor, ask about insurance the MOTHER, FATHER or GUARDIAN may carry on the recipient;

-In cases of active or retired military personnel, request information about CHAMPUS coverage and social security number of the policy holder:

-For people over 65 or disabled, seek a MEDICARE HIC number; -Ask if the recipient has health insurance such as a MEDICARE SUPPLE-MENT policy, CANCER, ACCIDENT or INDEMNITY policy, GROUP health or INDIVIDUAL insurance, etc.

## SECTION VI - REIMBURSEMENT IN RELATION TO OTHER THIRD PARTY COVERAGE (EXCLUDING MEDICARE)

Examine the recipient's MAID card for an insurance code. If a code indicates insurance coverage, question the recipient further regarding insurance.

Following is a list of the insurance codes on the MAID card:

- A Part A, Medicare only
- B Part B, Medicare only
- C Both parts A and B Medicare
- D Blue Cross, [-] Blue Shield
  E Blue Cross, [-] Blue Shield, [-] Major Medical
  F Private medical insurance
- G Champus
- H Health Maintenance Organization
- J Other [and/]or unknown
- L Absent Parent's insurance
- M None
- N United Mine Workers
- P Black Lung
- C. Billing Instructions for Claims Involving Third Party Resources

If the patient has third party resources that will pay for Adult Day Health Care Services, then the provider must obtain payment or rejection from the third party before Medicaid can be filed. When payment is received, the provider should indicate on the claim form in the appropriate field the amount of third party payment and the name and policy numbers of health insurance covering the recipient. If the third party rejected the claim, a copy of the rejection notice must be attached to the Medicaid claim.

# SECTION VI - REIMBURSEMENT IN RELATION TO OTHER THIRD PARTY COVERAGE (EXCLUDING MEDICARE)

## Exceptions:

\*If the other insurance company has not responded within 120 days of the date of filing a claim to the insurance company, the provider shall submit a claim to EDS in the usual manner with a completed Third Party Liability (TPL) Lead Form attached which states, no response over 120 days. The EDS Third Party Liability Unit will verify coverage with the insurance company, update the recipient's file, if necessary, and bill the third party, if appropriate. [submit with the Medicaid claim a copy of the other insurance claim to EDS indicating "NO RESPONSE" on the Medicaid claim form. Then forward a completed form to:]

[<del>EDS | P.O. Box 2009 | Frankfort, KY 40602</del>

#### Attn: TPL Unit]

\*If proof of denial for the same recipient for the same or related services from the insurance company is attached to the Medicaid billing, claims processing can proceed. The denial <a href="mailto:shall not lean not">shall not lean not</a>] be more than six months old.

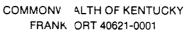
\*A letter from the provider indicating that he[/she] contacted XYZ insurance company and spoke with an agent to verify that the recipients was not covered, <u>may</u> [can] also be attached to the Medicaid claim.

D. Medicaid Payment for Claims Involving a Third Party

Claims meeting the requirements for the Kentucky Medicaid Program [KMAP] payment [will] shall be paid in the following manner if a third party payment is identified on the claim.

The amount paid by the third party <u>shall</u> [will] be deducted from the Medicaid allowed amount and the difference paid to the provider. If the third party payment amount exceeds the Medicaid allowed amount, the resulting <u>Medicaid</u> [KMAP] payment will be zero. Recipients cannot be billed for any difference between the billed amount and Medicaid payment amount. Providers <u>shall</u> [must] accept Medicaid payment as payment in full.

## CABINET FOI HUMAN RESOURCES







DEPARTMENT FOR MEDICAID SERVICES "An Equal Opportunity Employer M/F/H"

APR 10 1992

UL MARS CHERS OFFICE

TO:

Roy Butler, Commissioner

Department for Medicaid Services

FROM:

Jean Y. Farrisee, Director

Division of Program Services

DATE:

April 9, 1992

SUBJECT:

Adult Day Health Care Services

Manual Transmittal #8

Attached for your review is the Adult Day Health Care Services Manual Transmittal #8. Please review and return comments by close of business Monday, April 13, 1992.

Thank you for your cooperation.

JYF/rwt

Attachment

cc: Mark Birdwhistell
Larry McCarthy
Adele Dickerson
Patricia Lynch
Cheri Reagan
Betty Weaver
Barbara Knox

#### CABINET FOR HUMAN RESOURCES



COMMONWEALTH OF KENTUCKY FRANKFORT 40621-0001

DEPARTMENT FOR MEDICAID SERVICES
"An Equal Opportunity Employer M/F/H"

Adult Day Health Care Services Manual Transmittal Letter # 18

#### Dear Provider:

This letter transmits a complete revision to the Kentucky Medicaid Adult Day Health Care Service Provider Manual. Please replace all previous Adult Day Health Care Services Manuals with this latest edition. Manual changes include the following:

- 1) The manual has changed to show that the billing form is the Health Insurance Claim Form, HCFA-1500, (Rev. 12-90). Instructions for completing this form are included in the manual. Refer to pages 7.1-7.8.
- 2) Additional information has been included regarding the Home-and Community-Based Waiver Program's assessments and reassessments for clarification. Refer to pages 3.3-3.4.
- 3) Additional information is included in the Condition for Participation Section regarding ownership, disclosure of information, withdrawal of participation, patient consent forms, and medical records.
- 4) The procedures for cash refunds have been included. Refer to pages 9.6-9.7. The Cash Refund Documentation form has been included as Appendix XI.

If you have questions please contact the Division of Program Services, Alternative Services Branch at (502) 564-6890. Your continued cooperation with the Medicaid Program is appreciated.

Sincerely,

Roy Butler, Commissioner
Department for Medicaid Services

RB/dw

Enclosure

Remove and Destroy

Insert

Entire Manual Transmittal # 7 Entire Manual Transmittal # 8

# SECTION VI - REIMBURSEMENT IN RELATION TO OTHER THIRD PARTY COVERAGE (EXCLUDING MEDICARE)

If the claims for a recipient are payable by a third party resource which was not pursued by the provider, the claim will be denied. Along with a third party insurance denial explanation, the name and address of the insurance company, the name of the policy holder, and the policy number will be indicated. The provider <a href="mailto:shall">shall</a> [must] pursue payment with this third party resource before billing Medicaid again.

If you have any questions, please write to EDS, P.O. Box 2009, Frankfort, Kentucky 40602, Attention: Third Party Unit, or call (800)  $\frac{756-7557}{2}$ 

#### E. Accident and Work Related Claims

For claims billed to Medicaid that are related to an accident or work related incident, the provider <a href="mailto:should">shall</a> [should] pursue information relating to the accident. If an attorney, employer, individual or an insurance company is liable for payment, payment must be pursued from the liable party. If the liable party has not been determined, attach copies of any information obtained; [, such as,] the name of attorneys, other involved parties and [/or] the recipient's employer to the claim when submitting to EDS for Medicaid payment.

#### SECTION VII - COMPLETION OF THE INVOICE FORM

#### VII. COMPLETION OF THE INVOICE FORM

# A. General Information

The <u>Health Insurance Claim Form</u>, <u>HCFA-1500 (12-90)</u>, <u>shall</u> [<u>Medical-Assistance Statement</u>, <u>General Medical (MAP-4) should</u>] be used to bill for services rendered by Adult Day Health Care Centers to eligible Medicaid recipients. Typing of the invoice form is strongly urged, since an invoice cannot be processed and paid unless the information supplied is complete and legible.

The original of the two part invoice set should be submitted to EDS as soon as possible after service is provided. The yellow copy of the invoice should be retained by the provider's office as a record of claim submittal.

Invoices should be mailed to:

E.D.S. P.O. Box <u>2018</u> [<del>2053]</del> Frankfort, Kentucky 40602

- 1. General Billing Instructions
  - a. The Health Insurance Claim Form, HCFA-1500 (12-90), shall [Medical Assistance Statement, General Medical (MAP-4) must] be used in billing for all covered Adult Day Health Care Services rendered to Medicaid [KMAP] recipients eligible under the Waiver.
  - b. The Health Insurance Claim Form, HCFA-1500 (12-90), shall [General Medical MAP-4 invoice-should] be submitted at least monthly. It is emphasized that prompt and regular billing will be beneficial to the center as there would be less chance of the center receiving retroactive denials covering several months.

## SECTION VII - COMPLETION OF THE INVOICE FORM

- c. Claims for covered services must be received by EDS within twelve (12) months from the date of service. Claims for covered services shall be received by EDS within 12 months from the date of service. Claims with service dates greater than twelve (12) months can only be processed with appropriate documentation such as one or more of the following: Remittance Statements no more than 12 months of age which verify timely filing; backdated MAID cards with "Backdated Card" written on the attached claim; Social Security documents; correspondence describing extenuating circumstances; Action Sheets, Return to Provider Letters; Medicare Explanation of Medical Benefits, etc. [Claims received after that date will not be payable.]
- [d. It is possible that a single billing statement could include services rendered in different calendar months. It is emphasized, however, that prompt and regular billingwill be beneficial for the Center.]
- <u>d.</u> [e.] A separate billing statement <u>shall</u> [must] be used for each recipient.
- e. [f.] A separate line must be completed for each day of service.
- f. [g.] A separate line must be completed when billing for covered ancillary services. The services should be entered singularly according to type of service. Please refer to the HCPCS procedure code list for ancillary services (Appendix V [HV]).
  - [h. The category of services for Adult Day Health Care is #53.
  - i. In the event Adult Day Health Care Services are billed to EDS and denied payment, the Center staff may submit additional information which would affect the decision to the Department for Medicaid Services.]

#### SECTION VII - COMPLETION OF THE INVOICE FORM

B. Procedural Coding

On May 1, 1985, <u>Kentucky Medicaid</u> [<u>KMAP</u>] adopted, for procedural coding purposes, the HCFA Common Procedure Coding System (HCPCS). Refer to Appendix V for procedure codes.

C. Completion of the Health Insurance Claim Form, HCFA-1500 (12-90), [Medical Assistance Statement, General Medical (MAP-4)]

An example of the <u>Health Insurance Claim Form, HCFA-1500 (12-90)</u>, [Medical Assistance Statement, General Medical (MAP-4)] may be found in Appendix IV. Instructions for the proper completion of this form are presented below.

IMPORTANT: The recipient's Kentucky Medical Assistance Identification Card should be carefully checked to see that the recipient's name appears on the card and that the card is valid for the period of time in which the medical services are to be rendered. The Medicaid Program [KMAP] cannot make payment for services rendered to an ineligible person.

#### BLOCK NO.

#### ITEM NAME AND DESCRIPTION

1- RECIPIENT LAST NAME

Enter the last name of the recipient EXACTLY as it appears on his/her current Medical Assistance Identification (MAID) card.

2 FIRST NAME

Enter the first name of the recipient EXACTLY as it appears on his/her current MAID card:

3 M.I.

Enter the middle initial of the recipient (if listed).

4 MEDICAL ASSISTANCE I.D. NUMBER

Enter the recipient's identification number EXACTLY as it appears on his/her current MAID card. The number consists of 10 digits and all of them must be entered. The number is the medical assistance recip

ient's social security number plus a special last digit except for refugees and temporary numbers for infants.]

ACCIDENT

If the services rendered were required as the result of an accident,

please check this block.

If the recipient has any kind of health insurance and that insurance has made a payment for the service billed on this claim other than Medicare, enter the name and address of the insurer and the policy number. Do not enter Medicare coverage in this block.

RECIPIENT DATE OF BIRTH-

**HEALTH INSURANCE** 

Enter the recipient's date of birth in numeric format. For example, November 15, 1976 would be entered as 11 15 76 and January 16, 1976 would be entered as 01 16 76.

7 PRIOR AUTHORIZATION

-5

-Not Applicable -

-8 --- CATEGORY OF SERVICE --

Check the box marked "other" and enter the number for Adult Day—
Health Care which is #53 to identify the type of provider submitting
this claim.

9 REFERRING PRACTITIONER

Not Applicable -

10 Not Applicable

41 SCREENING RELATED SERVICES

Not Applicable

# [12 ICD-9-CM DIAGNOSIS CODE

-Not Required-

LEAVE BLANK - Required-

Enter the ICD-9-CM-diagnosis code for the diagnosis most applicable to the services rendered during the time period. Refer to Appendix VIII for a list of ICD-9-CM diagnosis codes.

-13 No entry required.

# 14 DATE OF SERVICE

Enter the date on which each service was rendered in month, day, year sequence and in numeric format. For example, November 15, 1976 would be entered as 11 15 76 and January 16, 1976 would be entered as 01 16 76.

# -15 PROCEDURE/SUPPLY/DESCRIPTION --

-Enter a brief description of the service provided if the procedureneeds additional clarification. —

-PROVIDER LICENSE NUMBER ---

-Not Applicable -

### 16 PROCEDURE/SUPPLY/CODE

Enter the HCPCS procedure code for Adult Day Health Care visit. If an ancillary service was provided, enter the HCPCS procedure code for the ancillary service. The list of HCPCS procedure codes is included with the Manual. (See Appendix IV.)

UNITS OF SERVICE [-17--Enter the number of units of service in this column. If the recipient was present in the Center for one-half day enter a 1. If the recipient was present in the Center for a whole day, enter a 2. Enter the units for the ancillary services. PLACE OF SERVICE Services for Adult Day Health Care should be marked with a 0. DIAGNOSIS OR TOOTH CODE - Required -Enter a "1" or "2" according to the diagnosis being treated by the -procedure. -20-<del>-FAMILY PLANNIN</del>G Not applicable to Adult Day Health Care. PROCEDURE CHARGE -Enter the Center's usual and customary charge for the service provid-PROFESSIONAL COMPONENT -Not applicable: 23 No entry required. -24 TOTAL CLAIM CHARGE Enter the total of the individual procedure charges listed on lines--1 - 10

[25 HEALTH INSURANCE REIMBURSEMENTS

Enter the total amount (if any) received by you from other health insurance sources for services billed on this invoice.

26 NET CLAIM CHARGE—

Subtract the amount in block 25 from the total claim charge in block—24 and enter the remainder.

27 Leave Blank. No entry.

28 PROFESSIONAL RENDERING SERVICES—

Not Applicable

29 PROVIDER NUMBER—

Not Applicable—

30 INVOICE DATE—

Enter the date in month, day, year sequence and in numeric format—(e.g., 11 21 76) on which this invoice was signed and submitted to—

the Department for Medicaid Services for payment.

[3	1 PROVIDER CERTIFICATION AND SIGNATURE
	The actual signature of the provider (not a facsimile) or the provider er's duly appointed representative is required.
-32	PROVIDER NAME AND ADDRESS -
	Enter the name and address of the adult day health care center in this space.
33	PROVIDER NUMBER
	Enter the 8 digit Medicaid provider number assigned to the provider indicated in block 32:
34	No entry required.
<del>35</del>	No entry required.
<del>-36</del>	NAME AND ADDRESS OF HOSPITAL
	-Not-applicable.
-37	No entry required.
<del>-38</del>	
	-Not applicable.
30	No entry required: 1

# SECTION VII - COMPLETION OF THE INVOICE FORM

Patient's name (Last Name, First Name, Middle Initial)

Enter the recipient's last name, first name, middle initial, if any, exactly as it appears on the Medical Assistance Identification (MAID) card.

9A Other Insured's Policy or Group Number

Enter the recipient's ten (10) digit Medical Assistance Identification Number (MAID) exactly as it appears on the recipient's MAID card.

IMPORTANT: The recipient's Kentucky Medical Assistance Identification Card shall be carefully checked to see that the recipient's name appears on the card as an eligible recipient and that the card is valid for the period of time in which the services are to be provided. You SHALL NOT be paid services provided to an ineligible person.

10 Patient's Condition

If the recipient's condition is related to employment, auto accident, or other accident, check the appropriate block.

11 Insured's Policy Group or FECA Number

If the recipient has insurance other than Medicaid or Medicare and the other insurance has made a payment on the claim enter the policy number of the other insurance.

11C Insurance Plan Name or Program Name

If the recipient has insurance other than Medicaid or Medicare and the other insurance has made a payment on the claim enter the name of the other insurance company.

	SECTION VII - COMPLETION OF THE INVOICE FORM
21	Diagnosis or Nature of Illness or Injury
	Enter the required appropriate ICD-9-CM diagnosis code.
24	Date(s) of Service
	Enter the date the service(s) was provided in month, day, year numeric format, for example, 03-02-92.
248	Enter the appropriate two (2) digit place of service which iden-
	tifies the location where the service was provided to the recipient. The place of service code for adult day health care service is 99.
24D	Procedures, Services, or Supplies
	CPT/HCPCS
	Enter the appropriate procedure code identifying the service or supply provided to the recipient.
24E	Diagnosis Code
	Enter "1", "2", "3", "4" referencing the diagnosis for which the recipient is being treated as indicated in block 21.
24F	Charges
	Enter the usual and customary charge for each service being provided to the recipient.
24G	Days or Units
	Enter the number of units provided for the recipient on this date if service. If the recipient was present in the center for one-half day enter a 1. If the recipient was present in the center for a whole day, enter a 2. Enter the unit for the ancillary service.

	SECTION VII - COMPLETION OF THE INVOICE FORM
24H	EPSDT Family Plan
	Enter a "Y" if the treatment provided was a direct result of an Early Periodic Screening Diagnostic and Treatment examination.
26	Patient's Account No.
	Enter the patient account number, if desired. EDS will key the first seven (7) or fewer digits. This number appears on the remittance statement as the invoice number.
28	Total Charge
	Enter the total of all individual charges entered in column 24F.
29	Amount Paid
,	Enter the amount paid, if any, by a private insurance. DO NOT ENTER MEDICARE PAID AMOUNT.
30	Balance Due
	REQUIRED ONLY IF A PRIVATE INSURANCE MADE PAYMENT ON THE CLAIM. Subtract the private insurance payment entered in field 29 from the total charge entered in field 28, and enter the net balance due in field 30.
31	SIGNATURE OF PHYSICIAN OF SUPPLIER INCLUDING DEGREES OR CREDEN- TIALS
	The actual signature of the provider (not a facsimile) or the provider's duly appointed representative is required. Stamped signatures are not acceptable.
	<u>Date</u>
	Enter the date the claim is submitted in a month, day, year numeric format, such as 03-21-92. This date must be on or after the date(s) of service billed on the claim.

### SECTION VII - COMPLETION OF THE INVOICE FORM

PHYSICIAN'S SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE, AND PHONE NUMBER

Enter the provider's name, address, zip code, and phone number.

PIN #

Enter the eight (8) digit individual Kentucky Medicaid provider number.

D. Billing Instructions for Claims with Service Dates Over one (1) Year
Old

Medicaid claims shall be filed within one year of the date of service. Medicaid and Medicare crossovers shall be filed within one year of the date of service OR within six months of the Medicare Paid Date, whichever is longer. To process claims beyond this limit you shall attach, to EACH claim form involved, a copy of an in-process or denied claim remittance, no more than 12 months of age, which verifies that the original claim was submitted within 12 months of the service date.

Copies of previously submitted claim forms, providers' in-house records of claim submittal, letters which merely detail filing dates are NOT acceptable documentation of timely billing. Attachments must prove that the claim was RECEIVED timely by EDS.

If a claim is being submitted after twelve months from the date of service, due to the recipient's retroactive eligibility, a copy of the backdated or retroactive MAID card shall be attached to the invoice.

Please note on the claim the words "Backdated Eligibility" or "Retro-active Eligibility."

### SECTION VII - COMPLETION OF THE INVOICE FORM

# E. Electronic Media Claims

Electronic Media Claims (EMC) is a means by which Adult Day Health Care providers may submit claims electronically. EMC enables providers to experience an improved cash flow, fewer errors in claims processing, and a reduction in effort with claim preparation. Claims may be submitted electronically in a variety of different ways such as via magnetic tape, diskette, or modem.

Claims that require attachments shall not be submitted electronical—ly.

For more information regarding EMC, contact an EMC Representative at (502) 227-9073 or 1-800-756-7557. You may also write to EDS, P.O. Box 2009, Frankfort, Kentucky 40602.

### VIII. REMITTANCE STATEMENT

# A. General <u>Information</u>

The EDS Remittance Statement (Remittance Advice) furnishes the provider with an explanation of the status of those claims EDS Federal Corporation processed. The Remittance Statement accompanies the payment check and is divided into six sections.

The first section provides an accounting of those claims which are being paid by <a href="Medicaid">Medicaid</a> [the KMAP] with the accompanying payment check.

The second section provides a list of claims which have been rejected (denied) in total by <u>Medicaid</u> [the KMAP] with the corresponding Explanation of Benefit (EOB) code.

The third section provides a list of claims EDS received which did not complete processing as of the date indicated on the Remittance Statement.

The fourth section provides a list of claims received by EDS that could not be processed as the result of incomplete claim information. These claims have been returned to the provider along with a cover letter that explains the reasons for the return.

The fifth section includes the summation of claims payment activity as of the date indicated on the Remittance Statement and the year-to-date claims payment activities.

The sixth section provides a list of the EOB codes which appeared on the dated Remittance Statement with the corresponding written explanation of each EOB code.

Claims appearing in any section of the Remittance Statement will be in alphabetical order according to the patient's last name.

### B. Section I - Claims Paid

An example of the first section of the Remittance Statement is shown in Appendix VII P.1. This section lists all those claims for which payment is being made. On the pages immediately following are itemby-item explanations of each individual entry appearing on this section of the Remittance Statement.

# EXPLANATION OF REMITTANCE STATEMENT FOR ADULT DAY HEALTH CARE SERVICES

ITEM	DEFINITION

INVOICE NUMBER	The preprinted invoice number (or patient account number)
	appearing on each claim form is printed in this column for
	the provider's reference.

RECIPIENT NAME	The name of	the recipient as it appears on the D $_{ m c}$	epart
	ment's file	of eligible Medicaid recipients.	

RECIPIENT NUMBER	The Medical Assistance I.D. Number of the recipient as
	shown on the claim form submitted by the provider.

INTERNAL CONTROL	The internal control number (ICN) assigned to the claim for
NO.	identification purposes by EDS Federal Corporation.

CLAIM SVC DATE	The earliest and	latest date of	services	as shown on the
	claim form.			

TOTAL CHARGES	The total charges billed by the provider for the services
	on this claim form.

CHARGES NOT	Any portion of the provider's billed charges that are not
COVERED	being paid (examples: rejected line item, reduction in
	billed amount to allowed charge).

AMT. FROM OTHER SRCS

The amount indicated by the provider as received from a source other than the Medicaid Program for services on the

claim.

CLAIM PMT AMOUNT

The amount being paid by the Medicaid program to the

provider for this claim.

**EOB** 

For explanation of benefit code, see back page of Remit-

tance Statement.

LINE NO.

The number of the line on the claim being printed.

PS

Place of service code depicting the location of the ren-

dered service.

PROC

The HCPCS procedure code in the line item.

OTY

The number of procedures/supply for that line item charge.

LINE ITEM CHARGE

The charge submitted by the provider for the procedure in

the line item.

LINE ITEM PMT

The amount being paid by the Medicaid program to the

provider for a particular line item.

**EOB** 

Explanation of benefit code which identifies the payment

process used to pay the line item.

### C. Section II - Denied Claims

The second section of the Remittance Statement appears whenever one or more claims are rejected in total. This section lists all such claims and indicates the EOB code explaining the reason for each claim rejection. Appendix VII P.2.

All items printed have been previously defined in the description of the paid claims section of the Remittance Statement.

### D. Section III - Claim in Process

The third section of the Remittance Statement (Appendix VII P.3) lists those claims which have been received by EDS but which were not adjudicated as of the date of this report. A claim in this category usually has been suspended from the normal processing cycle because of date errors or the need for further review. A claim appears in the Claims In Process section of the Remittance Statement as long as it remains in process. At the time a final determination can be made as to claim disposition (payment or rejection) the claim will appear in Section I or II of the Remittance Statement.

### E. Section IV - Returned Claims

The fourth section of the Remittance Statements (Appendix VII P.4) lists those claims which have been received by EDS and returned to the provider because required information is missing from the claim. The claim has been returned to the provider with a cover sheet which indicates the reason(s) that the claim has been returned.

# F. Section V - Claims Payment Summary

This section is a summary of the claims payment activities as of the date indicated on the Remittance Statement and the year-to-date (YTD) claims payment activities.

### CLAIMS PAID/ DENIED

The total number of finalized claims which have been determined to be denied or paid by the Medicaid program, as of the date indicated on the Remittance Statement and YTD summation of claim activity.

# AMOUNT PAID

The total amount of claims that paid as of the date on the Remittance Statement and the YTD summation of payment activity.

WITHHELD AMOUNT The dollar amount that has been recouped by Medicaid as of the date on the Remittance Statement (and YTD summation

of recouped monies).

**NET PAY AMOUNT** 

The dollar amount that appears on the check.

CREDIT AMOUNT

The dollar amount of a refund that a provider has sent in to EDS to adjust the 1099 amount (this does not affect claims payment, it only adjusts the 1099 amount).

NET 1099 AMOUNT

The total amount of money that the provider has received from the Medicaid program as of the date on the Remittance Statement and the YTD total monies received taking into consideration recoupments and refunds.

G. Section VI - Description of Explanation Codes Listed Above

Each EOB code that appeared on the dated Remittance Statement will have a corresponding written explanation pertaining to payment, denial, suspension and return for a particular claim (Appendix VII P.5).

# A. Correspondence Forms Instructions

TYPE OF INFORMATION REQUESTED

TIME FRAME FOR INQUIRY

MAILING ADDRESS

Inquiry

6 weeks after billing

EDS

P.O. Box 2009

Frankfort, KY 40602 ATTN: Provider Relations

Adjustment

Immediately

EDS

P.O. Box 2009

Frankfort, KY 40602 ATTN: Adjustments Unit

Refund

Immediately

EDS

P.O. Box 2009

Frankfort, KY 40602 ATTN: Financial Services [Cash/Finance Unit]

TYPE OF INFORMATION REQUESTED

# **NECESSARY INFORMATION**

Inquiry

Completed Inquiry Form

2. Remittance Advice or Medicare EOMB, when

applicable

3. Other supportive documentation, when needed, such as a photocopy of the Medicaid claim when a claim has not appeared on a [n]
Remittance Advice [R/A] within a reasonable amount of time

TYPE OF INFORMATION REQUESTED

# **NECESSARY INFORMATION**

Adjustment

- 1. Completed Adjustment Form
- 2. <u>Corrected</u> [Photocopy of the] claim [in question]
- 3. Photocopy of the applicable portion of the Remittance Advice [R/A] in question

Refund

- 1. Refund Check
- 2. Cash Refund Documentation Form
- 3. Photocopy of the applicable portion of the Remittance Advice [R/A] in question
- 4. [3.] Reason for refund
- B. Telephoned Inquiry Information

### WHAT IS NEEDED?

- Provider number
- Patient's Medicaid ID number
- Date of service
- Billed amount
- Your name and telephone number

### WHEN TO CALL?

- When claim is not showing on paid, pending or denied sections of
- the Remittance Advice [R/A] within 6 weeks
   When the status of claims is [are] needed and they do not exceed five in number

### WHERE TO CALL?

- Toll-free number 1-800-756-7557 [333-2188] (within Kentucky)
- Local (502) 227-2525

# C. Filing Limitations

**New Claims** 

- 12 months from date of service

Medicare/Medicaid

12 months from date of service

NOTE: If the claim is a Medicare crossover claim and is received by EDS more than 12 months from date of service, but less than 6 months from the Medicare adjudication date, EDS considers the claim to be within the filing limitations and will proceed with claims processing.

Third-Party Liability Claims

- 12 months from date of service

NOTE: If the other insurance company has not responded within 120 days of the date a claim is submitted to the insurance company, submit the claim to EDS indicating "NO RESPONSE" from the other insurance company.

Adjustments

 12 months from date the paid claim appeared on the <u>Remittance</u> Advice [<del>R/A]</del>.

# D. Provider Inquiry Form

The Provider Inquiry Form should be used for inquiries to EDS regarding paid or denied claims, billing concerns, and claim status. (If requesting more than one claim status, a Provider Inquiry Form should be completed for each status request.) The Provider Inquiry form should be completed in its entirety and mailed to the following address:

EDS P.O. Box 2009 Frankfort, KY 40602

Supplies of the Provider Inquiry Form may be obtained by writing to the above address or contacting EDS Provider Relations Unit at  $1-800-\left[\frac{333-2188}{756-7557}\right]$  or 1-(502)-227-2525.

Please remit BOTH copies of the Provider Inquiry Form to EDS. Any additional documentation that would help clarify your inquiry should be attached. EDS will enter their response on the form and the yellow copy will be returned to the provider.

It is NOT necessary to complete a Provider Inquiry Form when resubmitting a denied claim.

Provider Inquiry Forms may NOT be used in lieu of <a href="the-Medicaid">the Medicaid</a> [KMAP] Claim Forms, Adjustment Forms, or any other document required by the Medicaid program [KMAP].

In certain cases it may be necessary to return the Inquiry form to the provider for additional information if the inquiry is illegible or unclear.

Instructions for completing the Provider Inquiry Form are found on the next page.

Following are field by field instructions for completing the Provider Inquiry Form:

FIELD NUMBER	INSTRUCTIONS
1	Enter your 8-digit Kentucky Medicaid Provider Num ber. [If you are a KMAP certified clinic, enter your 48-digit clinic number.]
2	Enter your Provider Name and Address.
3	Enter the Medicaid recipient's name as it appears on the Medical Assistance I.D. Card.
4	Enter the recipient's 10 digit <u>Medical As-sistance</u> } ID number.
5	Enter the billed amount of the claim on which you are inquiring.
6	Enter the claim service date(s).
7	If you are inquiring in regard to an in-process, paid, or denied claim, enter the date of the Remit-tance Advice listing the claim.
8	If you are inquiring in regard to an in-process, paid, or denied claim, enter the 13-digit internal control number listed on the Remittance Advice for that particular claim.
9	Enter your specific inquiry.
10	Enter your signature and the date of the inquiry.

# SECTION IX - GENERAL INFORMATION - EDS

#### Adjustment Request Form <u>Instructions</u> Ε.

The Adjustment Request Form is to be used when requesting a change on a previously paid claim. This does not include denied claims or claims returned to the provider for requested additional information or documentation.

For prompt action and response to the adjustment requests, please complete all items. COPIES OF THE <u>CORRECTED</u> CLAIM AND THE APPROPRIATE PAGE OF THE <u>REMITTANCE ADVICE</u> [R/A] MUST BE ATTACHED TO THE AD-JUSTMENT REQUEST FORM. If items are not completed, the form may be returned.

FIELD NUMBER	DESCRIPTION
1	Enter the 13-digit claim number for the particular claim in question.
2	Enter the recipient's name as it appears on the Remittance Advice [R/A] (last name first).
3	Enter the complete recipient identification number as it appears on the Remittance Advice [R/A]. The complete Medicaid number contains 10 digits.
4	Enter the provider's name, address and complete provider number.
5	Enter the "From Date of Service" for the claim in question.
6	Enter the "To Date of Service" for the claim in question.
7	Enter the total charges submitted on the original claim.

FIELD NUMBER	DESCRIPTION
8	Enter the total Medicaid payment for the claim as found under the "Claims Payment Amount" column on the Remittance Advice $[R/A]$ .
9	Enter the Remittance Advice [R/A] date which is found on the top left corner of the remittance. Please do not enter the date the payment we received or posted.
10	Specifically state WHAT is to be adjusted on the claim (i.e. date of service, units of service).
11	Specifically state the reasons for the request adjustment (i.e. miscoded, overpaid, underpaid).
12	Enter the name of the person who completed the Adjustment Request Form.
13	Enter the date on which the form was submitted.

Mail the completed Adjustment Request Form, claim copy and Remittance Advice to the address on the top of the form.

To reorder these forms, contact the Provider Relations Unit:

EDS P.O. Box 2009 Frankfort, KY 40602

Be sure to specify the number of forms you desire. Allow 7 days for delivery.

The provider may obtain copies of these forms by calling EDS at (502) 227-9073 or 1-800-756-7557.

### F. Cash Refund Documentation

The Cash Refund Documentation Form shall be completed when a provider sends a refund check. The completed form and a copy of the Remittance Statement page showing the paid claim being refunded should accompany the check. Please mail to the following address:

EDS P.O. Box 2009 Attn: Financial Services Frankfort, KY 40602

If a check is sent without the Cash Refund Documentation Form, your check will not be posted to a specific claim. Such action would not reflect the refund being made for a particular claim, possibly leaving the provider responsible for another refund at a later date. If there are any questions concerning the form, please call the Provider Relations Unit at 1-800-756-7557 or 1-(502)-227-2525.

Field Number	<u>Description</u>
1	Enter check number
2	Enter amount of the check
3	Enter provider name, number and address
4	Enter name of recipient on claim being refunded
5	Enter recipient's Medicaid identification number (10 numeric digits)
6	Enter "From Date of Service" on claim being refunded
7	Enter "To Date of Service" on claim being refunded
8	Enter date of the paid Remittance Statement on which the claim appears
9	Enter 13-digit Internal Control Number (ICN) of the particular claim for which you are refunding. This is listed on

the "Paid Claims" page of your Remittance Statement. (If several ICN's are to be applied to one check, they can be listed on the same form only if they have the same reason for refund explanation (see below).

### REASON FOR REFUND

Check the appropriate reason for which the claim is being refunded.

Be sure to complete all blanks. The example listed below shows how each refund is to be completed accurately. Only one reason can be completed per Cash Refund Documentation Form. If multiple claims with multiple refund reasons are included in one check, complete a separate form for each refund reason.

<u>a.</u> Payment from other source - Check the category and list name (attach a copy of EOB)

Health Insurance Auto Insurance Medicare paid Other

Worker's Comp-ABC Construction

- b. Billed in error
- c. Duplicate payment (attach a copy of both Remittance Statement) If Remittance Statement are paid to 2 different providers specify to which provider number the check is to be applied

1 2 3 4 5 6 7 8

d. Processing error or Overpayment

Explain why Processing error-wrong date of service was keyed

- e. Paid to wrong provider
- f. Money has been requested date of letter 1-1089 (Attach a copy of letter requesting money)

g. Other

Medicare made an adjustment. Deductible no longer due

Contact Name:

# DEPARTMENT FOR MEDICAID SERVICES [KENTUCKY MEDICAL ASSISTANCE PROGRAM (KMAP) SERVICES]

### AMBULATORY SURGICAL CENTER SERVICES

Medicaid covers medically necessary services performed in ambulatory surgical centers.

# BIRTHING CENTER SERVICES

Covered birthing center services include an initial prenatal visit, follow-up prenatal visits, delivery and up to two (2) follow-up postnatal visits within four (4) to six (6) weeks of the delivery date.

### DENTAL SERVICES

Coverage shall be limited but includes cleanings, oral examinations, X-rays, filling, extractions, palliative treatment of oral pain, hospital and emergency calls for recipients of all ages. Other preventive dental services (i.e. root canal therapy) and Comprehensive Orthodontics are also available to recipients under age twenty-one (21). [Coverage is limited but includes X-rays, fillings, simple extractions, and emergency treatment for pain, infection and hemorrhage. Preventive dental care is stressed for individuals under age 21.]

### DURABLE MEDICAL EQUIPMENT

Certain medically-necessary items of durable medical equipment, orthotic and prosthetic devices shall be covered when ordered by a physician and provided by suppliers of durable medical equipment, orthotic and prosthetics. Most items require prior authorization.

# EARLY PERIODIC, DIAGNOSIS, AND TREATMENT (EPSDT)

Under the EPSDT program, Medicaid-eligible children, from birth through the birth month of their twenty-second birthday may receive the following tests and procedures as appropriate for age and health history when provided by participating providers:

Medical History
Physical Examination
Growth and Development Assessment
Hearing, Dental, and Vision Screenings
Lab tests as indicated
Assessment or Updating of Immunizations

# DEPARTMENT FOR MEDICAID SERVICES [KENTUCKY MEDICAL ASSISTANCE PROGRAM (KMAP) SERVICES]

### FAMILY PLANNING SERVICES

Comprehensive family planning services shall be [are] available to all eligible Medicaid [Title XIX] recipients of childbearing age and those minors who can be considered sexually active. These services shall be offered through participating agencies such as local county health departments and independent agencies, i.e., Planned Parenthood Centers. Services also shall be [are] available through private physicians.

A complete physical examination, counseling, contraceptive education and educational materials, as well as the prescribing of the appropriate contraceptive method, shall be available through the Family Planning Services element of the Kentucky Medicaid Program. Follow-up visits and emergency treatments also shall be [are] provided.

#### HEARING SERVICES

Hearing evaluations and single hearing aids, when indicated, shall be [are] paid for by the program for eligible recipients, to the age of twenty-one (21). Follow-up visits, as well as check-up visits, shall be covered through the hearing services element. Certain hearing aid repairs shall [are] also be paid through the program.

### HOME HEALTH SERVICES

Skilled nursing services, physical therapy, speech therapy, occupational therapy, and aide services  $\frac{\text{shall be }}{\text{shall be }}$  covered when necessary to help the patient remain at home. Medical social worker services  $\frac{\text{shall be }}{\text{shall be }}$  covered when provided as part of these services. Home Health coverage also includes disposable medical supplies. Coverage for home health services  $\frac{\text{shall }}{\text{be }}$  imited by age.

# DEPARTMENT FOR MEDICAID SERVICES [KENTUCKY MEDICAL ASSISTANCE PROGRAM (KMAP) SERVICES]

### HOSPITAL SERVICES

### INPATIENT SERVICES

Kentucky Medicaid [KMAP] benefits include reimbursement for admissions to acute care hospitals for the management of an acute illness, an acute phase or complications of a chronic illness, injury, impairment, necessary diagnostic procedures, maternity care, and acute psychiatric care. All non-emergency hospital admissions <a href="mailto:shall">shall</a> [must] be preauthorized by a Peer Review Organization. Certain surgical procedures <a href="mailto:shall">shall</a> [are] not <a href="mailto:be">be</a> covered on an inpatient basis, except when a life-threatening situation exists, there is another primary purpose for admission, or the physician certifies a medical necessity requiring admission to the hospital. Elective and cosmetic procedures <a href="mailto:shall">shall</a> be [are] outside the scope of program benefits unless medically necessary or indicated. Reimbursement <a href="mailto:shall">shall</a> be [is] limited to a maximum of fourteen (14) days per admission <a href="mailto:except">except</a> for services provided to recipients under <a href="mailto:age six">age six</a> (6) in hospitals designated as disproportionate share hospitals by <a href="mailto:kentucky Medicaid">kentucky Medicaid</a> and services provided to recipients under <a href="mailto:age six">age one (1)</a> by <a href="mailto:age six">all</a> acute care hospitals.

### **OUTPATIENT SERVICES**

Benefits of this Program element include diagnostic, therapeutic, surgical and radiological services as ordered by a physician, clinic visits, pharmaceuticals covered, emergency room services in emergency situations as determined by a physician, and services of hospital-based emergency room physicians.

There <u>shall</u> <u>be</u> [are] no limitations on the number of hospital outpatient visits or <u>covered</u> services available to <u>Medicaid</u> [program] recipients.

# KENTUCKY COMMISSION FOR HANDICAPPED CHILDREN

The Commission provides medical, preventive and remedial services to handicapped children under age twenty-one (21). Targeted Case Management Services are also provided. Recipients of all ages who have hemophilia may also qualify.

#### LABORATORY SERVICES

Coverage of laboratory procedures for Kentucky <u>Medical Assistance</u> <u>Program KMAP</u>] participating independent laboratories includes procedures for which the laboratory is certified by Medicare.

# DEPARTMENT FOR MEDICAID SERVICES [KENTUCKY MEDICAL ASSISTANCE PROGRAM (KMAP) SERVICES]

### LONG TERM CARE FACILITY SERVICES

# NURSING FACILITY SERVICES

The Department for Medicaid Services shall make payment for services provided to Kentucky Medicaid eligible residents of nursing facilities which have been certified for participation in the Kentucky Medicaid Program. The need for admission and continued stay shall be certified by the Kentucky Medicaid Peer Review Organization (PRO). The Department shall make payment for Medicare deductible and coinsurance amounts for those Medicaid residents who are also Medicare beneficiaries.

# INTERMEDIATE CARE FACILITY SERVICES FOR THE MENTALLY RETARDED AND DEVELOPMENTALLY DISABLED (ICF/MR/DD)

The Kentucky Medicaid Program shall make payment to intermediate care facilities for the mentally retarded and developmentally disabled for services provided to Medicaid recipients who are mentally retarded or developmentally disabled prior to age twenty-two (22), who because of their mental and physical condition require care and services which are not provided by community resources.

#### [LONG TERM CARE FACILITY SERVICES—

### SKILLED NURSING FACILITY SERVICES

The KMAP can make payment to skilled nursing facilities for:

- A. Services provided to Medicaid recipients who require twenty four (24) skilled nursing care and/or skilled services which as a practical matter can only be provided on an inpatient basis—
- B. Services provided to recipients who are also medically eligible for Medicare benefits in the skilled nursing facility.

-Coinsurance from the 21st through the 100th day of this Medicare benefit period.

-Full cost for the full length of stay after the 100th day if 24

hour skilled nursing care is still required

\*Need for skilled nursing care must be certified by a Peer Review Organization (PRO).

### [INTERMEDIATE CARE FACILITY SERVICES

The KMAP can make payment to intermediate care facilities for:

- A. Services provided to recipients who require intermittent skilled nursing care and continuous personal care supervision
- B. Services provided to Medicaid recipients who are mentally retarded or developmentally disabled prior to age 22, who because of their mental and physical condition require care and services which are not provided by community resources

The need for the ICF/MR/DD [intermediate] level of care [and the ICF/MR/DD level of care] shall [must] be certified by the Kentucky Medicaid Peer Review Organization (PRO).

### MENTAL HOSPITAL SERVICES

Reimbursement for inpatient psychiatric services shall be [are] provided to Medicaid recipients under the age of twenty-one (21) and age sixty-five (65) or older in a psychiatric hospital. There shall be [is] no limit on length of stay; however, the need for inpatient psychiatric hospital services shall be verified through the utilization control mechanism.

# DEPARTMENT FOR MEDICAID SERVICES [KENTUCKY MEDICAL ASSISTANCE PROGRAM (KMAP) SERVICES]

### COMMUNITY MENTAL HEALTH CENTER SERVICES

Community mental health-mental retardation centers serve recipients of all ages in the community setting. From the center a patient may receive treatment through:

Outpatient Services
Psychosocial Rehabilitation
Emergency Services
Inpatient Services
Personal Care Home Visits

Eligible Medicaid recipients needing psychiatric treatment may receive services from the community mental health center and possibly avoid hospitalization. There are fourteen (14) major centers, with many satellite centers available. The Kentucky Medicaid [Medical Assistance] Program also reimburses psychiatrists for psychiatric services through the physician program.

#### NURSE ANESTHETIST SERVICES

Anesthesia services performed by a participating Advanced Registered Nurse Practitioner - Nurse Anesthetist shall be [are] covered by the Kentucky Medicaid Program [KMAP].

### NURSE MIDWIFE SERVICES

Medicaid coverage shall be [is] available for services performed by a participating Advanced Registered Nurse Practitioner - Nurse Midwife. Covered services include an initial prenatal visit, follow-up prenatal visits, delivery and up to two (2) follow-up post partum visits within four (4) to six (6) weeks of the delivery date.

# NURSE PRACTITIONER

Services by an Advanced Registered Nurse Practitioner shall be payable if the service provided is within the scope of licensure.

# DEPARTMENT FOR MEDICAID SERVICES [KENTUCKY MEDICAL ASSISTANCE PROGRAM (KMAP) SERVICES]

### PHARMACY SERVICES

Legend and non-legend drugs from the approved Medical Assistance Oupatient Drug List when required in the treatment of chronic and acute illnesses shall be [are] covered. The Department is advised regarding the outpatient drug coverage by a formulary subcommittee composed of persons from the medical and pharmacy professions. A Drug List is available to individual pharmacists and providers upon request and routinely sent to participating pharmacies and nursing facilities. The Drug List is distributed periodically [quarterly] with monthly updates. [In addition] Certain other drugs which may enable a patient to be treated on an outpatient basis and avoid institutionalization shall be [are] covered for payment through the Drug Preauthorization Program.

In addition, nursing facility residents may receive other drugs which may be prior authorized as a group only for nursing facility residents.

# PHYSICIAN SERVICES

#### Covered services include:

Office visits, medically indicated surgeries, elective sterilizations\*, deliveries, chemotherapy, radiology services, emergency room care, anesthesiology services, hysterectomy procedures\*, consultations, second opinions prior to surgery, assistant surgeon services, oral surgeon services, psychiatric services.

\*Appropriate consent forms  $\underline{shall}$  [must] be completed prior to coverage of these procedures.

# Non-covered services include:

Most injections, supplies, drugs (except anti-neoplastic drugs, selected vaccines and Rhogam), cosmetic procedures, package obstetrical care, IUDs, diaphragms, prosthetics, various administrative services, miscellaneous studies, post mortem examinations, surgery not medically necessary or indicated.

# DEPARTMENT FOR MEDICAID SERVICES [KENTUCKY MEDICAL ASSISTANCE PROGRAM (KMAP) SERVICES]

# Limited coverage:

Certain types of office exams, such as comprehensive office visits, shall be limited to one (1) per twelve (12) month period, per patient, per physician.

The following laboratory procedures are covered when performed in the office by an M.D. or osteopath.

Ova-and Parasites (feces)	Bone Marrow-spear and/or cell block;
Smear for Bacteria, stained	aspiration only
Throat Cultures (Screening)	Smear; interpretation only—
Red Blood Count	- Aspiration; staining and interpretation
Hemoglobin-	-Aspiration and staining only
White Blood Count	Bone Marrow needle biopsy
Differential Count -	Staining and interpretation
Bleeding Time	- Interpretation Only-
Electrolytes	Fine needle aspiration with or without
Glucose Tolerance	preparation of smear; superficial tissue
Skin-Tests for:	Norm Administration (1986) and the control of the c
<del>Histoplasmosis</del>	Evaluation of fine needle aspirate with or
Tuberculosis	
Coccidioidomycosis	Duodenal intubation and aspiration: single
- <del>Mumps</del>	specimen
8 <del>rucella</del>	Multiple specimens —

# PHYSICIAN SERVICES (Continued)

Complete Blood Count

Hematocrit

Prothrombin Time

Sedimentation Rate
Glucose (Blood)

Blood Urea Nitrogen (BUN)

Uric Acid

Thyroid Profile
Platelet count

Urine Analysis

Creatinine

### PODIATRY SERVICES

Selected services provided by licensed podiatrists  $\frac{\text{shall be }}{\text{for care }}$  covered by the Kentucky  $\frac{\text{Medicaid }}{\text{Medical Assistance}}$  Program. Routine foot care  $\frac{\text{shall be }}{\text{for certain medical conditions where }}$  care requires professional supervision.

### PRIMARY CARE SERVICES

A primary care center is a comprehensive ambulatory health care facility which emphasizes preventive and maintenance health care. Covered outpatient services provided by licensed, participating primary care centers include medical services rendered by advanced registered nurse practitioners as well as physician, dental and optometric services, family planning, EPSDT, laboratory and radiology procedures, pharmacy, nutritional counseling, social services and health education. Any limitations applicable to individual program benefits shall be [are] generally applicable when the services are provided by a primary care center.

### PSYCHIATRIC RESIDENTIAL TREATMENT FACILITIES

Inpatient psychiatric residential treatment facility services are limited to residents age six (6) to twenty-one (21). Program benefits are limited to eligible recipients who require inpatient psychiatric residential treatment facility services on a continuous basis as a result of a severe mental or psychiatric illness. There is no limit on length of stay; however, the need for inpatient psychiatric residential treatment services must be verified through the utilization control mechanism. RENAL DIALYSIS CENTER SERVICES

### DEPARTMENT FOR MEDICAID SERVICES

#### RENAL DIALYSIS CENTER SERVICES

Free-standing renal dialysis center service benefits include renal dialysis, certain supplies and home equipment.

#### RURAL HEALTH CLINIC SERVICES

Rural health clinics are ambulatory health care facilities located in rural, medically underserved areas. The program emphasizes preventive and maintenance health care for people of all ages. The clinics, though physician directed, <a href="mailto:shall">shall</a> [must] also be staffed by Advanced Registered Nurse Practitioners. The concept of rural health clinics is the utilization of mid-level practitioners to provide quality health care in areas where there are few physicians. Covered services include basic diagnostic and therapeutic services, basic laboratory services, emergency services, services provided through agreement or arrangements, visiting nurse services and other ambulatory services.

# SERVICES-

Through the screening service element, eligible recipients, age 0-thru birthmonth of 21st birthday, may receive the following tests and procedures as appropriate for age and health history when provided by participating providers:

Γ	Medical History	Tuberculin Skin Test
L	Physical Assessment	— Dental Screening
	Growth_and_Developmental_Assessment	Screening for Veneral Disease,
	Screening for Urinary Problems	As Indicated
	Screening for Hearing and	Assessment and/or Updating
	A Vision Problems	of Immunizations

# TRANSPORTATION SERVICES

Medicaid shall [may] cover transportation to and from Medicaid Program [Title XIX] covered medical services by ambulance or other approved vehicle if the patient's condition requires special transportation. Also covered shall be is preauthorized non-emergency medical transportation to physicians and other non-emergency, Medicaid-covered medical services when provided by a participating medical transportation provider. Travel to pharmacies shall is not be covered.

# DEPARTMENT FOR MEDICALD SERVICES [KENTUCKY MEDICAL ASSISTANCE PROGRAM (KMAP) SERVICES]

### VISION SERVICES

Examinations and certain diagnostic procedures performed by optometrists  $\frac{\text{shall be }}{\text{are}}$  covered for recipients of all ages. Professional dispensing services, lenses, frames and repairs  $\frac{\text{shall be }}{\text{are}}$  covered for eligible recipients under age twenty-one (21).

### PREVENTIVE HEALTH SERVICES

Preventive Health Services shall be provided by health departments or districts which have written agreements with the Department for Health Services to provide preventive and remedical health care to Medicaid recipients.

# \*\* SPECIAL PROGRAMS\*\*

KENPAC: The Kentucky Patient Access and Care System, or KenPAC, is a special program which links the recipient with a primary physician or clinic for many Medicaid-covered services. Only recipients who receive assistance based on Aid to Families with Dependent Children (AFDC) or AFDC-related Medical Assistance Only shall be covered under KenPAC. The recipient shall may choose the physician or clinic. It is especially important for the KenPAC recipient to present his or her Medical Assistance Identification Card each time a service is received.

# ALTERNATIVE INTERMEDIATE SERVICES FOR THE MENTALLY RETARDED

AIS/MR: The Alternative Intermediate Services for the Amentally Retarded (ation) (AIS/MR) home- and community-based services project provides coverage for an array of community based services that shall be is an alternative to receiving the services in an intermediate care facility for the mentally retarded and developmentally disabled (ICF/MR/DD). Community mental health centers arrange for and provide these services.

#### DEPARTMENT FOR MEDICAID SERVICES

#### HOME- AND COMMUNITY- BASED WAIVER SERVICES

Medicaid coverage for a broad array of Home- and Community- Based Services for elderly and disabled recipients. These services shall be are available to recipients who would otherwise require the services in a nursing facility. (SNF) Skilled Nursing Facility or (ICF) Intermediate Care Facility. The services became available are statewide effective July 1, 1987. These services shall be are arranged for and provided by Home Health Agencies.

#### SPECIAL HOME- AND COMMUNITY- BASED SERVICES MODEL WAIVER PROGRAM

The Model Waiver Services Program provides up to sixteen (16) hours of private duty nursing services and respiratory therapy services to disabled ventilator dependent Medicaid recipients who would otherwise require the level of care provided in a hospital-based skilled nursing facility. This program shall be limited to no more than fifty (50) recipients.

#### HOSPICE

Medicaid benefits include reimbursement for hospice care for Medicaid recipients who meet the eligibility criteria for hospice care. Hospice care provides to the terminally ill relief of pain and symptoms. Supportive services and assistance shall are also be provided to the patient and his/her family in adjustment to the patient's illness and death. A Medicaid recipient elient who elects to receive hospice care waives all rights to certain separately available Medicaid services which shall are also be included in the hospice care scope of benefits.

# [TARGETED CASE MANAGEMENT SERVICES

Comprehensive case management services shall be provided to handicapped or impaired Medicaid-eligible children under age 21 who also meet the eligibility criteria of the Commission for Handicapped Children, the State's Title V Crippled Children's Agency. Recipients of all ages who have hemophilia may also qualify.

#### FLIGIBILITY INFORMATION

#### **Programs**

The Department for Social Insurance, Division of Field Services local office staff have primary responsibility for accepting and processing applications for benefit programs administered by the Cabinet for Human Resources, Department for Social Insurance. These programs, which include eligibility for Medicaid, include:

AFDC (Aid to Families with Dependent Children)

AFDC Related Medical Assistance

State Supplementation of the Aged, Blind, or Disabled

Aged, Blind, or Disabled Medical Assistance

### [Refugee Resettlement Programs]

Any individual has the right to apply for Medicaid and have eligibility determined. Persons wanting to apply for Medicaid benefits should be referred to the local Department for Social Insurance, Division of Field Services office in the county in which they live. Persons unable to visit the local office may write or telephone the local office for information about making application. For most programs, a relative or other interested party may make application for a person unable to visit the office.

In addition to the program administered by the Department for Social Insurance, persons eligible for the federally administered Supplemental Security Income (SSI) program also receive Medicaid through the Kentucky Medical Assistance Program. Eligibility for SSI is determined by the Social Security Administration. Person wanting to apply for SSI should be referred to the Social Security Administration office nearest to the county in which they live. The SSI program provides benefits to individuals who meet the federal definitions of age, blindness, or disability, in addition to other eligibility requirements.

#### **ELIGIBILITY INFORMATION**

#### MAID Cards

Medical Assistance Identification (MAID) cards are issued monthly to recipients with ongoing eligibility. These cards show a month-to-month eligibility period.

Eligible individuals with excess income for ongoing eligibility may be eligible as a "spend-down" case if incurred medical expenses exceed the excess income amount. Individuals eligible as a "spend-down" case receive one MAID card indicating the specific period of eligibility. After this eligibility period ends, the person may reapply for another "spend-down" eligibility period.

MAID cards may show a retroactive period of eligibility. Depending on the individual circumstances of eligibility, the retroactive period may include several months.

Duplicate MAID cards may be issued for individuals whose original card is lost or stolen. The recipient should report the lost or stolen card to the local Department for Social Insurance, Division of Field Services worker responsible for the case.

Verifying Eligibility

The local Department for Social Insurance, Division of Field Services staff may provide eligibility information to providers requesting MAID numbers and eligibility dates for active, inactive or pending cases.

The Department for Medicaid Services, Eligibility Services Section at (502) 564-6885 may also verify eligibility for providers.

# KENTUCKY MEDICAL ASSISTANCE IDENTIFICATION (M.A.L.D.) CARD

(FRONT OF CARD)

Eligibility period is the month, day and year of KMAP eligibility represented by this card. \* From date is first day of eligibility of this card. "To" date is the day eligibility of this card ends and is not included as an eligible day.

Department for Social insurance case number. This is NOT the Medical Assistance Identification Number

Medical Insurance Code indicates type of insurance coverage.

Medical Assistance Identification Number (MAID) is the 10-digit number required for billing medical services on the claim form.

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Smith, Jane Smith, Kim

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0353 2 1284

Jane Smith 400 Block Ave. Frankfort, KY 40601

SHOW THIS CARD TO VENDORS WHEN APPLYING FOR MEDICAL BENEFITS

SEE OTHER SECURIOR

Case name and address show to whom the card is mailed. The name in this block may be that of a relative or other interested party and may not be an eligible member.

> Name of members eligible for Medical Assistance benefits. Only those persons whose names are in this block are eligible for K.M.A.P. benefits.

FOR KMAP. Statistical **Purposes** 

> Date of Birth shows month and year of birth of each member . Refer to this block when providing services limited

TRANSMITTAL #8/#7

#### **CABINET FOR HUMAN RESOURCES** DEPARTMENT FOR MEDICAID SERVICES

APPENDIX II-A (cont.)

# KENTUCKY MEDICAL ASSISTANCE IDENTIFICATION (M.A.I.D.) CARD

(BACK OF CARD)

Information to Providers. Insurance Identification codes indicate type of insurance coverage as shown on the front of the card in "Ins." block.

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#### RECPENT OF SERVICES

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- rd at the first of each month as long as ; and destroy your old card. Reme to use this card count the perso when that it is account the terr for a at on the front of this cure.
- st your excito If you have questions, consent your eligibility worser at the county of Recipient temperanty out of state stury receive emergency Medicals services by healing the provider context the Kensucky Cabinet for Hu Recourses, Division of Medical Assistance.

RECIPENT OF SERVICES IN

Notification to recipient of assignment to the Cabinet for Human Resources of third party payments.

Recipient's signature is not required.

### KENTUCKY MEDICAL ASSISTANCE IDENTIFICATION (M.A.LD./Q.M.B.) CARD

Decertment for Social Medical Insurance Code . Insurance case number. This is NOT the Medical Assistance (FRONT OF CARD) indicates type of insurance coverage. Identification Number Eligibility period is the month, day and year of KMAP eligibility represented by this card. " From" date is first day of eligibility of this card. Medical Assistance Identification "To" date is the day eligibility of this card ends Number (MAID) is the 10-digit number and is not included as an eligible day. NOTICE required for billing medical services on **GMB** the claim form. Info. MEDICAL ASSISTANCE IDENTIFICATION CARE
COMMONWEALTH OF KENTUCKY /
CASINET FOR MUMAN RESOURCES DATE OF MO-VIII Date ELCHLITY PERIOD CASE MANAGE card THIS PERSON IS ALSO 08 - 01 - MB 07 - 01 - 86 WES **ELIGIBLE FOR QUB BENEFITS 4** TO: 037 C 000123456 issued CASE NAME AND ADDRESS ISSUE DATE: 2 0353 1234567890 Smith, Jane M 05-27-88 M Smith, Kim 2345678912 2 1284 Jane Smith 400 Block Ave. Frankfort, KY 40601 ATTENTION: SHOW THIS CARD TO VENDORS WHEN APPLYING FOR MEDICAL BENEFITS SEE OTHER SIGNIOR SIGNATURE For KMAP. Statistical **Purposes** Case name and address show to whom the card is mailed. The name in this block may be that of a relative or other interested party and may not be an eligible member. Date of Birth shows month and year of birth of each member. Refer to this block when providing services limited to age. Name of members eligible for Medical Assistance benefits. Only those persons whose names are in this block are eligible for K.M.A.P. benefits.

TO ANCHITTAL # 0 (47)

#### CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES

APPENDIX II-B (cont.)

# KENTUCKY MEDICAL ASSISTANCE IDENTIFICATION (M.A.I.D./Q.M.B.) CARD

(BACK OF CARD)

Information to Providers. Insurance identification codes indicate type of insurance coverage as shown on the front of the card in "Ins." block.

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#### RECIPIENT OF SERVICES

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- You will receive a new card at the first of each month as long as you at in. Fer your presenter, please sign on the line b elgible for bare urber that it is apparent the law for a and destroy your out card. Re to use this card except the paragra felled on the trent of this card.
- If you have questions, contact your eligibility worser at the county of Recipiest temporarily out at state may receive enterpancy Medicald services by having the provider contact the Kentucky Cabinet for He Recourses, Division at Medical Assistances. 4. If you have questions, cornect to 8. Recipiers temperanty out of eta at the Kennucky Cabinet for He

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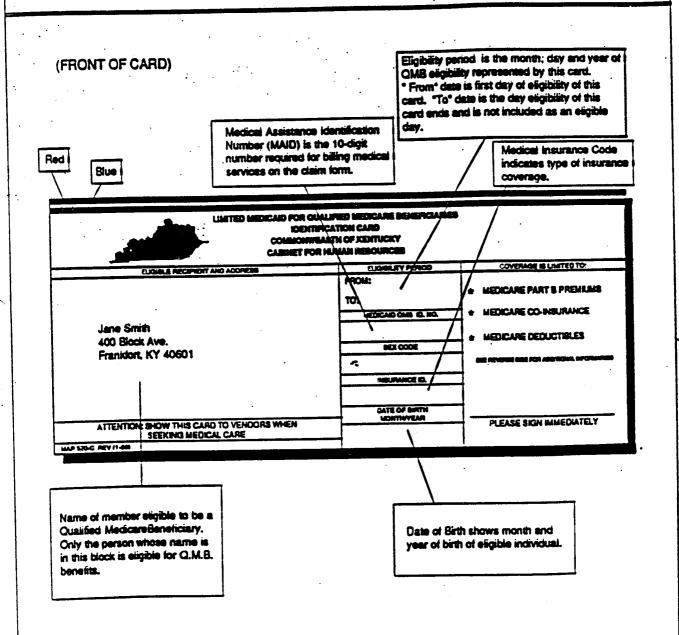
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Notification to recipient of assignment to the Cabinet for Human Resources of third party payments.

Recipient's signature is not required.

# QUALIFIED MEDICARE BENEFICIARY IDENTIFICATION (Q.M.B) CARD



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### QUALIFIED MEDICARE BENEFICIARY IDENTIFICATION (Q.M.B) CARD

(BACK OF CARD)

Information to Providers, including Insurance Identification codes which indicate type of insurance coverage as shown on the front of the card in "Ins." block.

Information to Recipients, including limitations, coverage and emergency care strough QMB.

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Cabinet for Human Render Department for Medicald S 275 East Main Street Fransien, KY 40821-0001

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#### KENTUCKY PATIENT ACCESS AND CARE (KENPAC) SYSTEM CARD

#### (FRONT OF CARD)

Ellyibility period shows dates of etigibility represented by this card. "From" date is first day of etigibility of this card. "To" date is the day etigibility of this card ends and is not included as an etigible day. KenPAC services provided during this etigibility period must be authorized by the Primary Care physician sisted on this card.

Department for Social Insurance case number. This is NOT the Medical Assistance Identification Number

Date of Birth shows moreh and year of birth of each member. Refer to this block when providing services limited to age.

MO-AM

0353

2 1284

Names of members eligible for KMAP. Persons whose names are in this block have the rimary Care provider listed on this card.

Date
Card
Was
issued

CASE NAME AND ADDRESS

Jane Smith 400 Block Ave. Frankfort, KY 40601

ATTENTION: SHOW THIS CARD TO VENDORS WHEN APPLYING FOR MEDICAL BENEFITS

SEE OTHER BEDEFOR BROMATURE

\*\*\*\*

KENPAR PROVIDER AND ADDRESS

1234587890

2345678912

Warren Feace, M.D. 1010 Tolstoy Lane Frankfort, KY 40601

Smith, Jane

Smith, Kim

502-346-9832 PHONE

Case name and address show to whom the card is mailed. This person may be that of a relative or other interested party and may not be an eligible member.

Name, address and phone number of the Primary Care Physician.

Medical Assistance Identification Number (MAID) is the 10-digit number required for billing medical services on the claim form.

TRANSMITTAL # ? 149

# CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES

APPENDOX II-D (cont.)

## KENTUCKY PATIENT ACCESS AND CARE (KENPAC) SYSTEM CARD

(BACK OF CARD)

Information to Providers, including insurance identification codes which indicate type of insurance coverage as shown on the front of the card in "Ins." block.

Information to Recipients, including Emitations, coverage and emergency care through the KenPAC system.

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NOTE: This pareen is a KaniffAC recipient, and you should refer to section (1 and (2) when "Recipient of Services."

Questions reporting provider participation, type, ecope and duration of benefits, billing precedents, arresume past, or third party distribut, should be directed for California for Human Resources.

Department for Medicald Services Frankles, KY 40821

#### International

- A-Part A, Medicara Only
- 5-Part B. Medicare Only
- C-Both Parts A& & Medicans
- D-Sive Cross Also Shotd
- Medical
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Notification to recipient of assignment to the Cabinet for Human Resources of third party payments.

Recipient's signature is not required.

## KENTUCKY MEDICAL ASSISTANCE IDENTIFICATION (M.A.L.D.) CARD FOR LOCK-IN PROGRAM.

#### Medical Assistance Identification Number (MAID) is the (FRONT OF CARD) 10-digit number required for billing medical services on the claim form. Elicinity period shows dates of eligibility represented by this card. "From" date is first day of eligibility of this card. "To" date is the day eligibility of this card ends and Name and provider number of Lock-In physician. is not included as an eligible day. KMAP payments will be limited to this physician (with the exception of emergency services and physician referral unless otherwise authorized by the KMAP. Contemporary of the special properties of COMMONWEALTH OF KENTUCKY CASIMET FOR HUMAN RESOURCES ATTENTION SHOW THIS CARD TO VENDORS WHEN APPLYING FOR MEDICAL SENERTS ELIGIBLITY PERICO PHYSICIAN NAME FROM ELIGHUE RECIPIENT & ACCRESS PHYSICIAN PROVIDER NO. MEDICAL ABBIETANCE DENTIFICATION MANGER H7 (## #" NEURANCE PRABILIACY NAME DATE OF BIRTH MONTH YEAR PHARMACY PROVIDER NO CASE NUMBER SEE OTHER BIDE FOR B M REV ILE Insurance Currently Code Let Blank Name and address of member eligible for Medical Assistance benefits. All eligible individuals in the Lock-In Program will receive a separate card. Name, address, and provider number of Lock-in pharmacy. Payment for pharmacy services is limited to this pharmacy, except in cases of Department for Social Insurance case emergency. In case of emergency, number. This is NOT the Medical payment for covered services can be Assistance Identification Number. made to any participating pharmacy, provided notification and justification of the service is given to the lock-in program.

### CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES

APPENDIX II-E (cont.)

# KENTUCKY MEDICAL ASSISTANCE IDENTIFICATION (MALLD.) CARD FOR LOCK-IN PROGRAM

(BACK OF CARD)

Information to Providers, including procedures for emergency treatment, and identification of insurance as shown on the front of the card in "Ins." block.

#### ATTENTION

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Notification to recipient of assignment to the Cabinet for Human Resources of third party payments.

Recipient's signature is not required.

which this agreement applies.

Prov	ider	Number:		
(If	Known	)	<del></del>	<u> </u>

### COMMONWEALTH OF KENTUCKY CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES PROVIDER AGREEMENT

	·	•	·
THIS PROVIDER AG	REEMENT, made and entere	d into as of the	day of
, 19	_, by and between the Co	mmonwealth of Kentuc	ky, Cabiner
for Human Resources, Department for Medicaid Services, hereinafter referred			
as the Cabinet, and		and the same of th	i Leielled 10
•	(Name	of Provider)	
		<u> </u>	
	(Address of Provider)		
hereinafter referred t	o as the Provider.		
•	WITNESSETH, THA	\T:	
and state regulations	lawful duties in relati tance Program (Title XIX and policies to enter in e named Provider desires gram as a	ito Provider Agreemen	Olicable federa nts; and
(T	pe of Provider and/or 1	evel of care)	
Now, therefore, is the parties hereto as	t is hereby and herewith follows:	mutually agreed by	and between
1. The Provider:			
(1) Agrees to com laws and regulations, a and procedures governin	uply with and abide by al nd with the Kentucky Med ng Title XIX Providers an	ll applicable federal dical Assistance Production	l and state gram policies
(2) Certifies tha if applicable, under the which this agreement an	t he (it) is licensed as e laws of Kentucky for t	s a the level or type of	care to

(3) Agrees to comply with the civil rights requirements set forth in 45 CFR Parts 80, 84, and 90. (The Cabinet for Human Resources shall make no payment to Providers of service who discriminate on the basis of race, color, national origin, sex, handicap, religion, or age in the provision of services.)

- (4) Agrees to maintain such records as are necessary to disclose the extent of services furnished to Title XIX recipients for a minimum of 5 years and for such additional time as may be necessary in the event of an audit exception or other dispute and to furnish the Cabinet with any information requested regarding payments claimed for furnishing services.
- (5) Agrees to permit representatives of the state and/or federal government to have the right to examine, inspect, copy and/or audit all records pertaining to the provision of services furnished to Title XIX recipients. (Such examinations, inspections, copying and/or audits may be made without prior notice to the Provider.)
- (6) Assures that he (it) is aware of Section 1909 of the Social Security Act; Public Law 92-603 (As Amended), reproduced on the reverse side of this Agreement and of KRS 194.500 to 194.990 and KRS 205.845 to 205.855 and 205.990 relating to medical assistance fraud.
- (7) Agrees to inform the Cabinet for Human Resources, Department for Medicaid Services, within 30 days of any change in the following:
  - (a) name;
  - (b) ownership;
  - (c) licensure/certification/regulation status; or
  - (d) address.
- (8) Agrees not to discriminate in services rendered to eligible Title XIX recipients on the basis of marital status.
- (9) (a) In the event that the Provider is a specialty hospital providing services to persons aged 65 and over, home health agency, or a skilled nursing facility, the Provider shall be certified for participation under Title XVIII of the Social Security Act.
- (b) In the event that the Provider is a specialty hospital providing psychiatric services to persons age 21 and under, the Provider shall be approved by the Joint Commission on Accreditation of Hospitals. In the event that the Provider is a general hospital, the Provider shall be certified for participation under Title XVIII of the Social Security Act or the Joint Commission on Accreditation of Hospitals.
- (10) In the event that the provider desires to participate in the physician or dental clinic/corporation reimbursement system, Kentucky Medical Assistance Program payment for physicians' or dentists' services provided to recipients of the Kentucky Medical Assistance Program will be made directly to the clinic/corporation upon proper issuance by the employed physician or dentist of a Statement of Authorization (MAP-347).

This clinic/corporation does meet the definition established for participation and does hereby agree to abide by all rules, regulations, policies and procedures pertaining to the clinic/corporation reimbursement system.

2. In consideration of approved services rendered to Title XIX recipients certified by the Kentucky Medical Assistance Program, the Cabinet for Human Resources, Department for Medicaid Services agrees, subject to the availability of federal and state funds, to reimburse the Provider in accordance with current applicable federal and state laws, rules and regulations and policies of the Cabinet for Human Resources. Payment shall be made only upon receipt of appropriate billings and reports as prescribed by the Cabinet for Human Resources, Department for Medicaid Services.

NAME:\_\_\_\_

TITLE:

DATE:\_\_\_\_

3. Either party shall have the right time upon 30 days' written notice served upon registered mail; provided, however, that the Department for Medicaid Services, may termin cause, or in accordance with federal regular upon the Provider by registered or certified	on the other party by certified or e-Cabinet for Human Resources, nate this agreement immediately for tions, upon written notice served
4. In the event of a change of owners facility, the Cabinet for Human Resources agreement to the new owner in accordance with	rees to automatically assign this
5. In the event the named Provider in	this agreement is an SNF,
ICF, or ICF/MR/DD this agreement shall begin	on, 19, with
conditional termination on,	19, and shall automatically
terminate on, 19, un in accordance with applicable regulations an	nless the facility is recertified of policies.
PROVIDER	CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES
BY: Signature of Authorized Official	BY: Signature of Authorized Official

NAME:\_\_\_\_

TITLE:

DATE:\_\_

-3-

MAP-344 (Rev. 3/91)

# Kentucky Medicaid Program

## Provider Information

1.				
	(Name) (County)			
2				
	(Location Address, Street, Route No, P.O. Box)			
3.	(City) (State) (Zip)			
	(City) (State) (Zip)			
4.	(Office Phone# of Provider)			
	(orrice money or riotider)			
5.	(Pay to, In care of, Attention, etc. If different from above address.)			
6.				
٠.	Pay to address (If different from above)			
7.	Federal Employee ID No.			
8.	Social Security No.			
	License No.			
10.	Licensing Board (If applicable):			
11.	Original license date:			
12.	Kentucky Medicaid Provider No. (If known)			
13.	Medicare Provider No. (If applicable)			
14.	Practice Organization/Structure: (1) Corporation			
	(2) Partnership (3) Individual (4) Sole Proprietorship (5) Public Service Corporation			
	(6) Estate/Trust (7) Government/Non-Profit			
15.	Are you a hospital based physician (salaried or under contract			
	by a hospital)? yes no Name of hospital(s)			

16.	If group practice, number of providers in group (specify provider type):
17.	If corporation, name, address, and telephone number of corporate office:
	Telephone No:  Name and address of officers:
18.	If partnership, name and address of partners:
19.	National Pharmacy No. (If applicable):  (Seven-digit number assigned by the National Council for Prescription Drug Programs.)
20.	Physician/Professional Specialty Certification Board (submit copy of Board Certificate):  Date
	2nd Date
21.	Name of Clinic(s) in which Provider is a member: 1st
	2nd
	3rd
	4th
22	Control of Medical Facility:  Federal State County City Charitable or religious Proprietary (Privately-owned) Other

# NEW FORM

## APPENDIX III

	Fiscal Year End:	·			
4.	Administrator :		Telephone No		
5.	Asșistant Admin:		Telephone No.		
26.	Controller:		Telephone No		
7.	Independent Accountant or CPA: Telephone No	· · ·			
8.	. If sole proprietorship, name, address, and telephone number of owner				
9.	If facility is government owned, 1 board members:		• '		
	President or Chairman of Board:				
	Member:		······································		
	Member:				
0.	Management Firm (If applicable):				
1:	Lessor (If applicable):				
	Distribution of beds in facility:		Total Kentucky		
2.		Total Licensed			
2.		Total Licensed Beds			
2.	Acute Care Hospital Psychiatric Hospital Nursing Facility MR/DD		Medicaid		

5.	Providers of Transportation Services:  Number of Ambulances in Operation:  Number of Wheelchair Vans in Operation:  Basic Rate \$ (Includes up to miles)  Per Mile \$ Oxygen \$  Extra Patient \$ Other \$
6.	Has this application been completed as the result of a change of ownership of previously enrolled Medicaid provider? yes no
37.	Provider Authorized Signature: I certify, under penalty of law, that the information given in this Information Sheet is correct and complete to the best of my knowledge. I am aware that, should investigation at any time show any fals fication, I will be considered for suspension from the Program and/or prosecution for Medicaid Fraud. I hereby authorize the Cabinet for Human Resources to make all necessary verifications concerning me and my medical practice, and further authorize and request each educational institute, medical/license boar
	or organization to provide all information that may be sought in connection with my application for participation in the Kentucky Medicaid Program.
	or organization to provide all information that may be sought in connection with my application for participation in the Kentucky Medicaid Program.  Signature:
	or organization to provide all information that may be sought in connection with my application for participation in the Kentucky Medicaid Program.
	or organization to provide all information that may be sought in connection with my application for participation in the Kentucky Medicaid Program.  Signature:
	or organization to provide all information that may be sought in connection with my application for participation in the Kentucky Medicaid Program.  Signature:  Name:
	or organization to provide all information that may be sought in connection with my application for participation in the Kentucky Medicaid Program.  Signature:  Name:  Title:
	or organization to provide all information that may be sought in Connection with my application for participation in the Kentucky Medicaid Program.  Signature:  Name:  Title:  Return all enrollment forms, changes and inquiries to:  Medicaid-Provider Enrollment Third Floor East 275 East Main Street
	or organization to provide all information that may be sought in connection with my application for participation in the Kentucky Medicaid Program.  Signature:  Name:  Title:  Return all enrollment forms, changes and inquiries to:  Medicaid-Provider Enrollment Third Floor East 275 East Main Street Frankfort, KY 40621

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		_		. /
	<u>Provi</u>	der Information	<u>1</u>	1
		•		
Name:			•	<u></u>
			21	
Street Address, P.	O Box, Route Num	ber (In Care of	Attention,	etc.)
:				•
City		State	<del>-/</del>	Zip Code
		j.	<i>]</i>	
Area Code Tele	phone Number	• /		
Pay to, In Care of	, Attention, etc.	(If different	from above)	
	•		•	•
Pay to Address (If	different from a	bove)		
Federal Employer I	D Number:			
Social Security Nu	mber:			
License Number:				
Licensing Board (I	f Applicable):		<u>į</u>	
Original License D	ate:/			
KMAP Provider Numb	er (If Known):		<u> </u>	
Medicare Provider/		able):		
Provider Type of P	ractice Organizat	ion:		
/			tice / Ho	spital-Based Physic
_ /	n (Private) /_/		_	oup Practice
	ntenance /_/			n-Profit
		ers in Group (s		

·.	. If corporation, name, address and telephone number of Home Office:	
	Name:	
	Address:	
	Telephone Number:	
	Name and Address of Officers:	
		,
-		
-		<u>·····</u>
	·	•
•	. If Partnership, name and address of Partners:	•
\		
		<u> </u>
	National Pharmacy Number (If Applicable):	
	(Seven-Digit Number Assi National Pharmaceutical	Association)
•	. Physician/Professional Specialty:	
	lst	
	2nd	
	3rd	
	. Physician/Professional Specialty Certification:	
	lst	
	1st	

# OLD FORM

MAP-344 (Rev. 08/85)

· .	Physician/Professional Specialty Certification Boar	rd:
	1st	Date:
	2nd	Date:
•	3rd	Date:
22.	Name of Clinic(s) in Which Provider is a Member:	
•	1st	
	2nd	
	3rd	
<u>-</u>	4th	
23.	Control of Medical Facility:	1
	/_/ Federal /_/ State /_/ County /_/ City /_	/ Charitable or Religious
. <b>-</b>	/_/ Proprietary (Privately owned) // Other_	
24.	Fiscal Year End:	
, J•	Administrator:	Telephone No
26.	Assistant Administrator:	Telephone No
27.	Controller:	Telephone No
28.	Independent Accountant or CPA:	Telephone No
29.	If sole proprietorship, name, address, and telephon	e number of owner:
	Name:	
	Address:	\.\.\.\.\.\.\.\.\.\.\.\.\.\.\.\.\.\.\.
	Telephone No	
30.	If facility is government owned, list names and add	resses of board members:
	<u>Name</u>	Address
	President or Chairman of Board:	
	Member:	

31.	Management Firm (If Applicable):	
	Name:	
	Address:	
32.	Lessor (If Applicable):	
•	Name:	
	Address:	
33.	Distribution of Beds in Pacility (Complete for all levels of car	re):
		al Title XIX tified Beds
	Hospital Acute Care	<u> </u>
•	Hospital Psychiatric	
	Hospital TB/Upper Respiratory Disease	
• -	Skilled Nursing Facility	
	Intermediate Care Facility	
	ICF/MR/DD	
	Personal Care Facility	
34.	SNF, ICF, ICF/MR/DD Owners with 5% or More Ownership:	
	Name Address	Percent of Ownership
		·
en or an ender		:

35 Institutional Review Committee Members (If-	Applicable):
	<del></del>
	<del></del>
36. Providers of Transportation Services:	
No. of Ambulances in Operation: No. of	f Wheelchair Vans in Operation:
Total No. of Employees: (Enclose list	of names, ages, experience & Training.)
Current Rates:	
"	up to miles.)
B. Per Mile \$	
C. Oxygen \$	/ E. Other
D. Extra Patient \$	<u> </u>
Provider Authorized Signature: I certify,	ndan nanalty of law that the desire to
given in this information Sheet is correct a	NO complete to the best of my knowledge
I am aware that, should investigation at any	time show any falsification. I will be
considered for suspension from the/Program a	nd/or prosecution for Medicaid Fraud I
hereby authorize the Cabinet for Human Resourcement me and my medical practice, and fi	rces to make all necessary verifications
cional institute, medical/license board or of	roanization to provide all information
cure may be souder in connection with MA TO	ication for participation in the Kentucky
Medical Assistance Program.	
f:	
Signature:	
Name:	
Tielo	
Title:	Dates
INTER-OFFICE USE ONLY	
License Number Verified through	(Enter Code)
	(Enter code)
Comments:	
Date:	
Date: Staff:	

NEW FORM

APPENDIX III

#### CERTIFICATION ON LOBBYING CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES

The undersigned Second Party certifies, to the best of his or her knowledge and belief, that for the preceding contract period, if any, and for this current contract period:

- 1. No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- 2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL "Disclosure Form to Report Lobbying," in accordance with its instructions.
- 3. The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed under Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for such failure.

SIGNATURE: _	Signal State of the State of th
NAME:	
TITLE:	
DATE:	

APPENDIX IV

# CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICALD SERVICES KENIUCKY MEDICAL ASSISTANCE PROGRAM

### Provider Agreement Electronic Media Addendum

This adder	ndum to the Provider Agreement is made and entered into as of the day
of	, 19, by and between the Commonwealth of Kentucky, Cabinet for
Human Reso	ources, Department for Medicaid Services, hereinafter referred to as the
Cabinet, a	
	Name and Address of Provider
hereinafte	r referred to as the Provider.
	WITNESSETH, THAT:
the exerci Medical As	eas, the Cabinet for Human Resources, Department for Medicaid Services, in se of its lawful duties in relation to the administration of the Kentucky sistance Program (Title XIX) is required by applicable federal and state s and policies to enter into Provider Agreements; and
Where Program (K	as, the above-named Provider participates in the Kentucky Medical Assistance MAP) as a
(Type of P	rovider and/or Level of Care) (Provider Number)
	therefore, it is hereby and herewith mutually agreed by and between the reto as follows:
1.	The Provider:
	A. Desires to submit claims for services provided to recipients of the Kentucky Medical Assistance Program (Title XIX) via electronic media rather than via paper forms prescribed by the KMAP.
	B. Agrees to assume responsibility for all electronic media claims, whether submitted directly or by an agent.
	C. Acknowledges that the Provider's signature on this Agreement Addendum constitutes compliance with the following certification required of each individual claim transmittal by electronic media:
<b>54 ii</b> .	"This is to certify that the transmitted information is true, accurate, and complete and that any subsequent transactions which alternate the information contained therein will be reported to the KMAP. I understand that payment and satisfaction of these claims will be from Federal and State funds and that any false claims, statements, or documents or concealment of a material fact, may be prosecuted under applicable Federal and State Law."

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APPENDIX IV

- D. Agrees to use EMC submittal procedures and record layouts as defined by the Cabinet.
- E. Agrees to refund any payments which result from claims being paid inappropriately or inaccurately.
- F. Acknowledges that upon acceptance of this Agreement Addendum by the Cabinet, said Addendum becomes part of the previously executed Provider Agreement. All provisions of the Provider Agreement remain in force.
- G. Agrees to refund to the State the processing fee incurred for processing any electronic media billing submitted with an error rate of 25% or greater.

#### 2. The Cabinet:

- A. Agrees to accept electronic media claims for services performed by this provider and to reimburse the provider in accordance with established policies.
- B. Agrees to assign to the provider or its agent a code to enable the media to be processed.
- C. Reserves the right of billing the provider the processing fee incurred by the Cabinet for all claims submitted by any electronic media billing that are found to have a 25% or greater error rate.

Either party shall have the right to terminate this Addendum upon written notice without cause.

PROVIDER	CABINET FOR HUMAN RESOURCES Department for Medicaid Services
BY: Signature of Provider	BY: Signature of Authorized Official or Designee
Contact Name:	Name:
Title:	Title:
Date:	Date:
Telephone No.:	
Software Vendor and/or Billing Agency:	
Media:	

(MAP-380, 11/86)

# CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICALD SERVICES KENTUCKY MEDICAL ASSISTANCE PROGRAM

#### PROVIDER AGREEMENT ADDENDUM

This addendum to the Provider Agreement, is made and entered into as of
the
Name and Address of Provider hereinafter referred to as the Provider.
WITNESSETH, THAT:
Whereas, the Cabinet for Human Resources, Department for Medicaid Services, in the exercise of its lawful duties in relation to the administration of the Kentucky Medical Assistance Program (Title XIX) is required by applicable federal and state regulations and polices to enter into Provider Agreements; and
Whereas, the above named Provider participates in the Kentucky Medical Assistance Program as a
(Type of Provider and/or level of care) (Provider Number)
Now, therefore, it is hereby and herewith mutually agreed by and between the parties hereto as follows:

### 1. The Provider:

- (A) Desires to submit claims for services provided to recipients of the Kentucky Medical Assistance Program (Title XIX) via electronic media rather than via paper forms prescribed by the KMAP.
- (B) Agrees to assume responsibility for all electronic media claims, whether submitted directly or by an agent.
- (C) Acknowledges that the Provider's signature on this Agreement Addendum constitutes compliance with the following certification required of each individual claim transmittal by electronic media:

"This is to certify that the transmitted information is true, accurate, and complete and that any subsequent transactions which alter the information contained therein will be reported to the KMAP. I understand that payment and satisfaction of these claims will be from Federal and State funds and that any false claims, statements, or documents or concealment of a material fact, may be

(D) Agrees	to use EMC submittal	procedures	and	record	lavouts	аc
defined by	the Cabinet.	,		/	/-,,,,,,,	

- (E) Agrees to refund any payments which result from claims being paid inappropriately or inaccurately.
- (F) Acknowledges that upon acceptance of this Agreement Addendum by the Cabinet, said addendum becomes part of the previously executed Provider Agreement. All provisions of the Provider Agreement remain in force.

#### 2. The Cabinet:

- (A) Agrees to accept electronic media claims for the services performed by this provider and to reimburse the provider in accordance with established policies.
- (B) Agrees to assign to the provider or its agent a code to enable the media to be processed.

Either party shall have the right to terminate this Addendum upon written notice without cause.

Provider	Cabinet for Human Resources Department for Medicaid Servi
BY: Signature of Provi	der  BY:  Signature of Authorized Official or Designee
Mame:	Viame:
Title: //	Tytle:
Date: //	Date:

MAP-246 (Rev. 04/91)

# NEW FORM

Agreement Between the Kentucky Medicaid Program and Electronic Media Billing Agency

	ent regards the submission ogram (KMP).	of claims via electronic media to the Kentucky
The		has
	(Name of Bill	ing Agency)
entered int	o a contract with	(Name of Provider)
(Provider N	umber)	ia electronic media for services provided to
KMP recipie	nts. The billing agency a	grees:
1.	To safeguard information federal laws and regulati	about Program recipients as required by state and ons;
2.	for a period of at least	s to a record of all claims submitted for payment five (5) years, and to provide this information agents of the KMP upon request;
3.	submission of an electron that any person who, with be made or assists in the tation or omission of a m payment, regardless of am	on as directed by the provider, understanding the ic media claim is a claim for Medicaid payment and intent to defraud or deceive, makes, or causes to preparation of any false statement, misrepresentaterial fact in any claim or application for any ount, knowing the same to be false, is subject to ctions under applicable state and federal statutes.
4.	To maintain on file an au all billings submitted to	thorized signature from the provider, authorizing the KMP or its agents.
The Departm	nent for Medicaid Services	agrees:
1.	To assign a code to the b	illing agency to enable the media to be processed;
2.		in accordance with established policies.
This agreem	ment may be terminated upon	written notice by either party without cause.
		Signature, Authorized Agent of Billing Agency
		Date:
		Contact Name:
Signature,	Representative of the	Telephone No.:
•	for Medicaid Services	Software Vendor and/or Billing Agency:

Media:

## Agreement Between the Kentucky Medical Assistance Program and Electronic Media Billing Agency

Th:	s agreement regards the submission of claims via electronic media to
••••	redical Assistance Program.
The	
	(Maine Of Billing Agency)
eņt	ered into a contract with
	(Name of Provider)
·	(Provider Worker), to submit claims via electronic media for
ser	(Provider Number) vices provided to KMAP recipients. The billing agency agrees:
	To safeguard information about Program recipients as required by state and federal laws and regulations;
2.	To maintain a record of all claims submitted for payment for a period of at least five (5) years;
3.	the submission of an electronic media claim is a claim for Medicaic payment and that any person who, with intent to defraud or deceive makes, or causes to be made or assists in the preparation of any false statement, misrepresentation or omission of a material fact any claim or application for any payment, regardless of amount, knowing the same to be false, is subject to civil and/or criminal sanctions under applicable state and federal statutes.
4.	To maintain on file an authorized signature from the provider, authorizing all billings submitted to the KMAP or its agents.
he	Department for Medicaid Services agrees:
1.	To assign a code to the billing agency to enable the media to be processed:
2.	To reimburse the provider in accordance with established policies.
his ith	agreement may be terminated upon written notice by either party out cause.
/	
′	Signature, Authorized Agent of Billing Agency
	Date

Signature, Representative of the Department for Medicaid Services

#### ADULT DAY HEALTH CARE PROCEDURE CODES

The Kentucky Medical Assistance Program locally assigned Health Care Financing Administration Common Procedure Coding System (HCPCS) codes for Adult Day Health Care Services are as follows:

The first digit is an X (left to right) and is a constant for the Home and Community Based Services Waiver Program.

The second digit is an R and refers to Adult Day Health Care Service.

The third digit identifies the specific adult day health care service provided:

- O Basic Daily Service
- 4 Physical Therapy Service
- 5 Occupational Therapy Service
- 6 Speech Therapy Service

The last two digits identify the primary procedure provided. Basic daily services and ancillary services MUST be entered on separate lines.

XROOO Basic Daily Service

Units of Service: ½ day equals 1 unit

1 full day equals 2 units

#### ADULT DAY HEALTH CARE PROCEDURE CODES

#### XR400-XR499 PHYSICAL THERAPY SERVICES

XR400	Initial Evaluation of patient for Physical Therapy Program
XR401	Patient Assessment for Physical Therapy Program through applying muscle, nerve, joint and functional ability tests
XR402	Training and instructions for patient/family in setting up and following a Physical Therapy Program
·XR403	Follow-up visit to evaluate progress of therapy program established in #402
XR404	Gait evaluation and training
XR405	Therapeutic exercise program by therapist (including muscle strengthening, neuromuscular facilitation, sitting and standing balance and endurance, increased range of motion
XR406	Transfer Training
XR407	Instructions in the care and use of wheelchairs, braces, crutches, canes, prosthesis and/or orthotic devices
XR408	Breathing Exercises, Percussion/Postural Drainage/Vibration for Pulmonary Functioning
XR409	Teaching compensatory technique to improve the level of independence in activities of daily living
XR410	Other Physical Therapy visit (Identify in Item #15, Procedure/Supply Description column)
YPA11-YF	2499

Units of Service - A unit of service would be a patient encounter.

#### ADULT DAY HEALTH CARE PROCEDURE CODES

#### XR500-XR599 OCCUPATIONAL THERAPY

XR500	Initial Evaluation of patient's level of function for Occupational Therapy Program
XR501	Visit for training for better coordination, use of senses and perception
XR502	Therapeutic exercise program by therapist (including muscle strengthening, neuromuscular facilitation, sitting and standing balance and endurance, increased range of motion
XR503	Instructions for patient and/or family in setting up and following an occupational therapy program
XR504	Follow-up visit to evaluate progress of patient and/or family in following program set up in #503
XR505	Teaching compensatory technique to improve the level of independence activities of daily living
XR506	Designing and fitting of orthotic and self-help devices (i.e. hand splint for patient with rheumatoid arthritis
XR507	Other Occupational Therapy visit (Identify in Item #15, Procedure/ Supply Description column)
XR508-XR	599

Units of Service - A unit of service would be a patient encounter.

#### XR600-XR699 SPEECH THERAPY SERVICES

XR600	Initial Evaluation of patient for Speech Therapy Program (Determines and recommends the appropriate speech and hearing service)
XR601	Instructions for patient and/or family in setting up and following a Speech Therapy Program
XR602	Followup visit to evaluate the progress of Speech Therapy Program set up in #601
XR603	Visit to provide rehabilitative services for speech, hearing, and language disorders
XR604	Miscellaneous Speech Therapy visit (Please identify in Item #15, Procedure/Supply Description column)
XR605-XR	

Units of Service - A unit of service would be a patient encounter.

APPROVED OMB-0938-0008

PICA							HEAL	TH INS	SURANCE CI	_AIN	1 FO	RM		PICA
MEDICARE	MEDICA:D (	CHAMPUS		CHAME	PVA	GROUP HEALTH PLAN	FECA BLK LUNG	OTHER	1a. iNSURED'S I.D. N	UMBER			FCR P	ROGRAM IN ITEM 1:
— Medicare #) □ :	(Medicaid #) [ (S	Sponsor s S	SSN) [	(VA F	ile #1	(SSN or ID)	(SSN)	(D)						
. PATIENT'S NAME (L	ast Name, First Nan	ne. Middle I	initial)		3. PA	TIENT'S BIRTH DAT	É SI		4. INSURED'S NAME	(Last Na	me, Firs	t Name	Middle	Initial)
					101	IN DD 11	м	F						
PATIENT'S ADDRES	SS (No., Street)				6. PA	TIENT RELATIONS	HP TO INSUF	ED	7. INSURED'S ADDRE	SS (No	Street)			
					Se	of Spouse	Child	Other						
\				I STA		TIENT STATUS			CITY					STATE
CITY				317	0.17	·		. $\square$	1					SIAIE
	<del></del>				_	Single Marrie	ed [_]	ther						
IP CODE	TELEPH	HONE (Inclu	ide Area	(Code)	-	nployed Full-Tir	no — Pad	Time	ZIP CODE		TEL	EPHON	E (INCL	UDE AREA CODE)
	(	)			"	Studen	1 1 -					(.	)	
OTHER INSURED'S	NAME (Last Name,	First Name	, Middle	Initial)	10. 1	S PATIENT'S COND	ITION RELAT	ED TO:	11. INSURED'S POLIC	Y GRO	UP OR F	ECA N	UMBER	
					ļ									
OTHER INSURED'S	POLICY OR GROU	P NUMBEF	3		a. EN	APLOYMENT? (CURI	RENT OR PRI	EVIOUS)	a. INSURED'S DATE (	OF BIRT	Ή			SEX
						YES	· NO		MM   DD	; YY		М		F [
OTHER INSURED'S	DATE OF BIRTH	SEX			b. AL	JTO ACCIDENT?	· 나	ACE (State)	b. EMPLOYER'S NAM	E OR S	CHOOL	NAME	ليا	
MM DD YY		عد ا	^ _ FГ	7		☐ YES	□NO							
EMOLOVEDIO MAN	M	111			$\dashv$	THER ACCIDENT?	٠٥	<del></del>	a INCLIDANCE DI	NIALE 1	20.000	CRAM	10147	
. EMPLOYER'S NAME	On SURUUL NAM	JEG.			01	THE AUDIDENTY			c. INSURANCE PLAN	NAME (	on PHO	UNAN I	MME	
						YES	NO							
. INSURANCE PLAN!	NAME OR PROGRA	M NAME			100.	BESERVI OR LO	CAL USE		d. IS THERE ANOTHE	RHEAL	TH BEN	EFIT P	AN?	
									YES	NO				omplete item 9 a-a.
2. PATIENTS OR AU	READ BACK OF					HIS FORM. e of any medical or other	ner information	necessarv	13. INSURED'S OR AL					TURE I authorize
to process this claim	n. I also request paym					self or to the party who			services described		3 10 1116 1	niversi	nico pily	sicial or supplier for
below.			A	NI.										
SIGNED				<b>7</b> ,		DATE			SIGNED					
4. DATE OF CURREN	IT: / ILLNESS (F	irst symptor	n OA		15. IF PAT	TENT HAS HAD SAM	IE OR SIMILA	R ILLNESS.	16. DATES PATIENT I	JNABLE	TO WO	RK IN C	URREN	IT OCCUPATION
N DD YY	INJURY (Acc	cident		- 1	GIVE F	FIRST DATE MM	DD : YY		FROM DD	· YY		тс	MM	DD YY
7. NAME OF REFERE			SOURCE	=	17a. I.D. N	IUMBER OF REFERE	ING PHYSIC	IAN	18. HOSPITALIZATION	N DATE	S RELAT	ED TO	CURRE	NT SERVICES
				.					FROM DD			тс	MM	. DD , YY
C DECEDVED FOR L	OCAL LISE		<del></del>	L.					20. OUTSIDE LAB?	<u> </u>		\$ CHA		<del></del>
S. RESERVED FOR L	JUNE USE									ا مر		y Of the		1
				ATE :==:	10 1 0 2 2	D 4 TO 1751 2	/ LINE:		<u> </u>	NO				1
1. DIAGNOSIS OR NA	TURE OF ILLNESS	OH INJUR	17. (HEL	AIEHEN	na 1,2,3 O	n 4 10 HEM 24E 81	LINE)	J	22. MEDICAID RESUE CODE	wissiC	ORIC	SINAL F	EF. NO.	
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DATE(S) OF	F SERVICE <sub>To</sub>	Place of	Type	PROCE	DURES, S	ERVICES, OR SUPP sual Circumstances)		GNOSIS	6.614.0656		EPSDT Family	i	000	RESERVED FOR
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** •	:	SN E:N	25	PATIENT	S ACCOU	INT NO 27 A	CCEPT ASSI	NMENT?	28. TOTAL CHARGE	1.	9. AMO	LINIT CA	10	30. BALANCE DUE
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## COMMONWEALTH OF KENTUCKY

MAP-4 (REV. 2/88) EDS P.O. Box 2053 Fyrmlon, Ky. 40602

MEDICAL ASSISTANCE STATEMENT

## GENERAL MEDICAL

PIE	NT LAST	NAME				1	2 FIRST	NAME					j 3 i	M	4 MEDICAL	ASSIS	TANCE ID I	(UMB)	in .	
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5 CHECK	BOX IF	IN ANY KI	6 IF P	ATIENT	HAS HEALTH I	NSURANC	E. ENTE	THE NAME	AND ADDR	SS OF COMPA	NY A	NO POLICY	NUMBERS			┵	RECIPIENT			4
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NO. MO	DAY	YR			•	<u>         i                           </u>	\ M	ENSE IMBER		SUPPLY CODE		SERVICE	SERVICE NOTE (1)	NOTE (2)	PLANNING NOTE 131	'	CHARGE	•	COMPONE IO/P ONLY	NT
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2 (OH) OU			•	A	ACILITY/ MBUI ANCE				EATMENT I	ACILITY		15 ~1 W	FROM BLOC RST "2"	LESS A	MOUNT	24	+	一		ļ
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26 PROFES	SIONAL A	ENDERING	SERVICE IF		ENT FROM IM	OCING P	ROVIDER			27 PROVIDE		1		10,000		1:	I HYOK	E DAT	<u> </u>	$\dashv$
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33 NAME A	NO ADOR	ESS OF H	SPITAL				13	4 HOSPITAL	PROVIDER	MUMBER	3	S CLINIC PR	OVIDER NU	MER	-					
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	STATEMENT
	REMITTANCE
	TITIF XIX
	KENTICKY MEDICAL ASSISTANCE TITLE XIX REMITTANCE STATEMENT
	MFDICAL
OF 01/06/92	KENTIICKY

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APPENDIX VII Page 1

PROVIDER NAME PROVIDER NUMBER

AMT. FROM OTHER SOURCES	00.0
CHARGES NOT COVERED	2.00
TOTAL CHARGES	50.00 30.00 20.00
CLAIM SVC. DATE	123191-123191 123191-123191 123191+123191
INTERNAL CONTROL NO.	9883324-552-580
ENTIFICATION- NUMBER	3834042135 QTY 5 QTY 5
-RECIPIENT IDENTIFICATION- NAME NUMBER	DONALDSON R PROC.01234 PROC 12345
INVOICE NUMBER	023104 01 PS 3 02 PS 3

\* PAID CLAIMS

ADULT DAY HEALTH CARE SERVICES

CLAIM TYPE:

~

RA NUMBER RA SEQ NUMBER

E0B

CLAIM PMT AMOUNT

365 61 365

48.00 30.00 18.00

48.00

TOTAL PAID: 50.00 TOTAL BILLED: CLAIMS PAID IN THIS CATEGORY:

254

KENTUCKY MEDICAL ASSISTANCE TITLE XIX REMITTANCE STATEMENT

PROVIDER NAME PROVIDER NUMBER

RA NUMBER RA SEQ NUMBER

AS OF 01/06/'92

ADULT DAY HEALTH CARE SERVICES CLAIM TYPE:

DENIED CLAIMS

-RECIPIENT IDENTIFICATION-NAME NUMBER

INVOICE NUMBER

INTERNAL CONTROL NO.

9838348-552-010

JONES R 4321712345 PROCEDURE 11122 QTY 1

CLAIM SVC. DATE

30.00 TOTAL BILLED:

TOTAL CHARGES 30.00 123191-123191 123191-123191

CLAIMS DENIED IN THIS CATEGORY:

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STATEMENT
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XIX
TITLE
. ASSISTANCE TITLE XIX REMITTANCE STATEMENT
KENTUCKY MEDICA

PROVIDER NAME PROVIDER NUMBER

RA NUMBER RA SEQ NUMBER	2
	SEQ

AS OF 01/06/92

ADULT DAY HEALTH CARE SERVICES CLAIM TYPE: CLAIMS IN PROCESS

TOTAL	32.00
CHARGES	24.00
CLAIM	123191-1231913
SVC. DATE	123191-123191
INTERNAL	9883342-564-210
CONTROL NO.	9883347-575-240
RECIPIENT IDENTIFICATION-	2471340401
NAME NUMBER	4331740410
-RECIPIENT	JOHNSON P
NAME	MITCHELL J
NVOICE	71384
UMBER	74632

56.00 TOTAL BILLED:

CLAIMS PENDING IN THIS CATEGORY:

260 260

E0B

AS OF 01/06/92	KENTI	JCKY MEDICA	L ASSISTANC	KENTUCKY MEDICAL ASSISTANCE TITLE XIX REMITTANCE STATEMENT	EMITTANCE	STATEMENT		APPENDIX VI Page 4
RA NUMBER RA SEQ NUMBER	2				PRC PRC	PROVIDER NAME PROVIDER NUMBER	~	
CLAIM TYPE: A	ADULT DAY HEALTH CARE SERV	CARE SERVI	ICES	٠				
			* RETU	RETURNED CLAIMS	Je.			•
P I ENT AME	-RECIPIENT IDENTIFICATION- NAME NUMBER	INTERNAL CONTROL NO.	NAL IL NO.	CLAIM SVC. DATE				E0B
SMITH	4838021143	9883324-552-060 ,	52-060	123191-123191				666
RETUR	TOTAL CLAIMS RETURNED IN THIS CATEGORY:	EGORY: 1						
CLAIMS PAYMENT SUMMARY	IMARY	٠			·		•	•
	CLAIMS PAID/DENIED	CLAIMS PD AMT.	WITHHELD AMOUNT	NET PAY AMOUNT	CREDIT AMOUNT	NET 1099 AMOUNT		
CURRENT PROCESSED YEAR-TO-DATE TOTAL	36	48.00 1340.00	00.00	48.00	0.00	48.00 1290.00		
						٠		

APPENDIX VII Page 5

AS OF 01/06/92

KENTUCKY MEDICAL ASSISTANCE TITLE XIX REMITTANCE STATEMENT

RA NUMBER RA SEQ NUMBER

ADULT DAY HEALTH CARE SERVICES CLAIM TYPE:

PROVIDER NAME PROVIDER NUMBER

DESCRIPTION OF EXPLANATION CODES LISTED ABOVE

PAID IN FULL BY MEDICAID

THE RECIPIENT IS NOT ELIGIBLE ON DATES OF SERVICE ELIGIBILITY DETERMINATION IS BENG MADE FEE ADJUSTED TO MAXIMUM ALLOWABLE REQUIRED INFORMATION NOT PRESENT

061 254 260 365 999

# THIRD PARTY LIABILITY LEAD FORM

cipient Name :		MAID #		<del> </del>
Date of Birth :		ì		
Date of Service :	То	•		
Date of Admission:	Da	te of Discharge:		
Name of Insurance Company:				
Address:				<u> </u>
Policy #:	·.		End Date:	
Date Filed with Carrier :				
P rider Name :		Provider #:		
Comments:				
				·
				· .
•				
Signature:		Date:		

### -ICD-9-CM-DIAGNOSIS CODES

Listed below are ICD-9-CM diagnosis codes which are most frequently utilized by long term care facilities. They are provided for your information and convenience in the coding of claims:

If additional diagnosis codes are needed/desired, please refer to the ICD-9-CM publication which can be purchased from the following:

ICD-9-CM Volume II P.O. Box 991 Ann Arbor, Michigan 48106

	A1 1 1 3 <del>A</del>
7873-	- Abdominal Distention
_6820	Abscess, Facial (cellulitis)
59389	
7564	<del>- Achondroplasi</del> a
3049	Addiction, Drug
99581	- Adult Abuse
3079	<del>- Agitation</del>
3039	—— <del>Alcohol Addicti</del> on
9953	Allergies
3370-	<del>- Alzheimer's Dise</del> ase
<del>7809 —</del>	
9059	- Amputation (late effect) any part
3033	Amputation (rate errect) any part
<del>33520</del>	- Amyotropic Lateral Sclerosis -
	Amyotropic Lateral Sclerosis ANEMIA
33520	Amyotropic Lateral Sclerosis ANEMIA - ANEMIA - Anemia, NOS-
<del>33520</del> <del>-2859</del>	Amyotropic Lateral Sclerosis ANEMIA - ANEMIA - Anemia, NOS-
33520 2859 2849 2851	Amyotropic Lateral Sclerosis ANEMIA Anemia, NOS Aplastic
33520 2859 2849 2851	Amyotropic Lateral Sclerosis ANEMIA Anemia, NOS Aplastic Blood Loss, acute
2859 2849 2851 2829	Amyotropic Lateral Sclerosis ANEMIA Anemia, NOS Aplastic Blood Loss, acute Hemolytic Hypoplastic
2859 2849 2851 2829 2849	Amyotropic Lateral Sclerosis ANEMIA Anemia, NOS Aplastic Blood Loss, acute Hemolytic Hypoplastic
2859 2849 2851 2829 2849	Amyotropic Lateral Sclerosis ANEMIA Anemia, NOS Aplastic Blood Loss, acute Hemolytic Hypoplastic Iron deficiency (microcytic)
2859 2849 2851 2829 2849 2809	Amyotropic Lateral Sclerosis  ANEMIA  Anemia, NOS  Aplastic  Blood Loss, acute  Hemolytic  Hypoplastic  Iron deficiency (microcytic)  (hypochromic)

	-ANEURYSM
<del>-4429</del>	Aneurysm, NOS
4414	Abdominal Aorta
4419	— Aorta, NOS—
74781	
44281	- Carotid Artery
4139	Angina Pectoris
<del>7830 -</del>	- Anorexia-
3071	- Anorexia Nervosa
<del>30002</del>	Anxiety-
<del>7843</del>	<del>- Aphasia (mutism)</del>
<del>-436</del>	<del> Apoplexy (acute</del> )
438	Apoplexy (late-effects)
	ARTERIOSCLEROSIS (ATHEROSCLEROSIS)
<del>4400</del>	Arteriosclerosis, Aorta
4292	- Arteriosclerotic Cardiovascular
	<del>-disease (or accident) ASCVD -</del>
<del>4370 -</del>	- Arteriosclerotic Cerebro-
	<del>-vascular disease </del>
4409	Arteriosclerosis, generalized GAS
4140	THE TOTAL COURT MEAN OF A LOCATE MOND
4 <del>409</del>	Arteriosclerotic Vascular ASVD
	- <del>disease -</del>
	-ARTHRITIS
<del>7169</del> —	Arthritis, Unspecified
7159	Degenerative, except spine
72190	- Degenerative, spine
<del>-2740</del> —	<del>- Gouty</del>
7159	Hypertrophic
	<del>- Osteoarthritis</del>
7140	
<del>7110</del>	Septic
4279	Arrhythmia, cardiac (or Bradycardia
	<del>or Tachycardia)</del>

<del>-7194</del> -	<del>- Arthralgia -</del>
73342	
4939-	
1919	
	Athetosis-
5964	Atonic Urinary Bladder
42731	
7282	Atrophy, arm
<del>7919</del> —	Azotemia
3510-	<del>- Bell's Pal</del> sy
600	•
	-BLEEDING (HEMORRHAGE)
<del>5968</del>	<del>- Bladder </del>
431	- Cerebral (Brain) -
<del>-5789</del>	- Gastrointestinal GI
<del>-5998</del>	<del>- Genito-Urinary GU - </del>
5789	——Intestinal
6271	— Post-Menopausal
<del>5693</del>	<del>Rectal-</del>
430	<del>- Subarachnoid ·</del>
<del>-6238</del>	<del></del>
36901	Blindness, both eyes
36961-	Blindness, one eye
3339	Body movement disorder
-5609	<pre>Bowel Obstruction (intestinal) -</pre>
• -	BRAIN (CEREBRAL)
3312	Atrophy, senile -
3319	Atrophy, not due to senilty
<del>-8514</del>	Brain Stem Contusion
3 <del>489</del>	Brain Stem Damage
<del>3319</del>	Degeneration, NOS
3489	— Disease-
-8540	• • •
<del>-3109</del>	Syndrome, acute or chronic '

```
2949
            Syndrome with psychosis.
2931
            Trauma with psychosis
 61172
            Breast Mass
 494
           <del>Bronchiectasi</del>s
         BRONCHITIS
 490
            Bronchitis, NOS
-4660
            Acute-
 4939
           Asthmatic
4912
           Asthmatic (chronic)
 4919
           Chronic -
        BURNS
4946
            Specified Site
949
            Unspecified Site
         -CANCER (NEOPLASM) CA
4940
           Adrenal (Neuroblastoma)
1543
           Anus
           Basal Cell of Eart
-1732
1910
           Basal Ganglia
1539
           Bowel/Intestine/Colon-
           Bladder
1889
1709
           Bone, NOS
1919
           Brain-
 1749
           Breast
1629
           Bronchiole
1809
           Cervix >
<del>1539</del>
           <del>Colo</del>n
1599
           Digestive Tract
           Endometrium
1820
-1509
           Esophagus
1950
           Face
           Gallbladder
1560
           Intestinal (large)
1539
1952
           Intra-Abdominal
           Jaw. NOS
-2398
```

<del>-1890</del>	Kidney, except pelvis
-1891	- Kidney pelvis
1619	Larynx, NOS
-2081	Leukemia, chronic
2089	Leukemia, unspecified
1552	- Liver
	Lung (or Bronchial)
2028	- Lymphoma
	- Lymph System
1602	
	Metastatic and unspecified site
1/150	Mouth, parts unspecified
2020	— Multiple Myeloma
2030	— Myeloma —
1050	
1950	Nose
1020	
	Pancreas, NOS
	— Parotid Gland —
	<del>Penis</del>
	<del>- Prostate</del>
	Rectum-
	<del>- Scalp-</del>
-1533	Sigmoid-
	<del>Skin, NO</del> S
	- Spine-
1519	<del>Stomach, NOS</del>
1490	<del>- Throat/Pharyn</del> x
1419 -	<del>Tongue -</del>
	<del>- Urethra -</del>
179	— Uterus, NOS —
	<del>- Vocal Cords-</del>
1844	<del>Vulva-</del>
6218	— Calcified Uterine Fibroid

```
-CARDIAC (HEART)
4275
           Arrest
4279
           Arrhythmia
42789
           Bigeminy
4265
           Bundle Branch Block
4293
           Cardiomegaly -
4254
           Cardiomyopathy
 4292
           Cardiovascular Heart Disease
4299
           Decompensation—
4291
           Degeneration-
4299
          Heart Disease (organic)
 7852
          Murmur-
4290
          Myocarditis `
4239
          Pericarditis -
3669
         Cataract, NOS-
 3499
         Central Nervous System Disease
        -CEREBRAL (BRAIN)
4370
           Arteriosclerosis CAS
3319
           Atrophy
·8518
          Contusion
          Damage (post Encephalitis)
326
3319
          Degeneration -
          Dysfunction (Encephalopathy)
3483
4341
          -Embolism
4349
           Infarction
4371
           Ischemia-
3488
          lesion_
          Thrombosis
4340
4349
          Vascular Occlusion
 3439
         Cerebral Palsy CP
        -CEREBRAL VASCULAR
          Accident (Acute) CVA
436
          Accident (late effect)
438
         Disease-CVD
-4379
         Ischemia (Insufficiency) CVI
-4379
```

```
CELLUTIS-
6829
              Cellulitis, NOS
6823
              Arm -
6826
              Hip-
6826
              <del>Lea</del>
78650
            Chest Pain
5761.
            Cholangitis'
57410
            Cholecystitis with calculus
5751
            Cholecystitis, NO calculus
            -(Chronic) (Gall Bladder Disease)
5750
            Chlolecystitis, acute
57400
            Cholelithiasis with
            —acute cholecystitis
57420
            <del>Cholelithiasis, NOS'</del>
3109
           Chronic Brain Syndrome CBS
_2949
             with Psychosis-
496
           Chronic Obstructive COPD
            -Pulmonary Disease
-5715
           Cirrhosis, liver
<del>-5589</del>
           Colitis, NOS-
5589
           Colitis, chronic-
4462
           Collagen Vascular Disease
<del>-V553</del>-
           Colostomy-
           Comatose (coma)
·7800
8509
           Concussion, current
           Concussion, late effect
9070
2982
           Confusion-
4280
           Congestive Heart Failure CHF
           Congestion, Pulmonary, chronic
514
37230
           Gonjunctivitis
5640
           <del>Constipatio</del>n
71840
           Contractures
         CONTUSION (SPRAINS) (INJURY)
<del>'9239</del>
           Arm-
```

```
8510
             Brain,
             Brain (open wound)
8511
             Chest Wall
9221
92401
             Hip (contusion)
9596
             Hip (injury)
9229
             Trunk-
7803
           Convulsions
4149
           Coronary Artery Disease
4118
           Coronary Insufficiency
4148
           Coronary Insufficiency (old)
4169
           Cor Pulmonale
243
           Cretinism (congenital hypothyroidism)
-5559
           Crohn's Disease
2770
           Cystic Fibrosis
5959
           Cystitis-
3899
           Deafness -
3897
           Deaf-mutism
          Debility-
797
7070
           Decubitis Ulcer
7599
           Deformity, congenital
            -(congenital anomaly)
3319
           Degenerative Brain Disease
722
          Degenerative Disc Disease
7159
           <del>Degenerative Joint Disease D</del>JD
2765
          Dehydration -
2988
          Dementia, NOS (Reactive Psychosis)
2953
          Dementia, Paranoid
29010
          Dementia, Pre-Senile
2900
          Dementia, Senile
       -DEPRESSION -
311
          Depression, NOS-
2963
          Agitated, recurrent
3004
          Anxiety-
2962
          Psychotic -
```

## <u>CABINET FOR HUMAN RESOURCES</u> DEPARTMENT FOR MEDICAID SERVICES

### ADULT DAY HEALTH CARE SERVICES MANUAL

-3004	Reactive
29021	<del>Senile</del>
6929	<del>- Dermatitis -</del>
<del>2500</del>	Diabetes Mellitis DM
<del>2535</del>	— <del>Diabetes Insipidu</del> s
9952	_Digitoxin Adverse Effect (Intoxication)
	` <del>Dilantin Intoxication</del>
3442	<del>- Diplegia -</del>
83500	- Displacement, femur
7222	-Displacement, lumbar disc
<del>7873</del>	Distention (abdominal)
<del>56210</del>	Diverticulitis of Colon -
56200	Diverticulitis of Duodenum
<del>-5306</del>	Diverticulitis of Esophagus
56211	
<del>7580</del>	Down's Syndrome
<del>5368</del>	Dyspepsia (Stomach Function Disease)
<del>7872</del>	<del>- Dysphag</del> ia
<del>-7845</del>	- Dysphasia
78609	<del>- Dyspnea -</del>
7881	<del>- Dysuria</del>
<del>7823</del>	<del>Edema, NOS-</del>
-5184	
	- Edema, Pulmonary, chronic
4280	•
<del>2769</del>	<del>- Electrolyte disorder -</del>
	Embolism, NOS
4151	
44422	
4928	<del>- Emphysema -</del>
<del>2599 —</del>	- Endocrine Dysfunction -
3459	<del>- Epilepsy, NOS</del>
7847	<del>- Epistaxis -</del>
_5301	<u>Esophagitis</u>

```
-261-
           Failure to thrive (Marasmus)
56039-
           Fecal impaction
 6191
           Fistula Recto-Vaginal
           Flail Chest
8074
         FRACTURES FX
8248
           Ankle-
8180
           Arm >
<del>81000</del>
           Clavical'
82100
           Femur-
           Femur (late effect)
9053
82381
           Fibula 
81380
           Forearm '
81220
           Humerus -
           Hip, closed-
8208
8209
           Hip, open
9053
           Hip. late effect
           -(or with prothesis)
82021
           Intertrochanteric, closed
82031
           Intertrochanteric, open
8220
           Knee
8270
           Lea
82380
           Lower Leg -
8054
           Lumbar Vertebrae
8088
           Pelvis-
8070
           Ribs-
           Skull-
8030
8052
           Spine, Thoracic
           Spine (vertebrae)
8058
82380
           Tibia
8290
           Unspecified
           Vertebral Collapse (Path. FX)
<del>7331</del>
81400
           Wrist
           Friedreichs ataxia
3340
9913
           Frostbite-
```

5649	Functional Bowel Disease
1179	Fungus Infection
7812	<del>Gait Ataxia</del>
<del>5751 -</del>	Gall Bladder Disease
3 <del>301</del>	<del>Gangliodosis</del>
7854_	Gangrene, NOS
4402	Gangrene, arteriosclerotic
2 <del>507</del>	Gangrene, diabetic
	Gastritis
5589-	Gastro-Enteritis (Diarrhea)
	Glaucoma
2419	Goiter, Non-toxic
. <del>2420 -</del>	<del>- Goiter, Toxic</del>
3570	— Guillain-Barre Syndrome≻
<del>7810</del>	<pre>Hammond's Disease (Athetosis)—</pre>
<del>8540</del> —	Head Injury -
	<del> Heart Blo</del> ck
4292	Heart Disease, NOS -
	Heart Disease, Rheumatic
	Hemiplegia
<del>3429</del>	<del>- Hemiparesi</del> s
	-HEMATOMA
4320	<del>Epidural (Brain) —</del>
8522 -	<del>Subdural (Brain)</del>
8518	Intracranial
<del>5997 -</del>	<del>- Hematuria</del>
7 <del>863 -</del>	Hymoptysis -
	-Hemorrhage see bleeding
	Hemorrhoids
5722	- Hepatic Coma
7891-	—— Hepatomegaly
5733	Hepatitis, NOS
0709-	Hepatitis, Viral
	HERNIA
5539	Hernia, NOS-

<del>-55320</del> -	Abdominal
<del>5533</del>	Hiatal (esophageal)
	(diaphragmatic)
5531	
<del>-5509</del>	Inguinal, uncomplicated
5500	
-0539	Herpes Zoster (Shingles)
2019	Hodgkins Disease
3314	Hydrocephalus, acquired
7423	- Hydrocephalus, congenital
3334	Huntington's Chorea
4019	
4010	
<del>40290</del> -	Hypertensive Cardio- HCVD
	<pre>~vascular disease</pre>
402-	- Hypertensive heart disease-
2429	Hyperthyroidism (Thyrotoxicosis)
2512	- Hypoglycemia
<del>2768</del> –	
<del>2761</del> —	— Hyponatremia
<del>2449 —</del>	
<del>3481 -</del>	- Hypoxic Encephalopathy
<del>9916 -</del>	- Hypothermia-
<del>2765</del> —	— Hypovolemia
3 <del>0010</del>	<b>7</b>
<del>56039</del>	
5 <del>368 -</del>	
	INCONTINENCE -
7 <del>876</del>	<del>- Feces (stool)</del>
7883	Urine (neurogenic bladder)
	INFARCTION -
4349	
4109	Myocardial, acute
412	Myocardial, old-

## CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES

#### ADULT DAY HEALTH CARE SERVICES MANHAL

	-INJURY -
<del>- 9239</del>	Arm
-8540	Brain-
8540	Head-
9596	Hip/Thigh
	Injury - Not otherwise specified
	Pelvis-
9560	
9592	Shoulder-
9529	Spinal -
	-INSUFFICIENCY
	Bowe 1
	Aortic Stenosis
	Cardiovascular \
	Carotid-Stenosis
	Cerebrovascular-
	Coronary
	Liver (Hepatic)
4439	Peripheral-vascular PVI
	Rena 1
	Respiratory
	Venous
5 <del>609</del> —	Intestinal Obstruction
4 <del>599</del>	<del>Ischemia -</del>
	I <del>SCHEMIC HEART DISEAS</del> E
	Ischemic Heart Disease, acute
	Ischemic Heart Disease, chronic
	<del>- Joint disease, NO</del> S
	Kidney Infection.
	<u>Kidney Stone (calculus)</u>
	Korsakoff's Syndrome (alcoholic)
	Kyphosis
7 <del>3730 -</del>	<del>- Kyphoscoliosi</del> s
<del>38630</del>	Labyrinthitis

	•
37716	Leber's Disease
	- Leukemia
5739	Liver Disease, except Hypertrophy
7891	- Liver Hypertrophy
73720	Lordosis-
	Lung Disease, Chronic
6954	- Lupus Erythematosis
7856-	Lymph Adenopathy
	Lymphatic Leukemia
	— Lymph Edema
	Lymphosarcoma
	Malnutrition
5647	Megacolon
38600	- Meniere Disease (syndrome)
	Meningitis
·	MENTAL RETARDATION MR.
-319	Mental Retardation, unspecified
	Mild
3180	
3182	Profound -
	Severe
	Migraine
7580	Mongoloidism
	- Motor Neuron Disease
	Multiple Basal Cell Carcinoma
	Multiple Sclerosis MS
	Mute_
3591	Muscular Dystrophy MD
	<del>- Myasthenia Grav</del> is
	Myeloma
	MYOCARDIAL INFARCTION MI
4109-	Acute
412	01d
3005	- Neurasthenia

```
34461
            Neurogenic Bladder (atonic)
-5809
            Nephritis, acute
 5829
            Nephritis, chronic
 5839
            Nephritis, NOS-
 7992
            Nervousness (tension)
 3009
            Neurosis (or emotional disorder)
<del>2780</del>
            Obesity 1
 496
            Obstructive Lung Disease
         OBSTRUCTION
 5960
              Bladder Neck
<del>-5609</del>
              Bowe1-
-5762
              Common Bile Duct
 5768
              <del>Jaundice</del>
 5996
              Urinary Tract Obstruction-
           Orchitis (epidymitis)-
 60490
 3489
            Organic Brain Disease
 3109
            Organic Brain Syndrome
 2949
            Organic Syndrome, with psychosis
 7159
           Osteoarthritis
 7302
           Osteomylitis.
 73300
           Osteoporosis
        -PAIN-
7890
             Abdominal
             Back, low (lumbago)
7242
78650
             Chest
71945
             Hip--
7295
             Leq_
¥450
           Pacemaker
7310
           Pagets disease, bone -
5771
           Pancreatitis (chronic)
         PARALYSIS (Paresis)
3449
             Paralysis, NOS
3320
             Agitans
5965
             Bladder -
```

	·
5194	———— <del>Diaphragm—</del>
3429-	<del>- Hemiplegia </del>
5601	Ileus (bowel)
3445	Monoplegia
3441	Paraplegia
3440	Quadriplegia-
3449.	Spastic
	Supranuclear
	— Parkinsonism —
•	Peripheral Neuropathy
4439	Peripheral Vascular Disease PVI
2810	Pernicious Anemia
	Peroneal Nerve Palsy
	Personality Disorder
4519	- Phlebitis
4512	Phlebitis, legs-
	Pleural Effusion -
505	Pneumoconiosis
	PNEUMONIA-
486	— Pneumonia, NOS
507	Aspiration-
<del>-485</del>	Bronchopneumonia, NOS
<del>-481</del>	Pneumococcal -
4829	Other Bacterial
5128	Pneumothorax Pneumothorax
138	Polio, late effect -
V660	Post-op follow-up
	— Prolapsed Rectum
6181	Prolapsed Uterus
-6961	<del>- Psoriasis</del>
514	— Pulmonary Congestion —
5184-	Pulmonary Edema, acute
514	Pulmonary Edema, acute with
	ventricular failure

	•
-515	Pulmonary Fibrosis
<del>-5183</del>	Pulmonary Infiltrate
<del>-6029</del>	Prostate Disease -
600	Prostatic Hyperplasia, benign BPH
6011	Prostatitis, chronic
	Psychoneurosis
	PSYCHOSIS—
<del>-2989 -</del>	Psychosis, NOS
<del>2919 -</del>	<del> Alcoholic</del>
<del>29040 -</del>	
<del>2940</del>	Korsakov's, or Korsakoff's
<del>-296</del> 80	Manic Depressive
<del>29381</del>	Organic Delusional Syndrome
	Paranoid -
	Pre-senile
<del>59000 -</del>	Pyelonephritis, chronic
<del>-590</del> 80	<del>Pyelonephritis, NOS</del>
53781	— Pylorospasm—
3440	<del>- Quadriplegia </del>
	Renal Disease
585	Renal Failure, chronic
<del>-5920</del>	Renal/Urethral Stone (calculus)
7991	Respiratory Failure, Distress
<del>39890</del>	Rheumatic Heart Disease
	<del>Schizophrenia, NOS</del>
	Sclerosis, Aorta
	<del>- Scleroderma ·</del>
7101	Sclerosis, Progressive, Systemic
<del>7803</del>	Seizures (convulsions)
	— Senile Dementia (senile brain syndrome)
	<del>- Senile Psychos</del> is
797	
0389	<del>Septicemia</del>
<del>0539</del>	Shingles, NOS
42781	<u>Sick Sinus Syndrome SSS</u>

## CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICAID SERVICES

## ADULT DAY HEALTH CARE SERVICES MANUAL

<del>-42781 -</del>	
	<del>- Skin Disease -</del>
<del>5641</del>	
<del>-7200</del>	Spondylitis (ankylosing)
0381	Staphlococcal Infection
4541	Stasis Dermatitis
7235	Stiff Neck (torticollis)
,	STRICTURE
4241	Aortic Valve
	—— Esophageal —
	<del>Urethral</del>
4592	Venous
436	Stroke, acute CVA
438	Stroke, old
<del>¥660</del>	<del>- Surgical aftercare</del>
7802	——Syncope—>
0949	Syphilis of Central Lues-
	Nervous System
0971	Syphilis, latent
7813	<del>- Tardive Dyskinesia -</del>
2875	Thrombocytopenia
4519	— Thrombophlebitis, NOS—
4512	Thrombophlebitis, leg (or phlebitis)
3501	
	THROMBOSIS
4340	Cerebral
4109	<del>Coronary -</del>
4538	<del>Leg</del>
4151	- Pulmonary
4539	——— Unspecified——
0419	Toxic Shock Syndrome
4359	Transcient Ischemic Attack TIA
0119	Tuberculosis, pulmonary TB

```
TUMOR-
 2396
            Tumor, NOS
 2375
           Tumor (uncertain behavior
 7893
           Abdominal-Mass-
 2394
           Bladder-
 2396
           Brain, NOS
 61172
                Breast Mass
 2357
           Bronchiadenoma
2390
           Colon ...
 2390
           Esophageal Neoplasm
 2189
           Fibroid Uterine-
-2252
           Meningioma (benign)-
 7893
           Retro Peritoneal Mass
        ULCERS
-37000
           Corneal
-7070
           Decubitus 

5329
           Duodena 1
5302
           Esophagus ,
<del>-5319</del>
           Gastric (stomach)
7071
           Lower extremity (leg)
 5339
           Peptic
 56941
           Rectal-
7079-
           Skin, except decubitus
            -or lea
4540
           Stasis-
4659-
         Upper Respiratory URI
586-
         <del>Uremia</del>
 7882
         Urinary Retention
5990
         Urinary Tract Infection (pyuria) UTI
4599-
         Vascular Insufficiency
4549
         Varicose Veins
4540
         Varicose Ulcers
        Vertigo (dizziness)
7804
7870
        Vomiting (nausea)
```

## CABINET FOR HUMAN RESOURCES DEPARTMENT FOR MEDICALD SERVICES

### ADULT DAY HEALTH CARE SERVICES MANUAL

• • • • • • • • • • • • • • • • • • • •
Weakness
WOUND
Open, hip/thigh (complicated)
Open, hip/thigh (uncomplicated)
- Gunshot, head
O <del>STOM</del> Y
Gastrostomy
—— <del>Ileostom</del> y
Cystostomy
<del>- Tracheostomy</del>

## PROVIDER INQUIRY FORM

÷	PROVIDER INQUIRY FORM	M
EDS		
P.O. Box 2009		Please
Frankfort, Ky. 40602		Please remit both copies of the Inquiry
1 Provider Number		Form to EDS.
	3. Recipient Name	(first, last)
2. Provider Name and Address		
	4. Medical Assistan	nce Number
	5. Billed Amount	
		6. Claim Service Date
	7. RA Date	d. Internal Control Number
9. Provider's Message		
	•	
		•
		•
•		

Signature	Date
ar Provider:	
This claim has been resubmitted for possible payment.	
EDS can find no record of receipt of this claim. Please resubmit.	
This claim paid on	•
This claim paid on in the amount of	
The field the field of votes in and the field of the fiel	
TO TECUTO OF TECHNOLOGY OF THE CALLED	
paid according to Medicaid and all	
This claim was denied onfor EOB code	
_ Aged claim. Payment may not be made for services over 12 months old without	roof that the clai you must show by EDS every 12 m
Aged claim. Payment may not be made for services over 12 months old without preceived by EDS within one year of the date of service; and if the claim rejects, receipt by EDS within 12 months of that rejection date. Claims must be received to be considered for payment.	roof that the clai you must show by EDS every 12 m
Aged claim. Payment may not be made for services over 12 months old without preceived by EDS within one year of the date of service; and if the claim rejects, receipt by EDS within 12 months of that rejection date. Claims must be received to be considered for payment.	by EDS every 12 m
Aged claim. Payment may not be made for services over 12 months old without preceived by EDS within one year of the date of service; and if the claim rejects, receipt by EDS within 12 months of that rejection date. Claims must be received to be considered for payment.	by EDS every 12 m
Aged claim. Payment may not be made for services over 12 months old without preceived by EDS within one year of the date of service; and if the claim rejects, receipt by EDS within 12 months of that rejection date. Claims must be received to be considered for payment.	by EDS every 12 m
Aged claim. Payment may not be made for services over 12 months old without preceived by EDS within one year of the date of service; and if the claim rejects, receipt by EDS within 12 months of that rejection date. Claims must be received to be considered for payment.	by EDS every 12 m
Aged claim. Payment may not be made for services over 12 months old without preceived by EDS within one year of the date of service; and if the claim rejects, receipt by EDS within 12 months of that rejection date. Claims must be received to be considered for payment.	by EDS every 12 m
Aged claim. Payment may not be made for services over 12 months old without preceived by EDS within one year of the date of service; and if the claim rejects, receipt by EDS within 12 months of that rejection date. Claims must be received to be considered for payment.	by EDS every 12 m
Aged claim. Payment may not be made for services over 12 months old without preceived by EDS within one year of the date of service; and if the claim rejects, receipt by EDS within 12 months of that rejection date. Claims must be received to be considered for payment.	by EDS every 12 m

MAIL TO:

EDS FEDERAL CORPORATION P.O. BOX 2009 FRANKFORT, KY 40602

ADJUSTMENT REQUE	EST FORM	
1. Original Internal Control Number (I.C.N.)	EDS FEDERAL USE ONLY	
2. Recipient Name	3. Recipient Medicaid Number	
4. Provider Name/Number/Address	<ol> <li>From Date Service 6. To Date Service</li> <li>Billed Amt. 8. Paid Amt. 9. R.A. Date</li> </ol>	
10. Please specify WHAT is to be adjusted on the c		
IMPORTANT:  THIS FORM WILL BE RETURNED TO YOU IF  DOCUMENTATION FOR PROCESSING ARE NOT  OF THE CLAIM AND REMITTANCE ADMISS TO	THE REQUIRED INFORMATION AND	
OF THE CLAIM AND REMITTANCE ADVICE TO	BE ADJUSTED.  13. Date	
EDSF USE ONLYDO NOT WRI	TE BELOW THIS LINE	
Field/Line: New Data: Previous Data:		
Field/Line: New Data: Previous Data:		
Other Actions/Remarks:		

APPENDIX XI

MAIL TO: EDS

P.O. BOX 2009

FRANKFORT, KY 40602

	CASH REFUND	DOCUMENTATION
1. Chec	ck Number	2. Check Amount
3. Prov	vider Name/Number/Address	4. Recipient Name
•		
6. Fran	Date of Service   7. To Date	of Service  8. RA Date
9. Inte	rnal Control Number (If several	l ICNs attach RAs)
_ _ _	_ _ _ _ _ _ _	_1
Reason	for Refund: (Check appropriate	blank) .
a.	Payment from other source - Cr Health Insurance Auto Insurance Medicare paid Other	neck the category and list name (attach a copy of EOB)
b.	Billed in error	
c.	Duplicate payment (attach a constitution of the check is to be applicated as the check is th	nt providers specify to which provider
d.	Processing error OR Overpayment	
	Explain why	
e.	Paid to wrong provider	
f.	Money has been requested - date of the letter _/_/_ (Attach a copy of letter requesting money)	
g•	Other	
Contact	Name	Phone:

New Form

#### CABINET FOR HUMAN RESOURCES

### DEPARTMENT FOR MEDICAID SERVICES

907 KAR 1:428

Incorporation by Reference of the Adult Day Health Care Manual

### Summary of Incorporated Material

### May 1992

- 1) The Adult Day Health Care Services Manual is used by center staff and participating providers of the Medicaid Program. This manual is being amended to reflect any significant policy changes which have been promulgated and approved in the appropriate administrative regulation, and to show any minor clarifications of policy or procedure which has been made.
- 2) 106 pages are being amended by the proposed regulation. The changes are listed below.
- 3) The Table of Contents is being amended to add, delete, and change headings to reflect the correct sections and page contents. These changes have no major impact on policy.
- 4) The manual has been changed throughout to reflect the Medicaid Program or Kentucky Medicaid instead of KMAP, or Medical Assistance Program. These changes have no impact on policy. The pages with changes are cover page, Table of Contents, pages 1.1, 2.1 2.8, 3.1, 3.2, 3.4, 3.6 3.8 4.1, 4.5, 5.1, 6.1, 6.3, 7.1, 7.3, 8.1, and 9.4 9.5.
- 5) The manual has been changed to reflect the new telephone numbers for Electronic Data Systems on the following pages: 1.1, 6.4, 9.2, and 9.4. This has no impact on policy.
- 6) The section of eletronic media claims was deleted from page 1.2 because it has been relocated on page 7.9 in the manual. This has no impact on policy.
- 7) References to patients throughout the manual have been changed to recipients in order to be consistent. The pages with this change are 3.5, 4.1, 4.2, 4.3, and 4.4. This has no impact on policy.

907 KAR 1:428 Summary of Incorporated Material Page Two

- 8) The section on medical records has been deleted from 2.8 because it has been relocated on page 3.10 in the manual. This has no impact on policy.
- 9) The section on timely submission of claims has been moved from page 2.8 to page 7.7, as it was felt this was a more appropriate location in the manual. It was reworded for additional clarification. This has no impact on policy.
- 10) The section entitled "Conditions of Participation" has been revised to more clearly describe the procedures an agency shall follow before participating with Medicaid. This does not represent a change in policy but is a clarification. Refer to page 3.1.
- 11) The section entitled "Provision of Adult Day Health Care" has been totally revised to include additional information about the process for being admitted to the HCB Waiver Program and the process for the ongoing reevaluation. This does not reflect a change in policy but is included for clarification. Refer to pages 3.3 3.4.
- 12) A new section on cash refund documentation procedures has been included in the manual. This represents a clarification of procedures. Refer to pages 9.8 9.10.
- 13) The change of owership section has been changed to also state additional procedures to be followed when a provider has a change in ownership. This does not represent a change in policy by is included for procedural clarification. Refer to page 3.8.
- 14) Additional information has been included in the manual regarding third party liability. This does not represent a change in policy but is included for procedural clarification. Refer to page 6.3.
- 15) The billing procedures have been changed as the billing form has been changed to HCFA-1500 (Rev. 12/90). Please refer to pages 7.1 7.7.
- 16) Page 9.2 of the manual has been revised to show correct procedures for submitting adjusted claims and refunds. This does not represent a change in policy, only procedures.
- 17) Appendix I has been updated to reflect the current programs available through Medicaid. Refer to Appendix I, page 1 through page 10.

907 KAR 1:428
Summary of Incorporated Material
Page Three

- 18) Appendix II, page 1, has been revised to remove the refugee resettlement programs as an eligibility program under the Department for Social Insurance, as it is no longer a covered program. This represents a change in eligibility programs policy.
- 19) The Manual Appendix Section has been updated with the most current revisions of the following forms: Provider Information Form, MAP-344 (Rev. 3/91); Provider Agreement Electronic Media Addendum, MAP-380 (Rev. 4/90); Agreement Between the Kentucky Medicaid Program and Electronic Media Billing Agency, MAP-246 (Rev. 4/91).
- 20) The Manual Appendix Section has been updated to include the following new forms: Certification of Lobbying, MAP-343A (Rev. 11/91); Health Insurance Claim Form, HCFA-1500 (Rev. 12/90); Third Party Liability Lead Form (Rev. 7/91); and Cash Refund Documentation Form. The MAP-4 form was deleted as it is no longer used.